

Contact

www.linkedin.com/in/kurt-russel-navarro-929bb8263 (LinkedIn)

Top Skills

Test Cases

Analytical Skills

Bug Tracking

Kurt Russel Navarro

QA Specialist at Dynata

Cebu, Central Visayas, Philippines

Summary

MAY 2015-2016: Was a Customer Service Representative at The Results Companies.

JAN 2018-present: Currently working in DYNATA, Inc. Phils.

Experience

Dynata

QA Specialist

January 2018 - Present (7 years)

PIPC Bldg 7, MEZ II, Basak, Lapu-Lapu City

ResultsCX

Customer Service Representative

2015 - 2016 (1 year)

Philippines

- Preventing the customer to cancel out their service/s by providing the best experience and subscriptions through discounts
- Educating the customer about their bills
- Troubleshooting their SiriusXM radios on their vehicles

Education

ACLC College

Bachelor of Science - BS, Information Technology · (2011 - 2015)