



Autographer Manufacturers Warranty

This applies to Autographer products manufactured by OMG Life Limited (“OMG”) which are sold in the UK and distributed across Europe*.

Your Name:

Retailer’s Name, Address and Branch (if applicable):

Date of Purchase:

Autographer Serial Number:

1. This is the OMG One Year UK Limited Warranty. You must present this Certificate together with proof of purchase and purchase date to obtain a service under this warranty. Should your Autographer product require a warranty service, please contact the dealer from whom it was purchased or our authorised service network in the UK.

2. Your Autographer camera is guaranteed against any manufacturing defects for ONE FULL YEAR from the date of the original purchase. If during this period of guarantee the product proves defective due to material failure or improper workmanship, our authorised service network in the UK will, without charge for labour or parts, repair the product in accordance with the terms and conditions set out below. OMG reserves the right (in its sole discretion) to repair or replace the product.

3. This warranty is only valid upon presentation of the completed warranty certificate and the original invoice or purchase receipt indicating the date of purchase, product type and dealers name, together with the product itself. OMG reserves the right to refuse free-of-charge warranty service if the above mentioned documents cannot be presented or if the information contained therein is incomplete or illegible.

4. This warranty will not cover:

- Maintenance and repair or replacement of parts due to normal wear and tear;
- Consumables or software used in conjunction with the product which is not OMG original;
- Modifications to upgrade or attempt to upgrade the product from its normal purpose (as described in the user manual)
- Transport costs and all risks of transport relating directly or indirectly to the warranty of the product unless where OMG have arranged the Transportation directly;
- Any damage resulting from modifications or adjustments which have been made to the product without the prior written consent of OMG, in order to comply with local or national standards in force in any country other than the UK.

5. The warranty will not be valid in the case of:

- Any damage caused by misuse of the product (which shall include without limitation, the failure to use the product for its normal purpose or in accordance with the user instructions relating to the proper use, maintenance and storage of the camera);
- Any damage caused by dropping, excessive shocks, corrosion, dirt, liquid / moisture or sand;
- The installation and use of the product in a manner which is inconsistent with the safety standards in force in the country where it is used;

- Any damage caused by accidents or disasters beyond the control of OMG including but not limited to lightning, flood, fire, public disturbances or similar;
- Any alteration, defacing, illegibility or removal of the model or serial number on the product;
- Any damage resulting from repairs or adjustments which have been conducted by unauthorised service organisations or persons; or
- Any damage to any system into which the product is incorporated or with which it used.

6. This warranty does not affect your statutory rights, nor does it affect your rights as against the retailer arising from your sales/purchase contract.

7. It is your responsibility to backup and save any software or files before sending the product for repair and to restore the same after repair, as required. OMG assumes no responsibility for any other claims, including but not limited to loss of data, that are not specifically stated in this warranty. In the absence of applicable national legislation, this warranty will be your sole and exclusive remedy and neither OMG nor any member of its group shall be liable for any incidental or consequential damages for breach of any express or implied warranty related to the product.

THIS WARRANTY MAY NOT BE REPRODUCED OR COPIED AND WILL BE VALID ONLY WITH AUTHENTIC PRODUCTS SOLD BY OMG IN THE UK.

* UK, Germany, France, Spain, Italy, Belgium, Luxembourg, Netherlands, the Republic of Ireland, Portugal, Austria, Bulgaria, Cyprus, Czech Republic, Denmark, Estonia, Finland, Greece, Hungary, Latvia, Lithuania, Malta, Poland, Romania, Slovakia, Slovenia and Sweden.