

# Wesley dos Santos

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## Personal Information

163 Westwood Dr  
Orem, UT, 84097  
USA  
wed120@ensign.edu  
+1 405-861-0300

### Languages:

- **Portuguese:** Native
  - **English:** Fluent
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## Personal Description

Computer Science student, passionate for technology, learning and serving. Former experience as a supervisor for the Bank Santander in Brazil and IT Support in the Global Service Department in Salt Lake City.

## Extracurricular Activity

- 2 Years of volunteer service as a missionary for the Church of Jesus Christ of Latter-Day Saints.
  - Student Body President at High School. 2015 - 2017.
  - Chess Club Competitor
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## Work Experience

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### Santander / Call Center Supervisor - Brazil

From December 2020 To December 2021

#### Functions Performed:

- Tactical Leader
- Responsible for training the teams
- KPI Analysis
- Team manager

### Global Service Departament (GSD) – Church of Jesus Christ of Latter-Day Saints – United States

Since February 2022 / Current Job

- Tech Support: Windows Support, IOS Support, Shared Points, Microsoft Azure.
  - Networking Support: Switches, Access Point and Firewalls
  - Customer Support
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## Education

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### Electromechanics / Instituto Federal - Brazil

From 2014 To 2017

### Computer Science / Ensign College - USA

Currently enrolled

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## Specific Skills

**Programming Languages:** Java, JavaScript, Python, HTML5, CSS3  
**Collaborative Environments:** GitHub