**Retrospective**

**Work Well**

Find out the resources is needed by customer for help to trace the progress of work easily

The customer can request to change some user interface requirement based on the user interface prototype.

The staff can add a customer to the database only if their identify card is unique.

The staff can search customer record in a text box where it will perform it dynamically based on the search key character

The staff can update the customer record after selecting the customer record from the database

Only those with the position of manager level just can maintain the staff record such as using the add , search and update function.

Manager level staff can enter staff detail included add staff picture and save it into the database.

Manager level staff can update the staff record after selecting the staff record from databse

Normal staff only can update their own personal information details and save into database.

The staff can search the bill records and select a bill to make payment.

The staff can view the billing detail such as the items, quantity, unit price, total unit price and total bill amount.

The system can provide 2 methods of payment either cash or credit card for the customer to choose.

The system can generate the payment receipt after customer has made the payment

The inventory module can only be accessed by staff or Management staff.

The staff can add the new stock details to the database.

The staff can update the stocks information except for the stock id, name, date of arrival and batch number

**Didn’t work well**

The staff registration doesnt allow the user to recover passowrd or reset password.

The customer registration only allows onsite customers to register at car workshop over the counter, it does not allow the customer to register an account from online.

The payment module doesn’t conduct credit card verification, where the credit card payment process is only done by credit card machine.

The system only save the customer credit card number to prove the customer made the payment.

The system can delete the customer payment record if the staff makes a mistake to create the payment record.

The Inventory module doesnt retrieve the list of stock in the database when user accesses the update module.

The Inventory module doesnt update the number of stock in the database after updating the information throught the update module.

The staff can add a product with the same name as an existing product into the inventory.