

Contact

www.linkedin.com/in/anthony-cruz-b353582a3 (LinkedIn)

Top Skills

Troubleshooting
Networking
Detail-Oriented

Anthony Cruz

IT Support

Lake Elsinore, California, United States

Experience

Sanyo Denki Philippines

Line Support / Quality Assurance Staff

January 2018 - October 2023 (5 years 10 months)

Olongapo, Central Luzon, Philippines

Review blueprints, inspect materials, and observe operations to ensure production meets standards. Conduct tests, discuss results, and recommend corrective actions as needed. Conduct thorough quality assurance inspections on

data management systems, particularly focusing on platforms like Yudo program, ensuring compliance with industry standards.

In my previous position, I optimized websites for increased traffic, created engaging content, managed social media, conducted link building, updated websites, and acquired clients via platforms like Fiverr and Upwork.com.

Use advanced data analysis to quickly identify and fix errors, analyzing data in Excel for thorough inspection.

Collaborate with teams to fix Yudo, machine, and equipment errors in data systems, ensuring smooth integration for optimal manufacturing performance.

Ocampos Megastore

Head Management Information System

August 2016 - October 2017 (1 year 3 months)

Balanga City, Central Luzon, Philippines

Support computer troubleshooting, installation, and testing. Maintain CCTV network online and offline. Provide help desk support, including installing new computers, applications, upgrades, and repairs.

Lexorsoft Online Services

Virtual Assistant

October 2009 - July 2016 (6 years 10 months)

Balanga City, Central Luzon, Philippines

Optimize websites for increased traffic through keyword analysis and on/off-page optimization. Create and promote content using video and Photoshop. Manage social media, forums, and blogs on platforms like Facebook and Digg. Conduct link building and directory submissions. Update and maintain websites using platforms such as WordPress, Joomla, and Blogger. Get more clients and support on their concerns thru Fiverr and Upwork.com.

Education

ACLC College

Bachelor's degree, Information Technology · (January 2014 - July 2017)

Bataan Peninsula State University

Bachelor's degree, Nursing · (June 2003 - March 2007)