Customer
Solution

Communication

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C 4 C Technologies L.L.C

Customer Cost

Convenience

INTRODUCTION

C4C Technologies LLC is one of the flagship companies in UAE specializing in the field of Structured Cabling, CCTV, Access control, Digital Signage, Gate Barrier, Audio Video Intercom, SMATV, IT and Networking solutions. We have well experienced engineers and technicians in the field of corporate, hospitality & retail security service and a vast array of satisfied customers under our belt.

Our customers range from Hospitality Industry to Retail Segment to Corporate Sector to Shopping Malls and other prestigious Institutions. Our Product ranges ensure highest quality at the lowest cost with extended warranties and 24 x 7, 365 days of round the clock.

AT THE HEART OF THE INDUSTRY

The increasing attacks on public/semi-public facilities under relatively loose security present serious threat to hotels, hotel apartments, shopping malls, corporate offices etc. Beyond the obvious necessity of protecting customers and employees, taking preventative measures is emerging as a corporate legal imperative.

Being cognizant of the global relevance for Security and IT, C4C group ventured into this arena to carve a niche for our self.

VISION

Our Vision is to be a Global provider Low Voltage system of Security and IT Solutions trusted and valued by our customers.

MISSION

C4C is for COMPANY for CUSTOMER SOLUTION, CUSTOMER COST, and CONVENIENCE & COMMUNICATION.
Our Mission is to exceed the expectation of our customers by providing high quality, innovative and cost effective Security and IT solutions with 24x7, 365 days of Care and Support.

VALUES

C4C Technology's approach to our customers and to our team is based on our core values: Integrity, Innovation, Result- Oriented and Customer Service.

VERTICALLY INTEGRATED TO PROVIDE OPERATIONAL EFFICIENCY AND END TO END QUALITY

With an experience of around 5 years in ELV System Industry, C4C Technology always strive to achieve process efficiencies and end to end quality. We procure our products through our internal procurement policies and supplier screening procedures which ensures of high quality products for the best price. Ancillary activities in our projects are executed by our in house team. This helps us to exercise better management control and ensure adequate quality. This integration thus helps us to exploit better synergies and in the end ensure a satisfying experience to our customer. These entities also help us to provide the best service and after sales support.

COMPREHENSIVE SECURITY IT & MEDIA SOLUTIONS FOR GLOBAL INDUSTRIES

Our CCTV and Security surveillance portfolio and Access control solutions have been extensively used in universities, hospitals, shopping malls and other esteemed institutions. We have a strong presence in the hospitality industry with our product ranges and services spanning the entire range of hotels and hotel apartments

Our IT solution primarily focuses on Hardware and Networking. Optical Fiber Cable solutions use single mode and multimode fiber types. We adhere with the established industry standards (American and European standards) in connecting all types of customer's voice and data equipment over a cabling system using common media, common connectors and a common topology. Our extended warranties and Annual service contracts ensure round the clock service uptime and timely recovery from incidents thereby providing high quality customer support

Our Media solution primarily focuses on SMATV/IPTV and Audio Visual solutions for Hotels, Night clubs, conference rooms and so on. Our extended warranties and Annual service contracts ensure round the clock service uptime and timely recovery from incidents thereby providing high quality customer support.

We are registered with,

- Security Industrial Regulatory Authority (SIRA) under Dubai police for CCTV and Security Surveillance.
- MOI, ADTA and Economic Department in Abu Dhabi for CCTV and Security Surveillance

SERVICE CAPACITY

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STRUCTURED CABLING
CCTV SYSTEM
DIGITAL SIGNAGE
ACCESS CONTROL SYSTEM

SUPPLY	INSTALL	MAINTAIN

STRUCTURED CABLING

- Backbone Installation & Wire Management
- Data & Voice Cable Installation
- Communication Room Installation (IDF, MDF)
- Fiber Optic Cable Installation
- Patch Panel Installation
- Network switch installations
- Tracing and Labeling
- Testing and Commissioning of Cables

VIDEO SURVEILLANCE CCTV SYSTEM

- Analog and IP Based System
- Digital & Network Video Recorder
- Open Platform IP Video Surveillance Software
- Remote Centralized Monitoring
- Extended Storage Devices
- Day & Night Super Dynamic
- Vandal Proof WDR Cameras

ACCESS CONTROL & ALARM SYSTEM

- Stand Alone controllers & Readers
- 1 Door to 2000 Door Controllers
- TCP/IP & RS232 Connectivity
- Biometric Devices
- Elevator Controller
- Input / Output Controllers
- Vandal Proof Readers
- Testing and Commissioning of Cables

DIGITAL SIGNAGE

- LCD, LED and Projection to Display
- Digital images, Video Streaming Media, and other information
- Digital Advertising
- Corporate Communications Services
- Outdoor Signage
- Interactive kiosks
- Digital Menu boards

SERVICES PROVIDED

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AUDIO VIDEO INTERCOM
SMATV
GATE BARRIER
PUBLIC ADDRESS SYSTEM

SUPPLY	INSTALL	MAINTAIN

AUDIO VIDEO INTERCOM

- Video and Voice Monitoring System
- Digital and IP Solution
- Solution Based on the Requirement
- For High Rise Apartment and Villas
- Live Display
- User Friendly Operations
- Intercom with Door Lock
- Internal Office Communication

SMATV

- Single Master Antenna Television
- Cost Effective TV distribution system
- Capture and Decrypt Chosen Channel
- Standard Free View Digital TV Receiver
- No Need for Set Top Boxes,
- Superior Reception on all Channels
- Little maintenance and Simple to Operate

AUTOMATIC GATE BARRIER

- Gate Barriers, Bollards and Wedge Barriers
- Turnstile and Automatic Pedestrian Door
- Automatic Sliding gates and doors
- Parking management system
- Turnstile gates with access control system
- Long range RFID or Remote controlling
- Industrial, Commercial and Residential Applications

PUBLIC ADDRESS SYSTEM

- Centralized Amplifier Based System
- Voice Paging and Broadcast Alarm Tone During Emergencies
- Built in Over Load Protection Circuitry, Short Circuit Protection
- Operational Area Divided Into Zones
- Flameproof Loudspeakers, Weatherproof Loudspeakers or Indoor Speakers

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SUPPLY	INSTALL	MAINTAIN

NURSE CALL SYSTEM

- Integrated System for Greater Safety and Efficiency
- IP Based System
- Discrete Communication with Nursing Staff
- Emergency Call and Staff Assist Features
- Pull Cord in Case of Emergency in Washroom
- Value Added Services for Patient Comfort

QUEUE MANAGEMENT SYSTEM

- Control Queues of people in Various Areas
- Real-Time Data About the Service, Wait Time, and Customers
- IP Based System
- Identify Key Areas for Business
- Easy to Use
- Improves Staff Efficiency
- Organize, Engage & Measure customers

MASTER CLOCK SYSTEM

- Precise Timing Systems
- Digital and Analog Clock displays
- NTP Time Servers and PTP Grandmaster Clocks
- Interfacing with other systems
- Automatic Time Setting on all Clocks
- Identical Time on all Clocks
- Clock Range for Indoor & Outdoor Applications

AUDIO VISUAL SYSTEM

- Board room and Meeting room
- Guest Room Solutions
- Banquet Hall and Multipurpose Rooms
- E-Class Room and Virtual Training Center
- Interactive Display and Multi-Media Walls
- Interactive Presentation Technology
- Reliability, High Quality and Exceptional Value for Money

SERVICES PROVIDED

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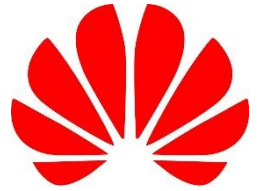سي ٤ سي للتكنولوجيا ش .ذم.م

TECHNOLOGY PARTNERS

BOSCH

BELDEN
SENDING ALL THE RIGHT SIGNALS

Opterna

CISCO

HUAWEI

DME PROLINK
CONNECTING THE GLOBE

Schneider Electric

hp Networking

JUNIPER NETWORKS

AVAYA
INTELLIGENT COMMUNICATIONS

milestone
The open platform company

Honeywell
THE POWER OF CONNECTED

ZKTeco

SAMSUNG

Bodet

3M

PELCO

AXIS COMMUNICATIONS

DELL

suprema

ALCAD

Infortrend

BFT

WISI

HIKVISION

CAME

PROMISE TECHNOLOGY

TRIAX

STATIC SYSTEMS GROUP

ARH
Adaptive Recognition Hungary

FAAC
Simply automatic.

WatchNET
Integrated Digital Technologies

FERMAX

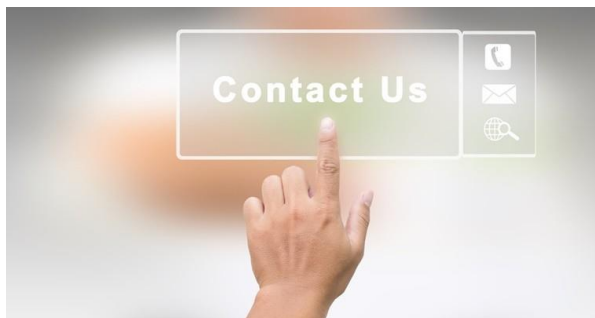*www.c4ctec.com*

sales@c4ctec.com

CORE COMPETENCIES

- 24x7, 365 days Customer Support
- Cost effective and optimal design
- On-time Delivery
- Transparency and long-term working relationship

SUPPORT PROCESS

Our Support is based on industry proven processes and procedures with the sole intention of keeping any downtime for our customers at a minimum and improving our customer satisfaction by providing a robust end to end process from initial customer contact to final resolution.

Our support process comprises of handling Incidents and Requests for the customer. An incident is defined as any issue that results in an inconvenience to the customer due to the improper working of a device e.g. a CCTV Camera not working or a DVR or a server or a PC not responding as expected. We will strive to first and foremost provide necessary work around to the situation so that the customer can proceed with regular activities followed by a detailed resolution to the problem by involving Subject Matter Experts

In either case, the customer can contact our service desk via email, web or phone to initiate service. The Service Desk is the single point of contact for the customer and will do the needful to log a ticket, provide initial troubleshooting and then, if need be, forward the issue to Level 2 Service Desk Agents or the Field Resolver Teams. All tickets are logged in our ticketing tool and periodic reports will be generated to the customer in order to give a snapshot of the customer environment performance.

SUPPORT

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