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CPSC 4140-001

**Paper Prototype**

*Problem Statement*

Many veterinarian offices today rely on outdated legacy software to handle daily operations []. As technology quickly advances, it is important that critical services such as this keep up with the times and utilize modern tools to provide the best care possible. To help solve this problem, I will be designing a prototype of a desktop software application that could be used in a vet clinic.

In order to get some insight about what types of functionality are important in this type of application, I will consult with Alexandria Ballou. Alex is currently studying at Virginia-Maryland College of Veterinary Medicine to get her DVM (like MD but for animals). She earned her Bachelor’s degree in Animal Veterinary Sciences from Clemson and has 4+ years working as a vet tech in local private practices. Alex hopes to open her own vet clinic someday and has agreed to provide me with information that will help prototype a tool that would improve operations in a clinic.

*User Journey Map*

*Paper Prototype*