

Ethan Parent

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Technical Skills

Languages: JavaScript (Node.js), Python, Windows Powershell
Tools: AWS, Azure, Git, Linux CLI, AWS CLI, Docker, HTML, CSS, MySQL

Professional Experience

TriumphPay | Cybersecurity Engineer Mar. 2023 - May 2023

- Orchestrated strategic modifications to the company's firewall, implementing targeted rules to enhance network security
- Spearheaded the initiation and configuration of a robust Network Access Control (NAC) system in collaboration with network and sysadmin teams

TriumphPay | Sales Engineer Jan. 2023 - Mar. 2023

- Acted as a technical liaison between clients and the sales team, providing expertise in API integrations and showcasing the capabilities of our services.

GRIN Inc. | Solutions Engineer July 2022 - Dec 2022

- Assisted Account Executives in closing deals with average size of \$33k
- Served as a Subject Matter Expert for the sales team

Trend Micro | Sales Engineer Dec. 2021 - July 2022

- Conducted hundreds of technical outreach meetings with enterprise prospect customers
- Created and presented demonstrations for seven independent cloud services
- Provided training and tier-two support for other engineers
- Created documentation including technical walkthroughs & onboarding documents

Trend Micro | Technical Rotation Associate Dec. 2020 - Dec. 2021

- Served as point of contact for hundreds of Trend Micro clients, assisting them with health checks, documentation, and support requests
- Supported on-premise and cloud-based products by troubleshooting and resolving customer issues for accounts valued at \$100k+
- Developed new features for an open-source Python program for cloud migrations
- Created Python scripts leveraging APIs to solve customer compliance requirements
- Created documentation for Trend Micro and AWS integrations
- Conducted internal product demos for cloud-based applications

Trend Micro | Cyber Security Intern Oct. 2020 - Dec. 2020

- Participated in extensive training on AWS, Azure, Linux, and Trend Micro solutions
- Participated in offensive and defensive malware detection challenges

Certifications

- AWS Certified Solutions Architect - Associate (expired Dec. 2023)
- Microsoft Azure Fundamentals

Education

Galvanize | Hack Reactor Software Engineering Immersive Program Aug. 2020

- 12 week full-time software engineering bootcamp

Westminster College | B.A. Philosophy and Religious Studies