



# Edward Orlando

## Technical Writer

Hi there, I am a technical writer, eager to join an innovative organization. In my current role, my responsibility includes maintaining the online help and creating software documentation, written in HTML, CSS and JavaScript using Madcap Flare. I am passionate about front-end web development and have completed front-end courses from freeCodeCamp and Codecademy. I am now looking for a junior role in a front-end position to apply the skills I have acquired in my career!

## Contact

### Phone

+62-821-6488-7729

### Email

edorlando33@gmail.com

### Website

eo33.github.io

## Education

2019

**Bachelor of Science in Industrial Engineering**  
Purdue University

2022

**Web development**  
freeCodeCamp and Codecademy

## Expertise

- HTML, CSS and JavaScript
- Node.js, Express.js, MongoDB, React.js
- Madcap Flare
- Microsoft Azure, TFS and Git
- SEO content

## Language

English

## Socials



## Experience

2022 - Current  
Unit 4 | Jakarta, Indonesia

### Technical Writer

As a technical writer, I am responsible for making sure that the software documentation stays up-to-date with the latest features and fixes implemented during the sprint. The documentation includes the online help, release notes, reference manual, and knowledge hub. These documents are build from HTML, CSS and JavaScript using Madcap Flare. Team Foundation Server and Git are used for source control. To get a better understanding of the new features or fixes, I would recreate the scenario in the testenvironment. Then, I would made the relevant documents. I also made sure that the documentation are updated correctly on the different Test Environments.

2020 - Current  
Freelancer | Remote

### Technical writer / Web content writer

In my freelance role, I worked with different clients on technical writing related jobs. Most of the work I do is writing technical content, such as user guides, tutorials and programming blogs. I've used tools like React.js (Docusaurus), WordPress and Zendesk. In the past, I've had clients who wanted the content to be tailored for SEO. Some of the content I wrote were published in programming sites, such as Hackernoon, Towards Data Science, and dev.to.

2021 - 2022  
OPPO Manufacturing | Tangerang, Indonesia

### Lean Specialist

As a lean specialist, I gained experience optimizing resources using the Python and the Numpy library. I also used Tkinter to provide a GUI for the script. Then, I made an instruction guide that explains how to use the script.