

# Erin Pintozzi

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## Software Engineer | Mentor | Educator

### WORK EXPERIENCE

#### Turing School of Software & Design Senior Instructor & Project Manager

09/2021 – Present

- Delivered 100% remote instruction for the Backend Engineering Program through interactive Ruby, Rails, and React lessons and projects
- Facilitate evaluations and assessments of projects and individual student progress
- Create, edit and improve instructional materials that are aligned with the learning goals of the Turing curriculum
- Research, prepare, and deliver lesson topics in a way that is both engaging and effective
- Managed complex student feedback and performance discussions, fostering strong relationships and guiding students toward successful program outcomes within each module

#### Clio (acquired Lexicata Oct 2018)

Greater Los Angeles Area • 09/2017 – 05/2020

#### Software Developer

- Developed CRM software solution for law firms
- Collaborated across multiple teams to ensure an optimized and uniform product experience
- Managed live data migration for 2,000 accounts and over 100,000 legal cases
- Integrated application with in house products via API

#### August Ash, Inc.

Bloomington, MN • 10/2013 – 05/2016

#### Project Manager

- Managed team's time and monitored activities across multiple projects both internally and externally
- Created and managed budgets and timelines for more than 60 projects, totaling over 10,000 project hours
- Facilitated project planning and communication between clients and team members to successfully achieve client goals and objectives
- Build client relationships through frequent project updates and collaboration regarding budget, timeline, and scope
- Performed basic QA and content planning tasks
- Wrote training documentation for clients

### EDUCATION

**Certificate in Backend Engineering** • Turing School of Software & Design

08/2016 – 03/2017

**Master of Business Administration (MBA)** • Marquette University

08/2010 – 05/2012

**BA in Economics** • Marquette University

08/2006 – 05/2010

### SKILLS

ActiveRecord, Code Review, Continuous Integration and Continuous Delivery (CI/CD), Customer Experience, Cypress, Data Entry, Documentation, Educational Materials Development, GitHub, Heroku, HTML + CSS, JavaScript, Jira, Microsoft Office, MySQL, Postgresql, Project Coordination, Project Planning, React, RSpec, Ruby on Rails, Sequel, Sinatra, SQL, TDD, Teaching