Emmanuel Punsalan

"Computer Science Graduate | Eager to Launch My Tech Career"
Manila, National Capital Region, Philippines

Summary

Hello, I'm a computer science graduate from Centro Escolar
University. My journey in the world of computers started at a young
age, influenced by two cousins who pursued computer-related
courses.

My time at Centro Escolar University has equipped me with a solid
foundation in computer science, and I'm passionate about the
endless possibilities this field offers. I'm eager to connect with like-
minded professionals, discuss emerging tech trends, and explore
collaborative opportunities. Let's build meaningful connections and
delve into the exciting landscape of computer science together!

Experience

Offshore Business Processing
Junior IT Support Specialist
February 2024 - Present (11 months)
Philippines

Concentrix
Technical Support Staff
February 2023 - May 2023 (4 months)
Philippines

During my OJT at Concentrix - Eton Centris, as a Technical Support intern
within the IT Operations team, I played a vital role in supporting and assisting
agents, ensuring the smooth operation of computer systems in production,
and excelling in computer troubleshooting to maintain a seamless working
environment for the entire team.

ACLC College
Information Technology Staff
2017 - 2019 (2 years)
Marikina, National Capital Region, Philippines

While pursuing my studies, I simultaneously served as a dedicated Information Technology staff at ACLC College of Marikina. In this dual role, I actively contributed to the maintenance and optimization of computer labs, honed my skills in photo and video editing, and gained a reputation for my troubleshooting expertise, ensuring a smooth and efficient digital learning environment for both faculty and fellow students.

Education

Centro Escolar University
Bachelor of Science in Computer Science · (2020 - 2023)

ACLC College
Senior High School, ICT - TechVoc · (2016 - 2019)