



# ERIN PLATFOOT

Technical writer, aspiring designer, and stay-at-home mom. I believe that all of my experiences have prepared me to take the next step in my life as a student at Georgia Tech getting my Master's degree in Human Computer Interaction.

## CONTACT

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## EDUCATION

Michigan Technological  
University  
Scientific & Technical  
Communication  
3.75 GPA  
Magna Cum Laude

## SKILLS

- HTML
- Adobe Photoshop
- Adobe InDesign
- Adobe XD

## EXPERIENCE

### IBM

#### Information Developer

July 2004 - January 2010

- Wrote technical documentation for enterprise hardware and software.
- Produced documentation using Darwin Information Typing Architecture (DITA), an XML-based format for generating HTML and PDF documents.
- Repaired broken builds by verifying that the HTML tags were correctly labeled.
- Ensured that my department's procedures conformed to ISO standards.

### Copper Country Intermediate School District Print Designer

October 2003 - June 2004

- Designed course guidebooks for the high schools within the Copper Country School District.
- Organized course information to help students make selections based on their individual career ambitions.

### St. Ann's Catholic Church, St. Simon Catholic Parish and School, Holy Redeemer Catholic School

#### Volunteer

2010 - Present

- Room parent
- Auction committee
- Host family
- Church welcome committee
- Mother's guild