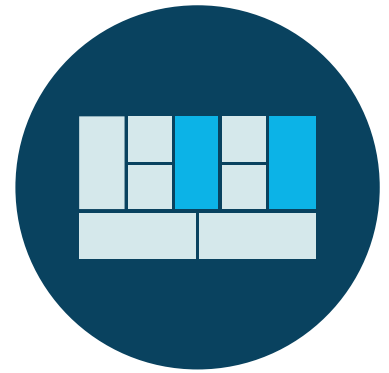


10 Characteristics of Great Value Propositions

Stop for an instant and reflect on the characteristics of great value propositions before reading about how to design them in this chapter. We offer 10 characteristics to get you started. Don't hesitate to add your own. Great Value Propositions...



Are embedded in great business models



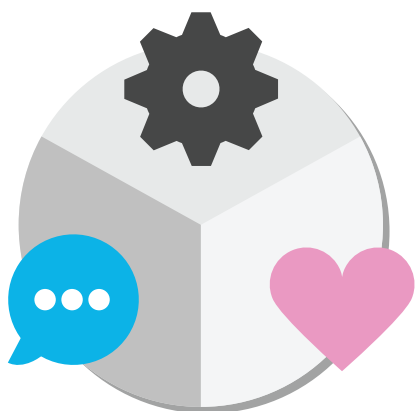
Focus on the jobs, pains, and gains that matter most to customers



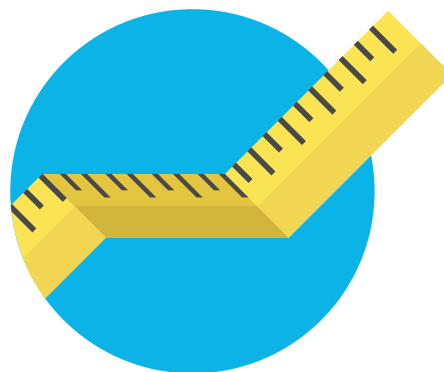
Focus on unsatisfied jobs, unresolved pains, and unrealized gains



Target few jobs, pains, and gains, but do so extremely well



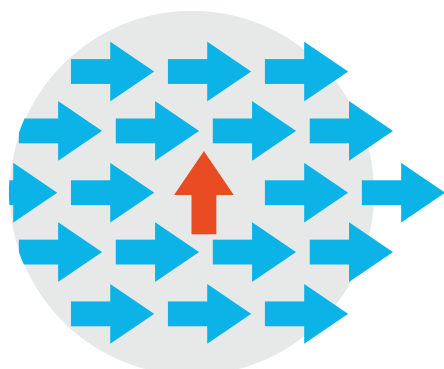
Go beyond functional jobs and address emotional and social jobs



Align with how customers measure success



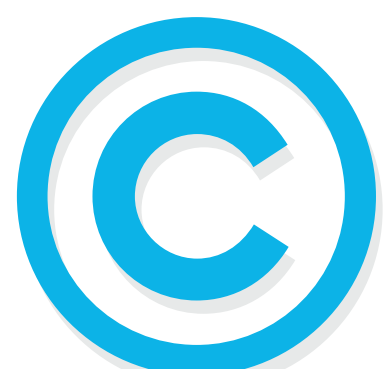
Focus on jobs, pains, and gains that a lot of people have or that some will pay a lot of money for



Differentiate from competition on jobs, pains, and gains that customers care about



Outperform competition substantially on at least one dimension



Are difficult to copy