# **Lucas Epperson**

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# **Projects**

# HBO Max | link will be added

The goal was to improve the user flow for viewers by affording them access to related episodes of a TV show after having selected a show to watch under "Continue Watching".

Figma, Miro, Google Suite, Zoom

User Research (Interviews & Analysis), Persona Creation, Competitor Analysis, User Experience Design, Lo-Fi Prototyping, Usability Testing, Iterative Design

# Wildlife Rehabilitation Center of Northern Utah

link will be added

Our aim was to redesign the mobile website so individuals could gain quick access to the information they need to judge whether the animal needs aid, and if so, how to provide said aid and/or find help.

Figma, Miro, Trello, Google Suite, Zoom

User Research (Surveys & Analysis), Persona Creation, User Experience Design, Lo-Fi Prototyping, Usability Testing

# Moab Music Festival | link will be added

Our objective was to redesign the homepage layout and improve the navigation on both mobile and desktop website for the purpose of making information easier to access and to entice concert goers to buy tickets.

Figma, Miro, Google Suite, Zoom

User Experience & Interface Design, Heuristic Evaluation, Information Architecture, Lo-Fi to Hi-Fi Prototyping, Usability Testing, Iterative Design

# **Work Experience**

#### Ken Garff Honda Downtown

Acquisition Coordinator | Aug 2018 - Present Photographer | Jan 2013 - June 2018

#### **Discover Financial Services**

Negotiation Specialist | Aug 2012 - Jan 2013 CMA Representative | Dec 2008 - Aug 2012

#### **Skills**

#### Research

Surveys, Interviews, Personas, Affinity Diagrams, Competitor Analysis, Journey Maps

## **Prototyping**

From paper sketches to high-fidelity, testable prototypes

# Testing

Remote Testing, Usability Testing, Card Sorting, A/B Testing

#### Tools

Figma, Adobe Suite, Google Suite, Miro, Trello, Zoom

## **Education**

#### Certificate, UX/UI

University of Utah | May 2021

#### Certificate, Human Factors

University of Utah | May 2020

# **Bachelor of Science, Psychology**

University of Utah | May 2020

#### **Visual Perception Spatial Cognition Lab**

Research Assistant | Spring 2020 Research Assistant | Fall 2019

#### **Relevant Coursework**

Research & Statistical Methods
Human Factors & Ergonomics
Human Performance & Engineering
Human Error