DROP OFF CHECKLIST

BEFORE YOU DROP OFF YOUR DEVICE

☐ **Back up your data**
- Make a copy of all your documents, pictures, music, email and program data files before you bring your device in for service. If you need help making a backup, we offer Data Backup service both online and at your local Precinct for an additional fee.

☐ **Collect any accessories involved with the problem you are having**
- If your computer is having issues printing, this would mean your printer. Other accessories include **monitor, keyboard, mouse, SD cards, batteries, external hard drives** and **disk drives.**
- Bring in the **remote control** for TVs, DVDs players or Blu-ray players.
- Bring in the **game controller** for gaming console.
- Don't forget your **AC adapter, charger or power cord**. We keep a pretty good collection, but it's best to work with the device's regular power source.

☐ Visit www.GeekSquad.com/scheduling/schedule-a-reservation.aspx to schedule a reservation.

THESE ARE HELPFUL IF YOU CAN FIND THEM

☐ Restore or operating system discs

☐ Software discs and product keys

☐ Receipt for the product and/or your Geek Squad Protection plan

Can't find it? No worries, we will scour our records for it.

☐ Geek Squad Tech Support membership card

Can't find it? Don't worry - we can look it up.

Not a member? Not a problem either. We can talk about Tech Support benefits when you come in.