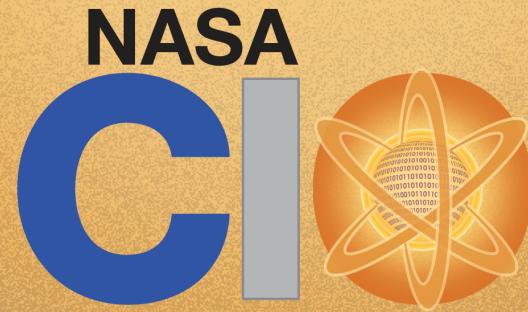


National Aeronautics and Space Administration



Contract Tracing & Tracking Application

Release Items – August 14, 2020





Release Enhancement Overview - 08/14/20

- Created a new report available to all users
 - All Open Cases By Location By Age – Users will only be able to view the Center information attached to user profile
- The "Record Type" (Positive Outreach vs Contact Outreach) is no longer modifiable by end users
- Renamed existing screen names from "Case" to "Inquiry" this includes the below
 - Renamed the drop-down found on the home navigation to "Inquiry"
 - Renaming of the navigation views to "Open Inquiries", "All Inquiries", "My Inquiries"

The image contains two screenshots of a software application interface. The top screenshot shows a navigation bar with 'Contact Tracing' and 'Inquiries' tabs. A dropdown menu is open over the 'Inquiries' tab, showing options: 'Home', 'Inquiries', 'Tasks', and 'Reports'. The 'Inquiries' option is highlighted. Below this, a 'Recently Viewed' section shows '0 items • Updated a minute ago'. The bottom screenshot shows a list view titled 'All Open Inquiries'. The 'All Open Inquiries' option is selected and highlighted with a checkmark. Other items in the list include 'Contact Outreach queue', 'My Inquiries', 'My Open Inquiries', 'Positive Outreach Queue', 'Recently Viewed (Pinned list)', and 'Recently Viewed Inquiries'.



Release Enhancement Overview - 08/14/20

- Added additional fields to the Positive Outreach - Symptom Check Screen found in the Positive Outreach Script
 - Last Onsite Date
 - This should be populated with the date the Positive Contact was last on onsite at the Center
 - Did you wear a face mask?
 - A yes is indicated by selecting the box next to the question, which will place a check mark in the box
 - Have you already been Tested?
 - A yes is indicated by selecting the box next to the question, which will place a check mark in the box
 - Once selected the test taken date, test results and test result date fields will be displayed for completion
 - Test Taken Date
 - This should be populated with the date the test was taken
 - Test Results
 - This is a drop-down selection, and population of this field will display the “test result date” field
 - Test Result Date
 - This should be populated with the date the Positive Contact received his/her test result
 - Other Pertinent Information
 - This is a free form text field that can be used to enter any other information the Center would like to capture regarding the Positive Contact



Release Enhancement Overview - 08/14/20

● Contact Tracing Inquiries ▾

Actions & Recommendations

Actions History

Add

Guided Script - Contact Outreach

Guided Script - Positive Outreach (In Progress)

- Pre-call: Tips to the Contact Tracer
- Introduction and Confirming Caller Identity
- Next Best Time to Call
- Coronavirus Information
- Instruct to Call Medical Provider
- Call Objectives
- Confirm Employee/Contractor Details
- Symptom Check
- Contact Tracing Overview
- Identify Potentially Exposed Contacts and Locations

00001173 Guided S...

Still have symptoms? No

Symptom Onset Date: Jul 13, 2020

Symptom Resolution Date: Jul 28, 2020

Last Onsite Date: Jul 15, 2020

Have you already been tested?

Test Taken Date: Jul 17, 2020

* Test Results: --None--

Test Result Date: Jul 20, 2020

Did you wear a face mask?

Other Pertinent Info: this is the area where the Contact Tracer can enter other important data regarding the inquiry

Previous Next



Release Enhancement Overview - 08/14/20

- Added additional fields to the Positive Outreach – Confirm Employee/Contractor Details Screen found in the Positive Outreach Script
 - Employer Name
 - This is a free form field, but Center should agree upon how the information will be entered; company name in acronym or company name spelled in completion
- Added additional fields to the Symptom Information Screen found on the Details of the Positive Outreach Inquiry Screen
 - These fields are pre-populated from the information gathered during the Positive Outreach guided script. If the fields are not populated during the guided script they can be edited on the Details of the Positive Outreach Inquiry Screen at a time when known
 - Have you already been Tested?
 - A yes is indicated by selecting the box next to the question, which will place a check mark in the box
 - Test Status
 - This field should be populated with the results of the test (positive or negative)
 - Description
 - This is a free form text field that can be used to enter any other information the Center would like to capture regarding the Positive Contact
 - Test Result Date
 - This should be populated with the date the Positive Contact received his/her test result
 - Last Onsite Date?
 - This should be populated with the date the Positive Contact was last on onsite at the Center



Release Enhancement Overview - 08/14/20

Contact Tracing Inquiries 00001173

Actions & Recommendations

[Actions](#) [History](#)

[Add](#)

Guided Script - Positive Outreach

Contact Details

Account Name	Jackson Limits	Mobile	256-682-9999
Employment Type	Civil Servant	Phone	
Primary NASA Location	Marshall Space Flight Center	Email	jackson.limits@nasa.gov
Employer		Supervisor Name	Dr. Jones

⚠ We can't display this information because the record has no parent or you don't have access. Ask your admin for help.

Related Inquiries (0)

Inquiry Positive Outreach

+ Follow [Change Owner](#) [Edit](#)

Status: Awaiting Outreach Inquiry Number: 00001173

Details

Account Name	Jackson Limits	Inquiry Owner	Kellie White
Status	Awaiting Outreach	NASA Location	Marshall Space Flight Center
Closed Reason		Date/Time Opened	8/13/2020, 7:54 AM
		Date/Time Closed	

Symptom Information

Symptoms	No	Symptom Onset Date	7/13/2020
Have you already been tested?	<input checked="" type="checkbox"/>	Symptom Resolution Date	7/28/2020
Test Status	Test Positive	Test Taken Date	7/17/2020
Did you wear a face mask?	<input checked="" type="checkbox"/>	Test Result Date	7/20/2020
Description	this is the area where the Contact Tracer can enter other important data regarding the inquiry		



Release Enhancement Overview - 08/14/20

- Added auto-population of “on or around” system calculated exposure date to the Contact Outreach Script to assist in providing quarantine timeline for the Contact Tracer
 - The system calculates the “on or around” date range based on the information added/reported in the Positive Outreach Script
 - Beginning date range is calculated using the earlier of the test date or symptom onset date minus 2 days
 - The ending date populated based on the last onsite date reported by the Contact
 - Date added to the Contact Outreach – Introduction Screen from the information collected during the associated Positive Outreach Script
 - Date added to the Contact Outreach - Self-Isolation Instructions Screen from the information collected during the associated Positive Outreach Script



Release Enhancement Overview - 08/14/20

00001181

00001181

Guided S...

Contact Outreach - Introduction

Hello, my name is **Kellie White** and I am calling from the _____ Center Clinic regarding COVID-19 and assisting as a contract tracer for NASA and would like to speak with you regarding your recent work activities.

Can I confirm that I am speaking with **June Winters**?

If no, ask to speak with another person.

One person who has been diagnosed with the virus has been in contact with you on or around 7/11/2020 and 7/15/2020. This does not mean that you have coronavirus or will get coronavirus.

* Do you have a few minutes we could discuss what this might mean for you?

Yes

No

[If yes, must read] Let me first read you this Privacy Act Notification.

The collection of information you are about to provide is authorized by Space Act of 1958. The information will be maintained and protected in accordance with the Privacy Act of 1974. Failure to provide the requested information will result in denial of your NASA Center access.

The information will be used to determine whether you may have been exposed to the COVID-19 virus and to trace your interactions.

NASA may share this information for authorized purposes with (1) private or other government health care providers or agencies for consultation, and (2) other entities outlined under standard routine uses for all NASA systems of records.

Next

Contact Tracing

Inquiries

Actions & Recommendations

Actions History

Add

Guided Script - Contact Outreach
(In Progress)

- Introduction
- Next Best Time to Call
- Coronavirus Information
- Call Objectives
- Confirm Employee/Contractor Details
- Self-isolation Instructions
- Symptom Check
- Healthcare Provider
- Call Closure

Contact Details

Account Name: June Winters

Mobile: 256-999-0000



Release Enhancement Overview - 08/14/20

The screenshot shows a software interface for "Contact Tracing" with a "Guided Script - Contact Outreach" in progress. The script steps are:

- Introduction
- Next Best Time to Call
- Coronavirus Information
- Call Objectives
- Confirm Employee/Contractor Details
- Self-isolation Instructions** (highlighted in blue)
- Symptom Check
- Healthcare Provider
- Call Closure

The "Self-isolation Instructions" step contains the following text:

As some people are more at risk for serious illness from COVID-19, we recommend that, if possible, you stay separate from them during the self-isolation period. This is to protect them in case you develop symptoms. Sometimes symptoms can take a few days to show up, so it is important we separate individuals who may be at risk. This is to be on the safe side. We are going to talk about what self-isolation means together today.

Self-isolation is 14 days long from when you were exposed on or around 7/11/2020 and 7/15/2020.

Even if you do not experience any of these symptoms, you should not return to on-site work until after this period, and after discussing your return to work with your supervisor.

It is important to separate yourself even if you do not have any symptoms, because you can transmit the virus before you feel ill or develop symptoms.

During this time, you must actively monitor your symptoms. This includes fever, cough, shortness of breath, and muscle aches and pains. At any point if you develop symptoms you should call your provider immediately as you likely will be eligible for COVID-19 testing. It is critical that you remain in self-isolation during this entire time period.

At the bottom right of the script window are "Previous" and "Next" buttons.