

EITAN M. PELES

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QUALIFICATIONS SUMMARY

"18+ Years of Experience – Focus: Efficient Testing, Resolving Data Errors, Automation tests"

Multilingual: Hebrew, English, Portuguese, and Spanish.

SKILLS

CORE COMPETENCIES: Services Testing | UI Testing | API Testing | Regression Testing | QA automation | Test Case Documentation | Networking Protocols | System Integration | Creative Problem Solving | Strong Interpersonal & Communication Skills – Executive level reporting, presenting, verbal, writing

TECHNICAL/SOFTWARE: JavaScript | Python | SQL | Selenium | Cypress | REST API | Linux | Git | Postman | VMWare | Tomcat | Xcode | Android Studio | Jenkins

EDUCATION – CERTIFICATION – TRAINING

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|-----------------------------------------------------------------|------|
| • Full Stack Web Developer (Bootcamp), Netcraft Academy, Israel | 2019 |
| • Front-End Web Developer Nanodegree, Udacity, Remote | 2014 |
| • B.Sc. Computer Science, Estácio de Sá University, Brazil | 2008 |

WORK EXPERIENCE

QA ENGINEER

Personetics – Gyvataym, Israel

03/2022 - Present

As the QA Team Leader for the Product team at a leading global provider of data-driven personalization and customer engagement solutions for the Financial Services industry, I lead a team of two other QAs. I create and deploy E2E tests and write, execute, and resolve both manual and automated test cases using Cypress on JavaScript.

- Automation tests on Cypress
- API tests on Postman
- Mobile tests on Android Studio and Xcode
- DB tests on DBeaver (for advanced queries on Oracle, MySQL, PostgreSQL and MS-SQL Databases)
- Backend tests on Linux
- Responsible for creating and maintaining test cases and test plans

QUALITY ASSURANCE (QA)

AuraPlayer – Ra'anana, Israel

11/2020 – 02/2022

As the sole QA Analyst at a small startup, I built the QA processes from scratch for a web-based application that integrates existing Oracle Forms and EBS systems as web services

- Automation tests on Selenium + Python
- Responsible for creating and maintaining test cases and test plans
- API tests on Postman
- DB tests on DBeaver (for advanced queries on Oracle, MySQL, PostgreSQL and MS-SQL Databases)
- Backend tests on Linux

SYSTEM INTEGRATOR

Cyber IT – Ra'anana, Israel

02/2019 - 06/2020

Championed efficiency and excellence in installing and maintaining the SolarWinds® Orion® Platform on complex and geographically dispersed IT environments in Doar Israel, Bank HaDoar, Ariel University, and El Al.

- Monitored all nodes (Windows/Linux physical/VM servers, workstations, firewalls, routers, switches, APs, Windows services, websites) via ICMP, SNMP, WMI, or SW agent, ensuring coverage for both IPv4 and IPv6 addresses;

- Created user roles through Active Directory, discovered nodes, created dashboard views, thresholds, custom alerts (email/SMS), and custom widgets in SQL;
- Oversaw network, application, and storage resources using various SolarWinds tools.

QA ANALYST SYSTEM ANALYST

TVManager – Brazil

2018

MRU Business Advisory – Brazil

2017 - 2018

Collaborated productively with Marketing and R&D Teams, maintaining project timelines, improving processes, and maximizing resource utilization, working in Agile environments.

QA Analyst – TVManager:

- Responsible for creating and maintaining tests cases and test plans
- API tests
- UI tests with Selenium + Python

System Analyst – MRU Business Advisory:

- Made the company website more made responsive using JavaScript, HTML, CSS, and Bootstrap, resulting in dramatic improvements in web visitors' online experience and engagement.
- Added a chatbot using Chatfuel on the company's Facebook Page and WhatsApp – boosted brand engagement and generated high-quality leads.
- Assisted the company in extending its partnership with Babylon to become its sole representative in Brazil.

EARLIER ROLES

- **Data Analyst, Petrobras, Brazil**

2008 - 2016

Delivered 4th level support; prepared manuals and FAQs for Babylon-Enterprise users and weekly usage statistics with Log Parser Utility.

Technical Scope: acquisition of virtual servers, deployment, and maintenance of Babylon-Enterprise client; building customized glossaries for Babylon - SQL queries from different sources, i.e., Oracle, SQL Server, REST API (JSON / XML), Excel, SharePoint, SAP; extract information data making it user-friendly with HTML, CSS, and JavaScript (<https://github.com/epeles/Babylon>)