

# **The IT Project Management**

## **Lesson 4**

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# Set Up the Project

We have obtained all the elements of our project:

- WBS, with all the required WBE/WP
- Costs
- Time
- Risks

We can now start the basic activities of a PM:

- the **SCHEDULE** of the project
- The **DRAFTING** of the **Project Management Plan (PMP)**

# SCHEDULING A PROJECT

A Project is the «sum» of some (few or many) activities (WBE) linked each others in a time sequence, that starts when the Project is launched and ends when the Project achieves its objectives.

It is VITAL to have a full and realistic «picture» of how the activities are put in a timed chain.

Scheduling the project activities is highly important, as it allows to both visualize in advance the project evolution in the time, and check its progress, verifying the deviations from the original planning.

# Milestones

A milestone is a **marker** in a project that signifies a **change or stage in development**. Milestones are powerful components in project management because they show **key events** and map forward movement in your project plan.

Milestones act as **signposts** through the course of the project, helping ensure we stay on track. Without project milestone tracking, you're just monitoring tasks and not necessarily following the right path in your project.

Essentially, we make the **most important events** of the project **milestones** so they can be easily seen and mapped by the project team. Milestones are given additional significance over tasks in a plan so the project manager can track the tasks while the team and stakeholders focus on forward progress.

# Milestones/2

## Principali Milestones

**20 Settembre 2002:** firma del contratto

**29 Novembre 2002:** Completamento del Detailed Technical Design

**Successive Milestones per Sito (cui sono legate le penali per ritardi):**



New Airport		Attica	
15 Settembre 2003	<u>Fine costruzione</u>		
		24 Ottobre 2003	<u>Fine costruzione</u>
14 Novembre 2003	<u>Fine Installazione</u>		
7 Marzo 2004	<u>Consegna della Fornitura</u>		
		15 Aprile 2004	<u>Fine Installazione</u>
2 Novembre 2004	<u>Accettazione Finale</u>		
		9 Febbraio 2005	<u>Consegna della Fornitura</u>
		7 Ottobre 2005	<u>Accettazione Finale</u>
1 Novembre 2005	<u>Fine Garanzia</u>		
2 Novembre 2005	<u>Inizio periodo di Assistenza Tecnica</u>		
		6 Ottobre 2006	<u>Fine Garanzia</u>
		7 Ottobre 2006	<u>Inizio periodo di Assistenza Tecnica</u>



# Scheduling

There are many tools used to visualize the time schedule of a project. Two are the most diffused:

- **GANTT Chart**, introduced by Mr. Henry Gantt in 1917, named sometimes as BAR Chart
- **PERT** (Program Evaluation and Review Technique), introduced by US Navy and Lockheed in 1958

# GANTT Chart

A GANTT chart, commonly used in project management, is one of the most popular and useful ways of showing activities (the WP/WBE) displayed against time. On the left of the chart is a list of the activities and along the top is a suitable time scale. Each activity is represented by a bar; the position and length of the bar reflects the start date, duration and end date of the activity. This allows you to see at a glance:

- What the various activities are
- When each activity begins and ends
- How long each activity is scheduled to last
- Where activities overlap with other activities, and by how much
- The Milestones
- The start and end date of the whole project

# GANTT Chart/2

In a GANTT Chart, the WBE/WP name is on the left of the diagram, while each bar is its graphical representation put on a time grid, highlighting its duration.

To draft a GANTT Chart several tools can be used

- EXCEL: usefull for small/medium size project. A nice tool to communicate the basics of a project, as EXCEL is widely available everywhere in the world
- Commercial tools: MS -Project, Primavera (now in ORACLE suite), SAP-ERP, and a lot of others, more or less sophisticated



# GANTT Chart/3

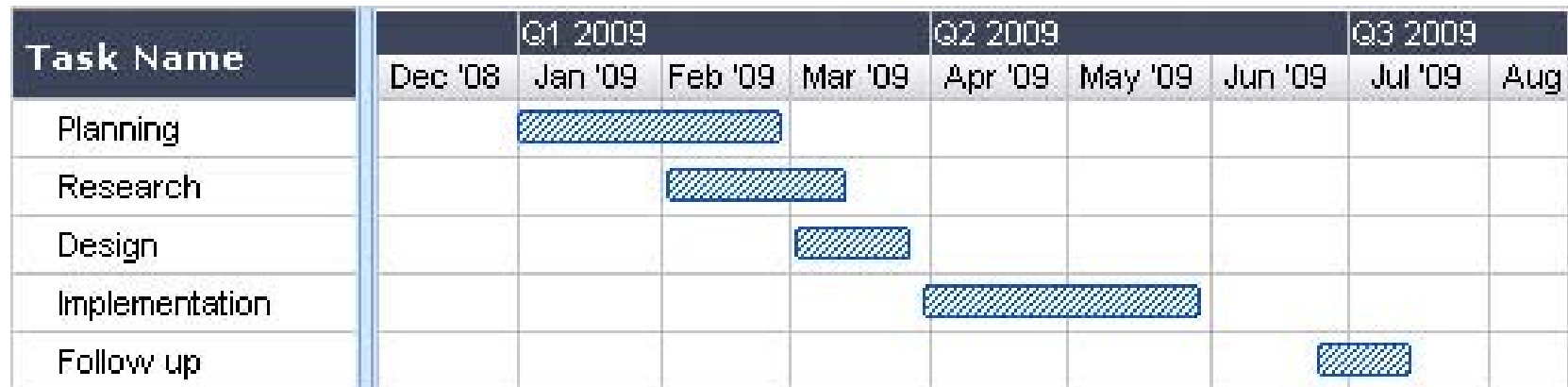
Some commercial tools, as the widely used MS – Project, allow to add a sheet to each bar, containing all the other information for the WP/ WBE:

- Dependencies to other WBE/tasks (predecessors, successors)
- Required Resources (people)
- Costs (manpower, supplies)

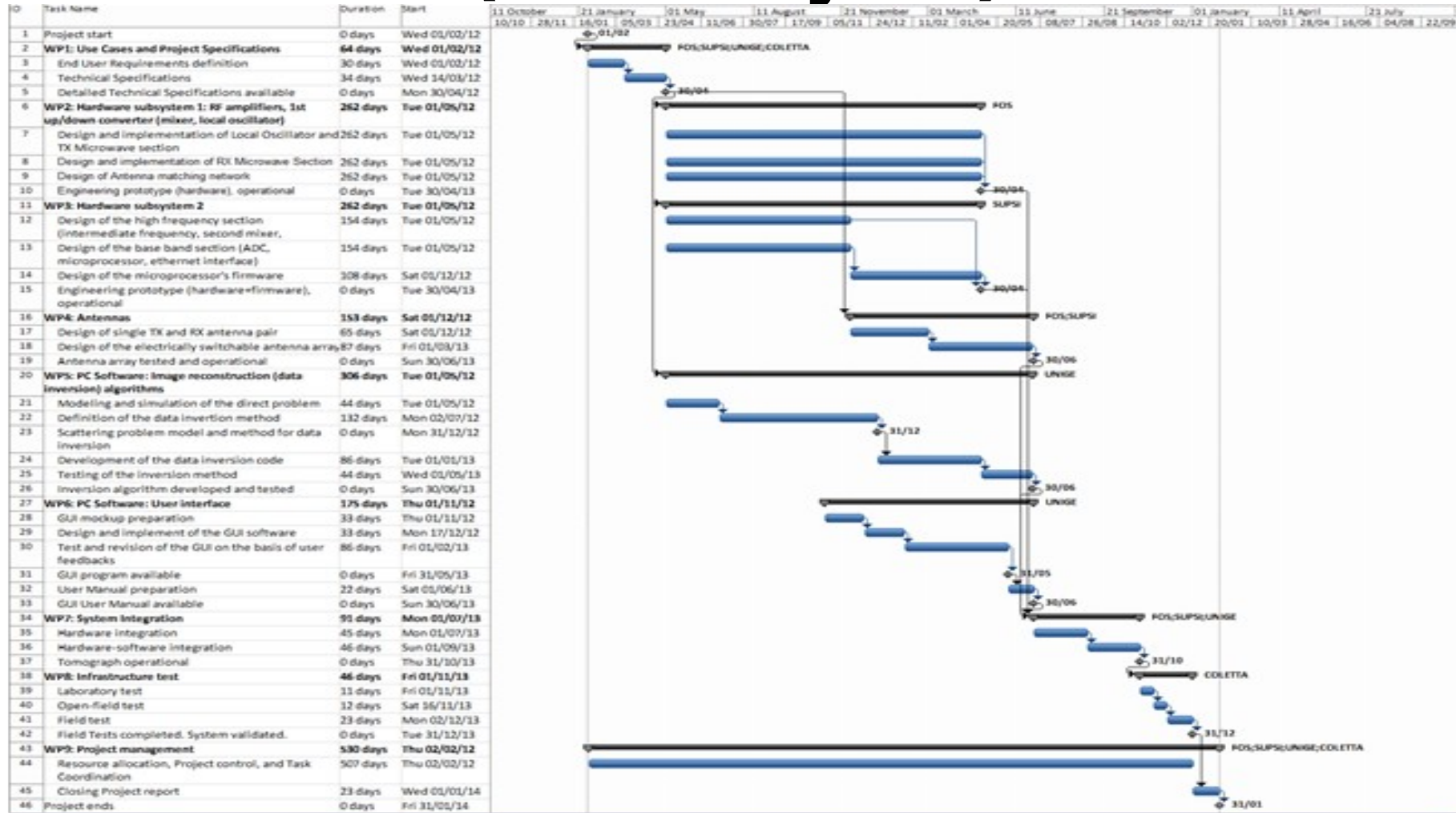
The data contained in the sheets form the complete Data Base of the project, on which you can work to obtain all you need to manage the project.

# GANTT Chart/4

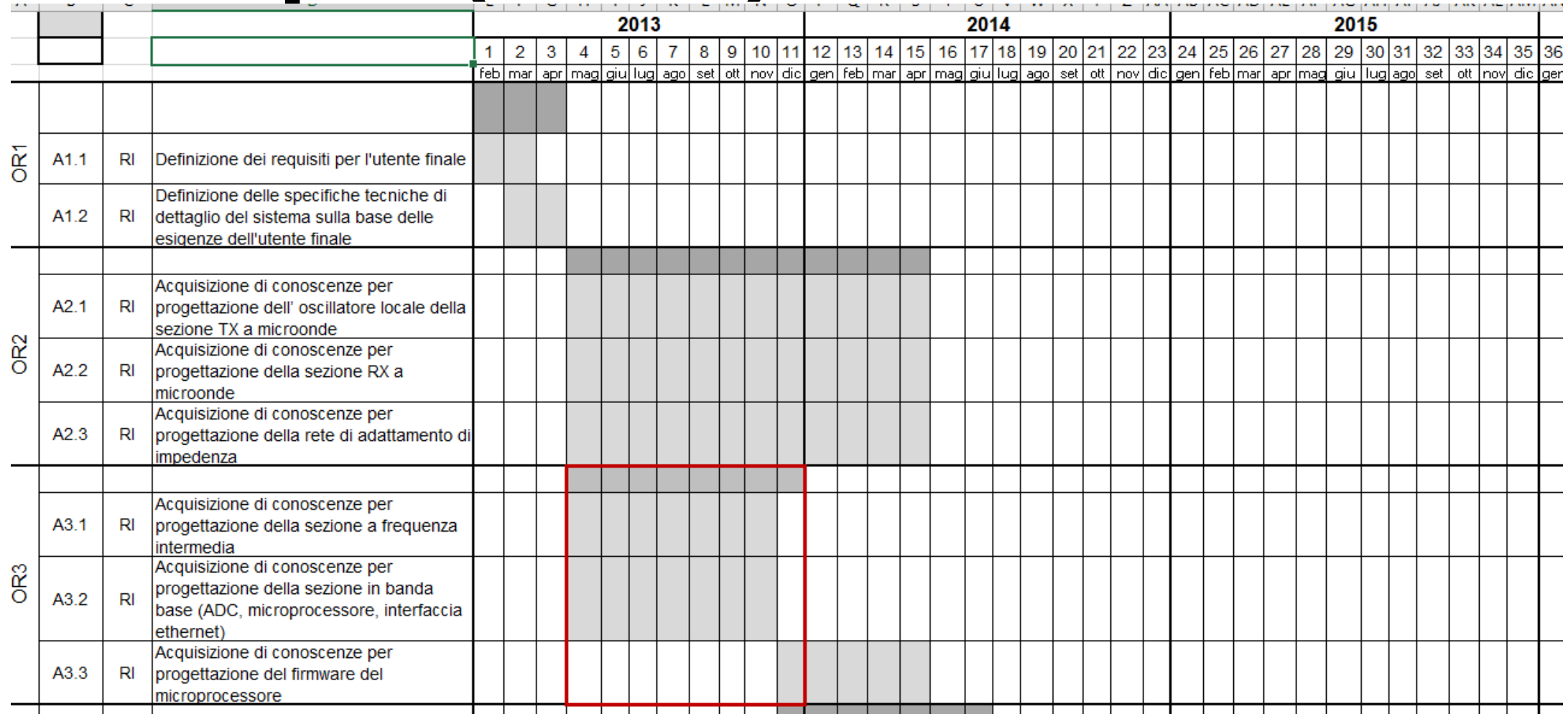
## A simple GANTT Chart



# GANTT Chart: A more complex example (MS-Project)



# GANTT Chart: A more complex example (Excel)



# PERT

PERT (Program Evaluation and Review Technique) was introduced by the US Navy and Lockheed in 1958 for managing the Polaris Missiles program.

PERT is based on reticular diagrams, where:

- The activities (WP/WBE) are represented by blocks with: name, start date, end date
- The blocks are connected by vectors which represent the SEQUENCE of the activities

PERT is useful to immediately understand the dependencies of the activities and the project duration.

# PERT/2

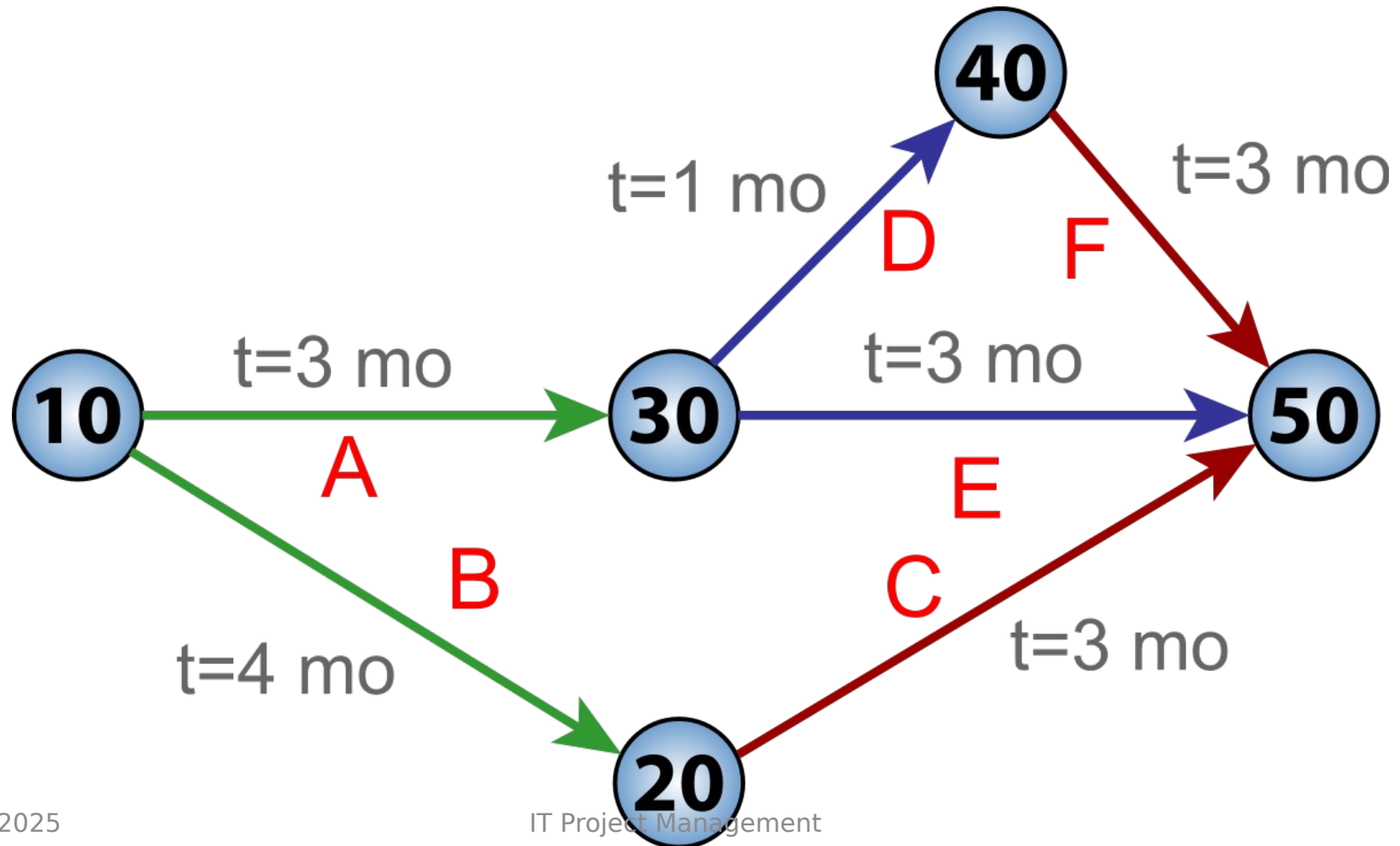
PERT is a statistical method: the duration of each activity is not fixed, but estimated with three values:

- Best (optimistic)
- Realistic (more likely)
- Worst (pessimistic)

Mixing the three values, the average duration is obtained, to be considered as the official duration of the project

PERT is useful to define the **Critical Path**: the activities that are critical to get the final result.

# PERT/3



# GANTT vs PERT

The PERT diagram and the GANTT Chart are both useful tools to manage a project.

For better understanding the dependencies from each other of the activities, PERT is more useful: they are evident at a glance

The time flow of the project is better understandable with GANTT chart: you «see» the timing of the project and the duration of each task. Less evident the dependencies: some tools, as MS-Project, introduced the concept of predecessor/successor in a graphical way.

The activities data (duration, costs, etc.) are included in the task sheet available in both methodologies.



# Critical Path Method

The CPM (Critical Path Method) is another methodology to manage a project.

Introduced in 1950, it is defined as:

*The sequence of the activities included in the logical net of a project which sets the project duration.*

It is the longest sequence of the activities included in logical net which must be completed on time to achieve the (contractual) timing.

PERT is an evolution of the Critical Path Method.

# CPM/2

The basic steps:

- For each activity (remember the WBS) define the *earliest start date* (as soon as possible) and the *earliest finish date* (depending of the duration), this being the earliest date your task can be completed.
- Figure out what the *latest start date* is for each activity. This is the very last minute in which you can start a task before it threatens to upset your project schedule. And you need to calculate what the *latest finish date* is for the same reason.
- Define, for each activity, a *slack*, how long a task can be delayed before it impacts the planned schedule and threatens the project's deadline.

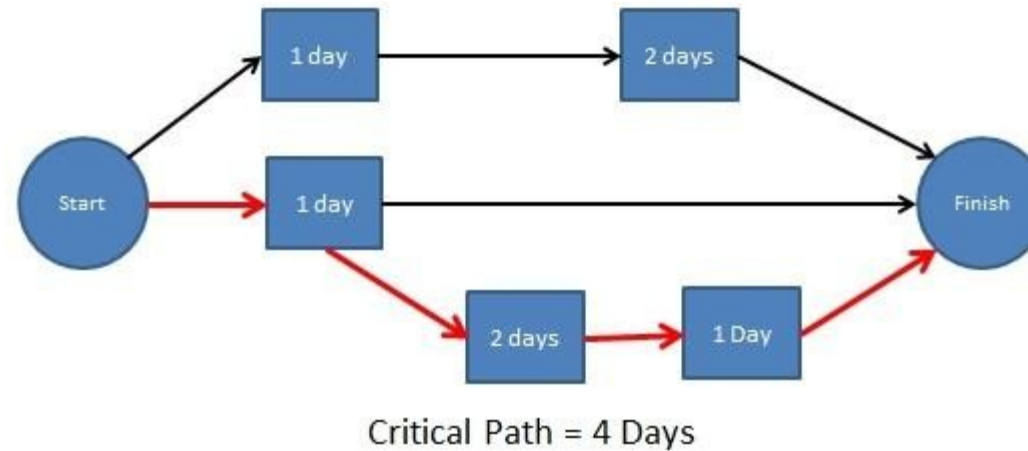
# CPM/3

The definition of the Critical path can now be done:

- By hand, using paper and pencil: possible for short and simple projects.
- Using a commercial tool: better to avoid mistakes in large and complex projects.

The CPM is usefull to identify the critical tasks: a particular care shall be devoted to them.

# CPM/4: a (simple) example



# MS Project

A few words about one of the most popular tools used to schedule a project **MS Project**, a part of the MS Office suite.

This application is a combination of the three different methodologies we approached above

It starts as a BAR chart (Gantt), to which several information typical of PERT/CPM can be added: the Arrows that give the predecessor/successor info and the possibility to immediately identify the Critical Path of a project.

Some other commercial product offer the same characteristics, as Primavera.