

Contact

www.linkedin.com/in/rilandro-suliva-63aa16252 (LinkedIn)

Top Skills

Active Directory

IT Operations

Computer Hardware Troubleshooting

Rilandro Suliva

IT Specialist

Tacloban, Eastern Visayas, Philippines

Summary

Detail-oriented IT Support Specialist with extensive experience in network administration and hardware/software troubleshooting. I am eager to leverage my understanding of IT systems and problem-solving abilities to ensure the optimal user experience in a fast-paced environment.

Experience

Virtual Staffing Solutions

Technical Support Specialist

April 2024 - Present (9 months)

Manages Network.

Manages GPO Active Directory.

Provides L1 to L2 Technical Support.

Provides Basic Network Troubleshooting.

Maintaining Computer Systems functionality.

Knowledge in Firewall (Sophos)

Freight Processing Outsourcing Solutions Inc.

IT Support Specialist

December 2022 - April 2024 (1 year 5 months)

Tacloban, Eastern Visayas, Philippines

Provides L1 and L2 technical support.

Provides Basic Network Troubleshooting.

Manages GPO and Active Directory.

Knowledge in Firewall (Versa)

Local Government Unit - Sta. Fe, Leyte

IT Staff

April 2021 - May 2022 (1 year 2 months)

Leyte, Eastern Visayas, Philippines

Electrocomputer Data Systems

Technical Staff

July 2018 - December 2018 (6 months)
Tacloban, Eastern Visayas, Philippines

Education

ACLC College

Bachelor of Science - BS, Information Technology