Edgar Olozagaste-Olea

eolozagaste0@gmail.com | 805-631-1959

Education

California Polytechnic University - San Luis Obispo, CA

Bachelor of Science, Computer Science

Awards and Honors

SkillsUSA CA State Champion in Web Design and Development

May 2024

Expected Graduation: June 2028

 Collaborated with one other person to design and develop a website for a non-profit in under 2 hrs. while taking into consideration target audience and industry standard web design practices

SkillsUSA Regional Champion in Web Design and Development

Outperformed 50 other people in the creation and development of a website using tools like HTML, CSS, & JavaScript allowing me to compete at the state level

Certification in Web Development through YouScience

June 2024

• Completed a year of coursework in Web Design and Development leading to my certification in HTML, CSS, and JavaScript

Leadership and Involvement

Saints For the Community Club (Santa Maria High School) 2

Aug. 2023 – June 2024

- **Founder and President**
 - Organized and scheduled weekly in person meetings for over 50+ members
 - Planned and assisted with 3 fundraising events resulting in \$750 of profits to purchase event supplies
 - Assisted with 250lbs of trash cleanup on campus and local city parks (50+ hours of community service)

Work Experience

Cal Poly Information Technology Services 2

Feb. 2025 - Present

Student Assistant

- Provided technical support to students and staff by assisting with PolyCard printing, password resets, and computer rentals.
- Managed support requests using a ticketing system, troubleshooting issues, and ensuring timely resolutions.
- Handled phone inquiries as a Cal Poly operator, effectively transferring calls to the appropriate departments.

Popeyes Louisiana Kitchen (Santa Maria, CA) 2

Jul. 2023 - Sep. 2024

Crewmember

- Skilled in operating managing a till, food preparation and cooking stations
- Restocked shelves and took inventory as needed to ensure smooth restaurant operations
- Guided and trained new hires through daily check-ins while providing excellent customer service by efficiently handling orders, addressing needs, and ensuring a positive experience.

Skills

Technical: Web Dev, Python, Java, IT Support, Atlassian Suite

Soft: Team Player, Friendly & Courteous, Strong verbal/written communication, Adaptable learner

Language: Conversational English and Spanish