

Gaurav Singh

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Objective

Enthusiastic and customer-focused **Service Desk Associate** with a strong understanding of IT fundamentals, troubleshooting, and customer support.

Education

School of Management and Science	<i>BCom (Hons)</i> 67%	2019 - 2023
Army Public School, Lucknow	Secondary (77.6%)	2018
Army Public School, Lucknow	High School (72.2%)	2016
Graduation Completed in 2023 due to an extended exam timeline		

Experience

Government Job Exam Preparation (2018–2025)

- Attempted **SSB (3), NDA (1), AFCAT (3), CDS (1)**
- Cleared multiple selection rounds, showcasing dedication, problem-solving, and resilience
- Developed analytical thinking, discipline, and time management skills

Certifications and Courses

- Python (currently learning through Udemy)
- Git & GitHub (Ongoing)

Extracurricular Activities

Air Force Service Selection Board (AFSB) Attended AFSB in Guwahati on two occasions (conference out), gaining insights into leadership and decision-making under pressure.
Army Service Selection Board (SSB) Attended SSB in Prayagraj, demonstrating my determination and readiness for the armed forces selection process.

Skills

- **Programming Languages:** Python (beginner level, currently learning)
- **Technical Skills:** Troubleshooting, Network (TCP/IP, DNS)
- **Soft Skills:** decent communication, problem-solving, and time management.
- **Languages Known:** Hindi, English

Hobby

- Sports & Fitness
- Problem Solving

References

Vineet Singh (Software Engineer at Dell technologies)
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