

# EITAN M. PELES

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## QUALIFICATIONS SUMMARY

*“18+ Years of Experience – Focus: Efficient Testing, Resolving Data Errors, Automation tests”*

*Multilingual: Hebrew, English, Portuguese, and Spanish.*

## SKILLS

**CORE COMPETENCIES:** Services Testing | UI Testing | API Testing | Regression Testing | QA automation | Test Case Documentation | Networking Protocols | System Integration | Creative Problem Solving | Strong Interpersonal & Communication Skills – Executive level reporting, presenting, verbal, writing

**TECHNICAL/SOFTWARE:** JavaScript | Python | SQL | Selenium | Cypress | REST API | Linux | Git | Postman | VMWare | Tomcat | Xcode | Android Studio | Jenkins

## EDUCATION – CERTIFICATION – TRAINING

- |   |      |
|---|------|
| • Full Stack Web Developer (Bootcamp), Netcraft Academy, Israel | 2019 |
| • Front-End Web Developer Nanodegree, Udacity, Remote           | 2014 |
| • B.Sc. Computer Science, Estácio de Sá University, Brazil      | 2008 |

## WORK EXPERIENCE

### QA ENGINEER

Personetics – Gyvataym, Israel

03/2022 - Present

*As the QA Team Leader for the Product team at a leading global provider of data-driven personalization and customer engagement solutions for the Financial Services industry, I lead a team of two other QAs. I create and deploy E2E tests and write, execute, and resolve both manual and automated test cases using Cypress on JavaScript.*

- Automation tests on Cypress
- API tests on Postman
- Mobile tests on Android Studio and Xcode
- DB tests on DBeaver (for advanced queries on Oracle, MySQL, PostgreSQL and MS-SQL Databases)
- Backend tests on Linux
- Responsible for creating and maintaining test cases and test plans

### QUALITY ASSURANCE (QA)

AuraPlayer – Ra'anana, Israel

11/2020 – 02/2022

*As the sole QA Analyst at a small startup, I built the QA processes from scratch for a web-based application that integrates existing Oracle Forms and EBS systems as web services*

- Automation tests on Selenium + Python
- Responsible for creating and maintaining test cases and test plans
- API tests on Postman
- DB tests on DBeaver (for advanced queries on Oracle, MySQL, PostgreSQL and MS-SQL Databases)
- Backend tests on Linux

### SYSTEM INTEGRATOR

Cyber IT – Ra'anana, Israel

02/2019 - 06/2020

*Championed efficiency and excellence in installing and maintaining the SolarWinds® Orion® Platform on complex and geographically dispersed IT environments in Doar Israel, Bank HaDoar, Ariel University, and El Al.*

- Monitored all nodes (Windows/Linux physical/VM servers, workstations, firewalls, routers, switches, APs, Windows services, websites) via ICMP, SNMP, WMI, or SW agent, ensuring coverage for both IPv4 and IPv6 addresses;
- Created user roles through Active Directory, discovered nodes, created dashboard views, thresholds, custom alerts (email/SMS), and custom widgets in SQL;
- Oversaw network, application, and storage resources using various SolarWinds tools.

#### QA ANALYST SYSTEM ANALYST

TVManager – Brazil

2018

MRU Business Advisory – Brazil

2017 - 2018

*Collaborated productively with Marketing and R&D Teams, maintaining project timelines, improving processes, and maximizing resource utilization, working in Agile environments.*

**QA Analyst – TVManager:**

- Responsible for creating and maintaining tests cases and test plans
- API tests
- UI tests with Selenium + Python

**System Analyst – MRU Business Advisory:**

- Made the company website more made responsive using JavaScript, HTML, CSS, and Bootstrap, resulting in dramatic improvements in web visitors' online experience and engagement.
- Added a chatbot using Chatfuel on the company's Facebook Page and WhatsApp – boosted brand engagement and generated high-quality leads.
- Assisted the company in extending its partnership with Babylon to become its sole representative in Brazil.

#### EARLIER ROLES

- **Data Analyst, Petrobras, Brazil**

2008 - 2016

*Delivered 4<sup>th</sup> level support; prepared manuals and FAQs for Babylon-Enterprise users and weekly usage statistics with Log Parser Utility.*

*Technical Scope:* acquisition of virtual servers, deployment, and maintenance of Babylon-Enterprise client; building customized glossaries for Babylon - SQL queries from different sources, i.e., Oracle, SQL Server, REST API (JSON / XML), Excel, SharePoint, SAP; extract information data making it user-friendly with HTML, CSS, and JavaScript (<https://github.com/epeles/Babylon>)