Knowledge Base User Manual





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1 Introduction

The KBR is an important part of SPHINX Toolkit. Its purpose is to combine information regarding attacks and vulnerabilities and to incorporate it into a large repository associated with possible solutions and links to other vulnerabilities. KBR draws information from reputable repositories using its Knowledge Extractor which can be enhanced by authorized personnel. In the next iteration phase, a new API will be created that will allow other SPHINX Components to share Threat Intelligence information with the KBR in machine-readable form. KBR is implemented with user friendliness in mind and that is why it has a functional and easy Dashboard that allows users to review and edit the information available. KBR can also distribute its information to other SPHINX Components as well as draw information from them that is why it provides a powerful REST API.

2 Installation/Deployment

2.1 Overview

The installation of the SPHINX Knowledge Base Repository components is based on docker images that can be used to deploy the AI Honeypot in any system that include the following prerequisites:

- Linux
- Git
- Docker and Docker-Compose or Kubernetes
- Root Access
- Access to the Internet
- Access to Intracom's GitLab Server

2.2 Deployment using Docker

First of all, you should clone the repository of the SPHINX Knowledge Base Repository located in Intracom's GitLab server. You can do this by using this command

git clone https://sphinx-repo.intracom-telecom.com/sphinx-project/knowledge-base/kb/

After that open a terminal window and go inside the newly created folder (by using the cd command). When inside the directory start the deployment script by typing the command

sudo bash build-all.sh

Now Knowledge Base Repository's docker containers should be up and running. To verify this just open a internet browser window and go to http://localhost:4444. You should now see the SPHINX Knowledge Base Repository's Dashboard.

2.3 Deployment using Kubernetes

First of all, you should clone the repository of the SPHINX Knowledge Base Repository located in Intracom's GitLab server. You can do this by using this command

git clone https://sphinx-repo.intracom-telecom.com/sphinx-project/knowledge-base/kb/



You should also go into the folder scripts/deployment/KUBERNETES of the newly created folder (by using the cd command). When inside the folder start the Kubernetes deployment using the knowledgebase-kubernetes.yaml file. This will deploy the necessary services, secrets and deployments for the SPHINX Knowledge base repository.

3 Explanation of Honeypot's Dashboard

SPHINX KBR provides users with a responsive dashboard. Using dashboard, users are able to see articles created by other users or other SPHINX components and can also create their own articles. SPHINX KBR uses a set of predefined roles to provide accountability for any performed action. In Figure 4 the main screen of the dashboard is presented, after a user has logged in.

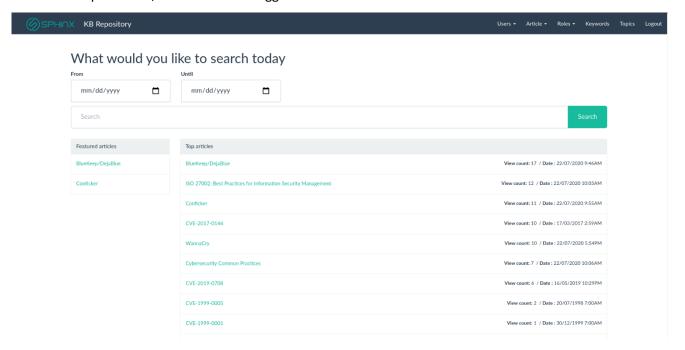


Figure 1 SPHINX KBR Dashboard main screen

In this screen the user can see a list of Top articles at the centre of the screen and also a list of featured articles on the sidebar on the left. He/she can also use the search bar to search for articles based on title, keywords and a date range.

Figure 5 presents what a user sees when clicking on an article.



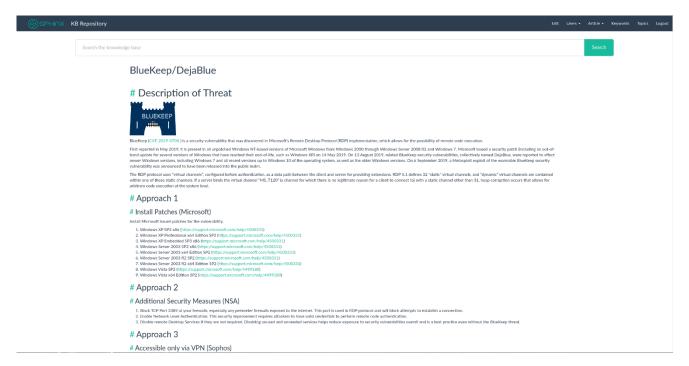


Figure 2 Article View

KBR Dashboards provides users with Topics. A topic is a collection of articles with a common theme. Here is the Topics view:

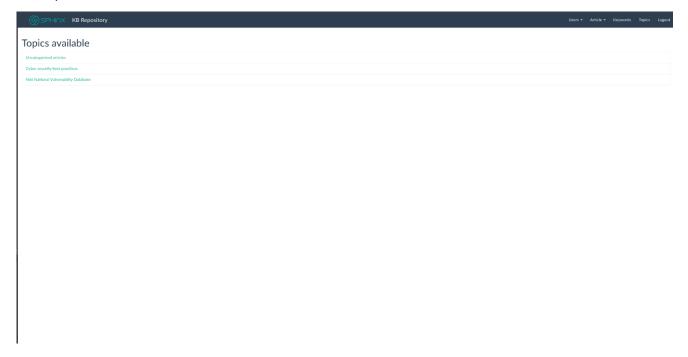


Figure 3 Available topics

Users can also create articles. Articles can be written with the help of a WYSIWYG editor that accepts plain text as well as markdown. They can also assign the article to a specific topic and set a password to limit access to specific users. After a user creates an article, it is automatically put in a queue to be reviewed and approved by users with the appropriate access. Once this article is approved it will be visible to all other users.



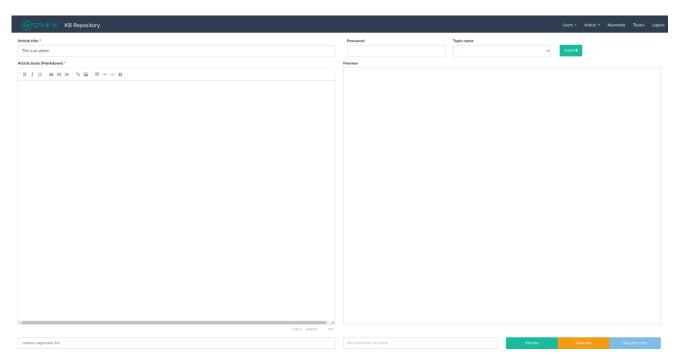


Figure 4 Article creation area

In the last picture we can see the articles that are pending for approval. This section is accessible to admin users. In this page admins can preview these articles and approve or reject these articles.



Figure 5 Pending Articles

4 Basic Case Examples

For this tutorial we have two case examples for the SPHINX Knowledge Base Repository usage. These case examples should help familiarize the reader with the SPHINX Knowledge Base Repository's usage and interface.

4.1 Case Example 1

4.1.1 Actor

The actor for this procedure will be the Main IT Advisor / IT Manager of a Hospital. The actor should have basic Bash/Linux knowledge and access to the Servers where the KBR will be deployed.



4.1.2 Instructions

The user will have to initialize the admin user for the SPHINX Knowledge Base Repository's Dashboard after it was deployed in the server. The user must provide some vital information for the registration procedure, namely Username (hospital_admin), Email (<u>itmanager@hospital.com</u>) and Main Password (itH0spital). After everything is filled correctly the user should press the button "Complete setup".

4.1.3 Expected Outcome

When opening the SPHINX KBR's Dashboard IP (http://localhost:4444) You should see the following screen during setup. Please fill out the field with the aforementioned values. When everything is completed you should press the "Complete setup button".

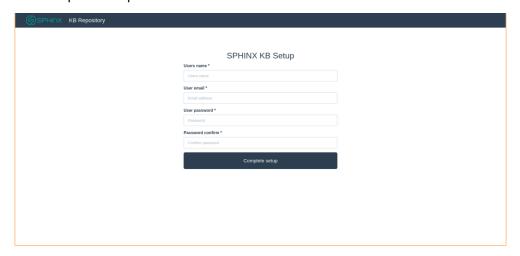


Figure 6 KB - setup case example 1

After you press the button you get redirected to the login page where you should login using the email / password you declared in the setup form.

4.2 Case Example 2

4.2.1 Actor

The actor for this procedure will be the Main IT Advisor / IT Manager of a Hospital. The actor should have basic Bash/Linux knowledge and access to the Servers where the KBR is deployed.

4.2.2 Instructions

The user will have to create a new basic user for the SPHINX Knowledge Base Repository's Dashboard. The user must provide some vital information for the registration procedure, namely Username (basic_itUser), Email (<u>it-user@hospital.com</u>) and Main Password (basicUser). After everything is filled correctly the user should press the button "Add new User".

4.2.3 Expected Outcome

Description:

Admins create a new user for the KBR Dashboard.

If the admin user is not already logged he should open http://localhost:4444 from a new browser window and connect with the credentials mentioned in Case Example 1. After that the Main IT Manager can find the top navigation bar and search for a "User" option like the following one:





Figure 7 KB - Expected outcome case example 1

From that dropdown admin selects the "New" button. After clicking it the user is redirected to a new page with a new user form. He should filling the form with the values mentioned in the instructions and press the "Create" button. The new user is then created. After a new user is created the admin user is redirected to a page displaying all the available users.



Figure 8 KB – Expected outcome case example 1 fig. 2

4.3 Case Example 2

4.3.1 Actor

The actor for this procedure will be an IT Advisor / Personnel of a Hospital. The actor should have access to the SPHINX Knowledge Base Repository's Dashboard.

4.3.2 Instructions

The user will have to access the SPHINX KBR's Dashboard with credentials made for him by the IT Manager in the Case Example 2 and Browse CVEs retrieved from the MITRE Database when initializing the SPHINX Knowledge Base Repository.

4.3.3 Expected Outcome

KBR has a dedicated section for CVEs . To access the list first go to http://localhost:4444 and log in if you are not already logged in. You should log in with the credentials used for the registration on the basic user in the Case Example 2 [Username (basic_itUser), Email (<u>it-user@hospital.com</u>) and Main Password (basicUser)]. After that in the top bar you will find the "Topics" dropdown.



Figure 9 KB – expected outcome case example 2

Open it and select "List". You will get redirected to a page with the available topics. Select the CVEs. When you select "CVEs" you should see a list of links pointing to different CVES in the KBR. Here is an example output:





Figure 10 KB – expected outcome case example 2 fig 2

5 KPIs for Knowledge Base Repository

Table 1 KPIs for KB

KPI 6.2	User Satisfaction and Usability	Assessment of the users' perception of SPHINX's performance and operational efficiency, including the assessment of the user's fatigue while operating SPHINX.	the SPHINX System will be easy to use, via an intuitive interface (simple but comprehensive) that enables operators to rapidly develop awareness concerning cyber security incidents and suspicious cybersecurity events.	Friendly Dashboard (User Acceptance)	>= 4 (1 - Very low 2 - Low 3 - Neutral 4 - High 5 - Very high)	Questionnaire	Suggestion: Conduct usability tests on real users
KPI 6.3	User Satisfaction and Usability	Assessment of the users' perception of SPHINX's performance and operational efficiency, including the assessment of the user's fatigue while operating SPHINX.	the SPHINX System will be easy to use, via an intuitive interface (simple but comprehensive) that enables operators to rapidly develop awareness concerning cyber security incidents and suspicious cybersecurity events.	Easy-to-use navigation (User Acceptance)	>= 4 (1 - Very low 2 - Low 3 - Neutral 4 - High 5 - Very high)	Questionnaire	Suggestion: Conduct usability tests on real users