

RE: RE: [EXTERNAL] Re: Report of Water Waste - 4715 Fountain Ave

From Damon.Ayala@ladwp.com <Damon.Ayala@ladwp.com>

To opensourceadvocacy@protonmail.com

Date Wednesday, August 14th, 2024 at 3:29 PM

Hello,

Due to customer privacy issues, LADWP is not able to share with you the specific actions taken with regard to this customer other than they are in the enforcement process that applies to all customers who have been the subject of water waste reports.

It is important to note that the prohibited behavior has ceased and that no more reports have been received in over 2 months, which is LADWP's primary objective.

Please continue to report if the undesirable behavior resumes.

Thank You,

Damon Ayala

Utility Services Specialist

Water Conservation Response Unit

From: opensourceadvocacy <opensourceadvocacy@protonmail.com>

Sent: Wednesday, August 14, 2024 10:23 AM

To: Ayala, Damon <Damon.Ayala@ladwp.com>

Subject: Re: RE: [EXTERNAL] Re: Report of Water Waste - 4715 Fountain Ave