

## NASA's Contract Tracing and Tracking Application

### Enhancements for production migration on Friday, July 31, 2020

- Enhancement 1
  - Objective - Add "Closed Reason" to Case List Views
  - Changes – A new column displaying the "Closed Reason" has been incorporated into the below Case List Views in the CTT application
    - All Open Cases
    - My Cases
    - My Open Cases
    - Positive Outreach Queue
    - Contact Outreach Queue
    - Recently Viewed (Pinned list)
  - User Impact & Benefits – Users will now be able to view the "Closed Reason" on the specified Case List Views in the CTT applications
  - User Roles Impacted – All CTT application users
- Enhancement 2
  - Objective – Add a new user selection to the drop-down menu of "Closed Reason"
  - Changes – Added a new selection of "Approved to Return to Work" to the "Closed Reason" drop-down menu.
  - User Impact & Benefits – Centers who track positive Contacts through the state of "Approved to Return to Work" will now be able to do so using the CTT application by closing the case with the appropriate selection of "Approved to Return to Work". Centers are not required to use this selection, but it will be available for use by all Center users.
  - User Roles Impacted – All CTT application users
- Enhancement 3
  - Objective – Update "Contact Outreach" guided script to remove the question of "Do you have a healthcare provider"?
  - Changes - Updated the Contact Outreach - Referral to Healthcare Provider Screen found in the Contact Outreach Guided Script to provide a more appropriate suggestion for the contact, and removed the question of "Do you have a healthcare provider" previously found on the screen. The updates are reflected in the below bullet.
    - We suggest that you call your provider and tell them you were exposed to the coronavirus.  
Please note that if you are tested and your test shows you have coronavirus, please contact us so that we can gather information about people you have been in close proximity during the days leading up to your symptoms.  
It is important to think about this now while your memory is fresh. For the period of your self-observation, it will be important to separate yourself from close contact with everyone onsite and stay in your home.
  - User Impact & Benefits – Contact Tracers will no longer need to ask if the Contact has a healthcare provider, and will be able to view more appropriate suggestions for the contact in the guided script.