

Enzo Rafael Souza

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ORGANISATIONAL SKILLS

Organization Skills

I am looking for an opportunity in the technology area to apply the knowledge acquired in my degree and trainings. I have solid technical knowledge of HTML, CSS, JavaScript and WordPress. Work of freelancer with website development and computer assembly and maintenance.

In addition to the technical expertise and interpersonal skills mentioned, I have a passion for learning and staying updated on technological trends. I am also proactive and collaborative, always striving to work as part of a team and contribute to project success. I am confident that I can add value to the team and the company.

WORK EXPERIENCE

[12/2023 – Current]

Warehouse Sortation Associate (Part-time)

Amazon / Adecco

City: Rozenburg

Country: Netherlands

- Receive and sort inventory
- Get customer orders ready for delivery
- Use technology like scanners, computers, and handheld printers

[20/12/2021 – 22/08/2023]

Returns Processing Operator

Rangel Pharma

City: Montijo

Country: Portugal

- Receiving and processing documentation.
- Data entry into the system.
- Inventory and reverse logistics management.
- Customer management.
- Analysis and resolution of incidents and complaints.
- Conducting inventory, as well as other tasks inherent to the role.

[09/2019 – 01/2021]

Airport security officer

Prosegur/ Securitas

City: Lisbon

Country: Portugal

- Passenger tracking
- Baggage tracking
- Staff tracking
- Access control
- All specific functions corresponding to the category described in Annex I of the Collective Labor Agreement (CCT) for the airport sector.

[01/2018 – 08/2019]

Driver

Garcias SA

City: Alcochete

Country: Portugal

- Distribution of Beverages and Food Products

DIGITAL SKILLS

HTML/css | UX / UI | Javascript | Quick learning of new software | Computer Hardware. | Digital Marketing, | SQL Knowledge | Computer networks | Fundamentals of Information Security | Teamwork Enthusiast

EDUCATION AND TRAINING

[2022 – 2023]

Systems Analysis and Development

FIAP

[2013 – 2017]

Bachelor of Business Administration

Unigran

City: Lisboa

Country: Portugal

[2009 – 2010]

Tourism Technician

Master D

City: Lisboa

Country: Portugal

[2006]

High School Graduate

FUNEC

City: Contagem

Country: Brazil

COMMUNICATION AND INTERPERSONAL SKILLS

Communication and interpersonal skills

- Strong communication skills acquired through customer service and client management.
- A passion for acquiring new knowledge and ease in learning.
- Effective time management skills as a returns operator, prioritizing tasks and ensuring activities are completed within established deadlines.

LANGUAGE SKILLS

Mother tongue(s): Portuguese

Other language(s):

English

LISTENING B1 READING B1 WRITING A2

SPOKEN PRODUCTION A2 SPOKEN INTERACTION B1

Dutch

LISTENING A1 READING A1 WRITING A1

SPOKEN PRODUCTION A1 SPOKEN INTERACTION A1

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

DRIVING LICENCE

Cars: B1

Cars: B

