Lalit Kumar Saini
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Career Objective:

Looking for an opportunity where I can challenge myself to learn, grow and contribute my skills toward the growth of an organization.

Skillset:

- Languages & Technologies : ReactJS, Golang, Java, VXML, XML, Excel and SQL
- Tools : JIRA, BitBucket, SourceTree, Jenkins and SVN.
- IDE's : VSCode, Eclipse and Notepad++
- Software Development Methodology - Agile Kanban Scrum

Work Experience:

Emids Technologies - (Senior Software Engineer): November 2020 – Present
- Contributed in developing IVR Designer which automates building of IVR applications by generating scripts based on UI platform.
- Manually created VXML IVR scripts for multiple number of clients like Southerland, Getix etc.

FICO CCS - (Solution Integration – Consultant I): Jan 2019 – June 2020 1-year exp.
- Implemented FRM / RIM and CEM (Fraud, Collections and Notification) applications for financial institutions primarily banks. Communication Channels like Voice, SMS and Email were used along with inbuilt native functions for customer's interactive and banking needs.

Projects:

IVR Designer (Aug 2021 – Present)
Worked on building a UI platform which creates IVR applications automatically using changes made on the UI. Added many common features used in an IVR. Languages used were ReactJS & GoLang.

Volkswagen FRM Application (Mar 2020 – April 2020)
Implemented a Fraud application for German client Volkswagen, having native Fraud mechanism using interactive SMS functionality. Future scope for this applications spans across 35 countries which will include Voice and Email functionality aswell to cater to customer's needs more accurately and efficiently.

Citibank China Global FRM July (2019 – December)
Implemented Citibank Global Application China having language support for Chinese and English. Uses Voice, Email and SMS along with inbuilt native fraud functionality to counter and prevent fraud attempts targeted at customer by temporarily blocking card.

Educational Qualification:

- Master of Computer Application (2017 – 2018) - VIT University, Chennai – 7.35 CGPA
- Bachelor of Computer Application (2013 – 2016) - St. Xavier's College - 65.2 %
- (10+2) TPS School, Jaipur – Commerce + MMWT (2012-2013) - 61.1 %
- (10th) TPS School, Jaipur (2011-2012) – CGPA: 7.2
  Declaration: I hereby declare that the details published by me are true to my knowledge.