

Defining Essential Scrum Team Roles



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80 questions

60 minutes

Multiple answers

Open-note, open-book

Online



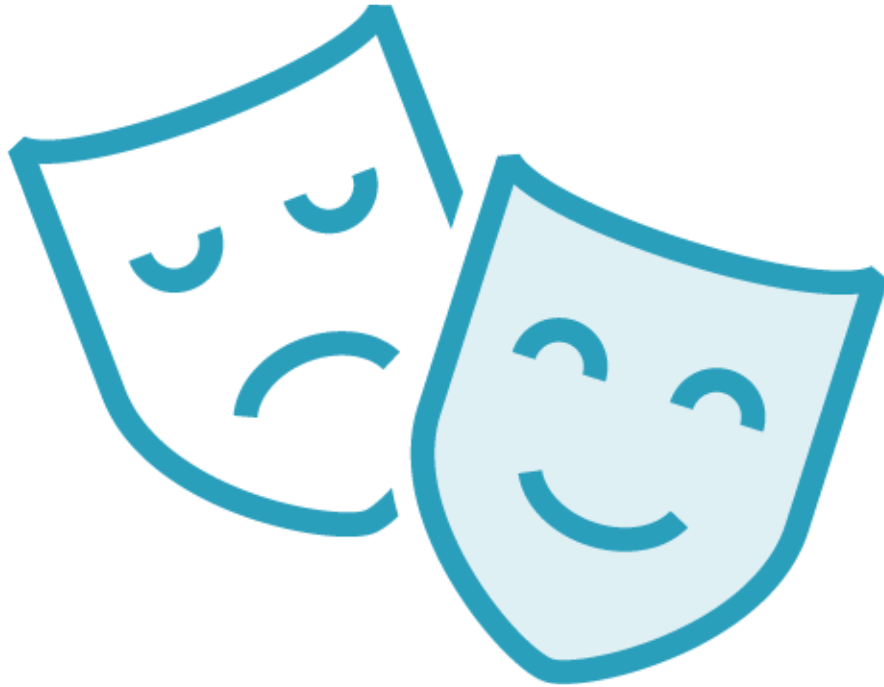
Scrum's Three Team Member Roles



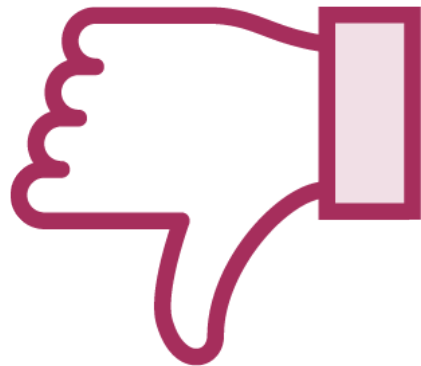
Suppose You Were the Scrum Master



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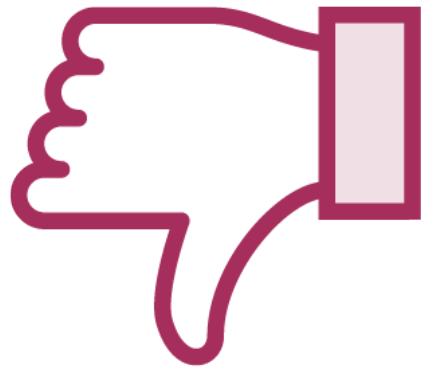
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A Sample PSM Exam Question

A manager who is an external stakeholder to your Scrum team tells you to invite them to your team's next Sprint Review so they can get a status update on the project. What should you do?

- a) Fulfill their request; they are a member of your organization's management team
- b) Fulfill their request; then immediately explain to the Product Owner what happened
- c) Decline their request, but facilitate a meeting between them and the Product Owner instead
- d) Decline their request; explain that they are not part of the Scrum Team



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Scrum Master & Product Owner Roles

Scrum Master



“I’m a servant-leader to my team.”

Product Owner



“I attend to external stakeholder needs.”



Suppose You Were the Scrum Master



“Our Product Owner extends invitations to the Sprint Review. Let me ask our Product Owner to speak with you.”



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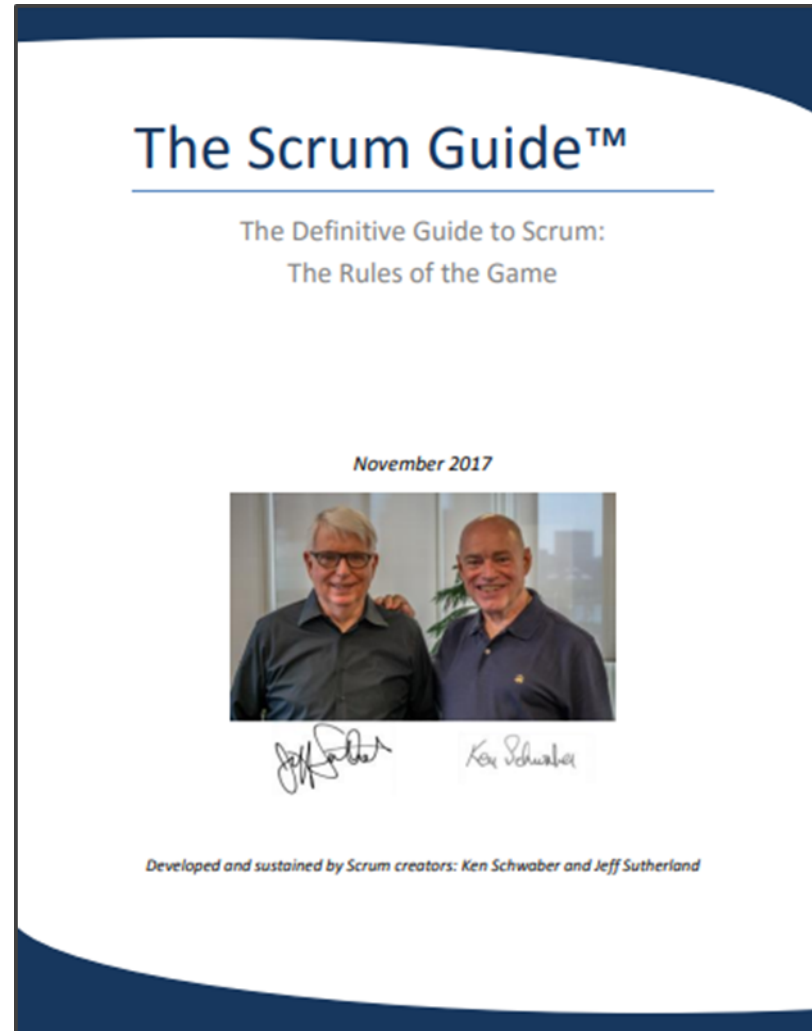
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Prepare by Reading The Scrum Guide



The “Official” Scrum Guide



Download The Scrum Guide



The Product Owner Role



A Product Owner Is



One person



Not a committee





Clearly expresses Product Backlog items

Prioritizes the PBIs to best achieve organizational mission and goals

Makes the Product Backlog visible, transparent and clear to all

Ensures the Product Backlog shows what the Scrum Team will work on next

Ensures the Development Team understands items in the Product Backlog to the level needed



A Product Owner Is One Person



A Product Owner Has One Product Backlog



Another Sample PSM-1 Exam Question



A Sample PSM Exam Question

The CEO of your organization sees you in the hallway and instructs you to tell the Development Team to set aside their current work and begin work on a different product feature. What is your BEST response?

- a) Instruct the Development Team to begin working on the new feature, then tell the Product Owner what just happened
- b) Gather the Scrum Team and tell them that they must begin working on a new product feature because the CEO said so
- c) Tell the CEO that the Scrum Team is in the middle of a sprint, so his request cannot be enacted until the current sprint ends
- d) Tell the CEO that you'll immediately share what you've heard with the Product Owner, so the PO can decide how to proceed



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The CEO and the Scrum Master



The Developer (Development Team) Role



Development Team and Organizational Titles

Development Team member



Programmer



Consultant



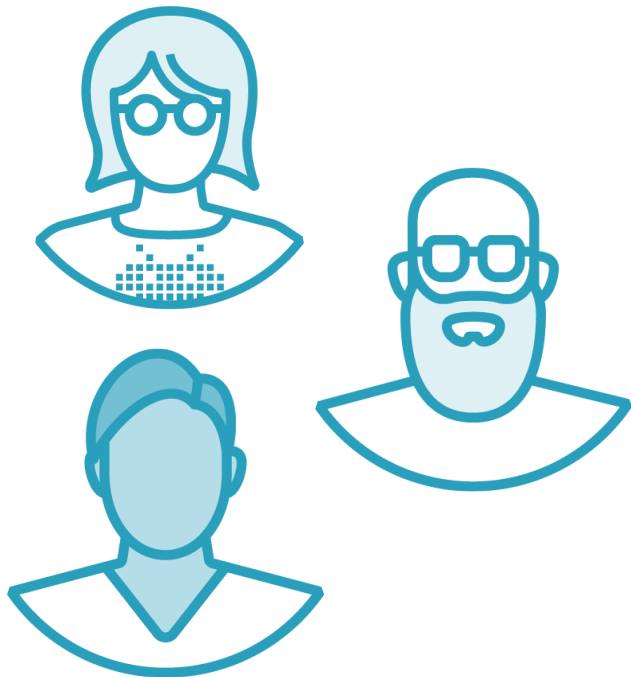
Analyst



Tester



Development Team Size



3 to 9



Scrum Team Size





No one assigns work to anyone else on a Scrum Team

Not the “lead developer”

Not the “applications architect”

Not a manager

No one!



Development Team Conflict



Development Team Conflict



Development Team Conflict



I-shaped and T-shaped Skills

- Deep knowledge in one domain
- Doesn't expand knowledge into other domains



- Deep knowledge in one domain
- Expands knowledge into other domains

More on Development Team



Only the Development Team chooses work to bring into a sprint



Only the Development Team breaks work into tasks



No one assigns work to anyone else



Adding More Work to a Sprint

To Do

Done



Adding More Work to a Sprint

To Do



Done



Scrum Master Role



Five Roles of a Scrum Master

Mentor

Teaching others

Coach

Developing others

Servant-Leader

Serving others

Impediment Remover

Clearing the path

Scrum Champion

Advocate



Scrum Masters are not
Managers



Scrum Masters Don't Manage People!

“Where’s your burndown chart?
Why aren’t you standing?”



Scrum Masters Don't Manage People!

"I **serve** these
people.
I don't **manage**
them."



Scrum Master as Facilitator



Scrum Master as Facilitator



Scrum Master as Facilitator



Summary



Scrum has three roles:

The Product Owner is one person who optimizes the value of work done

The Development Team is between 3 and 9 people. They choose how much work to do in a sprint, and how to do it

The Scrum Master is a mentor, coach, servant-leader, impediment-remover and Scrum champion. Not a manager!

