

$f E extbf{-BILL}$ Name: MS. JYOTI .W/O Mr. PREM $\,$ CHAND

Billing Address: HOUSE NO 145 2ND FLOOR STREET NO 5 BLK- J SARDAR COLONY SEC 16 ROHINI LANDMARK NEAR SARDAR COLONY DELHI 110085 Supply Address: HOUSE NO 145 2ND FLOOR STREET NO. 5 BLK-J SARDAR COLONY SEC- 16 ROHINI CITY DELHI 110085 LANDMARK NEAR SARDAR

Mobile/Tel No. 9911278562

E-mail DEVCHAWLA120@GMAIL.COM

ECS/EBPP

Bill of Supply for Electricity

Sanctioned Load (KW/KVA) 2.00/ **Contract Demand**

Power Factor

District BADLI

Zone Badli Resdential MRU No. BD09C014

Walking Sequence SCG014/0003/06 Pole/Pillar No. HT581-40/19/2

CA No. 60019113244 **Energisation Date** 13/03/2015 **Security Deposit** 775.00 **SLD Charges** 1200.00 **Connection Type PERMANENT Tariff Category** JJ Clusters - Metered

Bill Basis Actual(KWH) **Bill Remark** Bill On Reading **Bill Date** 18/01/2021 Bill No. 10506306877

Amount (₹)

	Current Meter Detail		Removed Meter Detail		国纪 约		Due Date
	Current Reading (A)	Previous Reading (B)	Removal Reading (C)	Previous Reading (D)			NOT TO PAY
Unit	No.44251195,MF= 1.00 Status(Visual Inspection):OK,Single Phase				Units Consumed		(Immediate for Arre
					[(A-B) x MF] + [(C-D) x MF]		Total Amount Payal
	08/01/2021	08/12/2020			25743		Rs.
KWH	13000	12935			65		NS.
MDI KW	1.35				me::F	ASSESSMENT OF STREET	
					J 		

Important Message

Last payment of RS. 1270.00 received on 25-OCT-2020

Nearest Payment Centres (1) TPDDL SYSTEMS OFFICE, NEAR DISTRICT

PARK, SECTOR 16, ROHINI, DELHI 110089

* Make your cheque/DD payable to Tata Power Delhi Distribution Limited CA No. payment through cheque. Cheque should be A/c payee, payable at Delhi and not post dated.

Consumption History							
Billing Period	Days	Units	Bill Basis	Current Demand		Provisional Bill Refund	Total Amount Payable
07/11/20 to 08/12/20	32	74	Actual	334.09	-334.09	0.00	0.00
06/10/20 to 06/11/20	32	111	Actual	476.67	-476.67	0.00	0.00
03/09/20 to 05/10/20	33	438	Actual	2154.42	-875.68	0.00	1270.00
03/08/20 to 02/09/20	31	303	Actual	1383.54	-801.76	0.00	590.00
03/07/20 to 02/08/20	31	324	Actual	1491.62	-800.00	0.00	690.00
02/06/20 to 02/07/20	31	356	Actual	1661.46	-824.96	0.00	830.00

Payment History							
OCT-20	SEP-20	AUG-20	JUL-20	JUN-20	JAN-20		
1270.00	590.00	690.00	830.00	150.00	230.00		

Other Arrears not incl. in "Total Amount Payable" On a/c of Theft of Electricity

NTA/Disputed

Your Electricity Bill Summary/बिल सारांश

Net Current Subsidy Demand 296 26 -296 26

Arrears (included in Total Amount Payable)				
Energy	Non-Energy			
9.2	0			

Days: 31 Month: 1.0000 40.00 **Fixed Charges** 2.00 *20.00 *1.0000=40.00. # Energy Charges Units Rate(Rs.) 195.00 Amount(Rs.) Type 65 X 3.00 195.00 **Total** 195.00 Power Purchase Cost Adj. Charge (PPAC) 0.44 2.16 PPAC On Fixed Charges # PPAC On Energy Charges Differential PPAC On Fixed Charges 2.86 # Differential PPAC On Energy Charges 13.92 Surcharge On Fixed Charge @8% 3.20 15.60 # On Energy Charges @8% **Pension Trust Surcharge** On Fixed Charge 2.00 On Energy charge 9.75 Electricity Tax @5% (on #) 11.33 296.26 Net Current Demand

Current Demand Details / वर्तमान शुल्क का विवरण

Bill Period 09/12/2020 to 08/01/2021



when the meter reader visited

No Worries! Send us your reading along with photographs using Self-reading link in TPDDL Connect App or on WhatsApp.



Provisional

Bill Refund





Adjustments

"LET'S MOVE TO ELECTRIC VEHICLES FOR BETTER TOMORROW अच्छे मक्षिय के लिए क्षितुत वाहन की तरफ बदलाय करें"

Total Amount

Payable

9 20

	Tariff a	pplicable w.e.f. 01-S	eptember-2020	as per DERC	
	Category	Fixed Charges per month	Units per Month	Energy Charges	
	Upto 2 kW	₹ 20/kW	0-200 units	₹ 3.00/kWh	
	>2 kW and ≤5 kW	₹ 50/kW	201-400 units	₹ 4.50/kWh	
Domestic	>5 kW and ≤15 kW	₹ 100/kW	401-800 units	₹ 6.50/kWh	
	>15 kW and ≤25 kW	₹ 200/kW	801-1200 units	₹ 7.00/kWh	
	>25 kW	₹ 250/kW	above 1200 units	₹ 8.00/kWh	
Single Points Del	ivery Supply at 11kV for GH5	₹ 150/kW	₹ 4.50/	kWh	
N mti-	upto 3kVA	₹ 250/kVA	₹ 6.00/	kVAh	
Non-Domestic	above 3kVA	₹ 250/kVA	₹ 8.50/	/kVAh	
	Industrial	₹ 250/kVA	₹ 7.75/kVAh		
	Agriculture	₹ 125/kW	₹ 1.50/kWh		
Р	ublic Utilities	₹ 250/kVA	₹ 6.25/kVAh		
Advertis	ement & Hoardings	₹ 250/kVA	₹ 8.50/kVAh		
Charoino Etas	ion for E-Rickshaw/E-Vehicle on sir	rolo maiot dollares	LT	4.50/kWh	
unarging Stat	ion for E-kicksnaw/E-Vehicle on sir	igie point delivery	HT	4.00/kVAh	

Power Purchase Cost Adjustment Charge Details for FY 2018-19, 2019-20 and 2020-21

ĺ	Period	Rate	Period	Rate	Period	Rate
ŀ	*14.08.18 to 16.05.19	4.5% (Provisional)	17.11.19 to 16.02.20	4.5% (Provisional)	*01.03.20 to 18.08.20	2.644% (Differential)
	17.05.19 to 16.08.19	8.06% (Final)	17.02.20 to 16.05.20	4.5% (Provisional)	17.08.20 to 16.11.20	1.92% (Provisional)
ĺ	17.08.19 to 16.11.19	11.55% (Final)	17.05.20 to 16.08.20	4.5% (Provisional)	19.08.20 to 31.03.21	7.14% (Differential)

Complaint Management : Three Tier Grievance Redressal Structure/ शिकायत प्रबंधन

Complaint Registration and Status Update/शिकायत का पंजीकरण एवं वर्तमान स्थिति

You may contact us through any of the following touch points/अप किली भी निवेदन/पूछताछ/शिकायत के लिए नीये दिए वए विकल्पों में से किसी क थयन करके किसी का चयन करके हमसे रूप्पर्क कर सकते हैं।

- a. Sampark Kendra/सम्पर्श कंप्स (19124)
- b. District Customer Care Centres/निता उपयोजना संग्रा कंदर (9:30 AM to 5:30 PM-Mon-Fri/मोग-शाक 9:30 AM to 1:00 PM-Sat/शिन)
- c. Online through Complaint section on Tata power-DDL Website www.tatapower-ddl.com or e-mail at customercare@tatapower-ddl.com
- d. To report Harassment, unethical Practice or Theft/उत्पोदन अनैतिक व्यवहार, विजली जी बोरी की सूचना व शिकायत के लिए १९४४ पर संपर्क कर सकते है or write to us at vigilance@tatapower-ddl.com

Complaint Management: Three Tier Grievance Redressal Structure

Tier-I (Tata Power-DDL Complaint Escalation & Redressal Structure)

If not satisfied with the resolution received, you may visit the District Customer Care Centre and meet the following officials with complete details/विदे अप अपने किसी भी निवेदन / डिकटका के संबंध में हुए कार्यवाही से खंडुब्द नहीं है वो आप लिला उपलोक्ता खेमा केन्द्र लावर नीये दिए गए अधिकारियों से संपर्क कर सकते हैं

Level 1 - Customer Relations Executive (CRE)/उपयोजना रूपार्क अधिकारी

Level 2 - Cutomer Service Manager(CSMI/District Manager/जन्मेला सेवा प्रकार/जिला प्रकार अधिकारी/(on any working day/किली भी

Level 3 - Circle Head (with prior appointment through Customer Service Manager)/सर्किन प्रमुख (उपमोक्ता सेवा प्रकेरक के मध्यम से पूर्व

Level 4 - Head-(Customer Services)/समृह प्रमुख (चयमोक्ता सेवा)

Customer Complaint Analysis Group(CCAG), जपभीकता शिक्सपत विश्लेषण समूह

TATA Power Delhi Distribution Limited, CENCARE Building, Opposite C-2, Lawrence Road, Keshav Puram, Delhi-110035. Email: ccag@tatapower-ddl.com

TIER-II (Independent Forum

If customer is still not satisfied with the resolution/response, after exhausting all complaint handling, escalation and redressal mechanism at TPDDL, in respect of grievances like new connection, Billing, Metering, Power Outage, Load Shedding, Load Enhancement/Reduction, Disconnection, Reconnection of Power Supply, Name Change, Street Lights, Transfer of Connection, then customer may approach

Consumer Grievance Redressal Forum(CGRF), Sub-Station Building, Police Colony, Model Town-11, Delhi - 110009, Tel: 011-27463809, Email: cgredressal.forum@tatapower-ddl.com

Note: Forum shall not entertain a complaint if it pertain to the subject matter for which proceeding are pending before any court. Further, forum does not have jurisdiction to adjudicate on matters related to assessment in relation to unauthorized use of electricity, Appeal against the assessment, Theft of Electricity, Power to adjudicate, Compounding of offences, Notice of accidents and inquiries etc. which fall U/s 126,127,135,139,143,152 & 161 of Indian Electricity Act, 2003

TIER-III (Independent Forum-Electricity Ombudsman)

If not satisfied with CGRF order, an appeal against CGRF orders may be filled with the electricity Ombudsman, B-53, Pashchimi Marg, Opp, Tagore International School, Vasant Vihar, New Delhi-110057.

Email: elect_ombudsman@yahoo.com

TOD tariff shall be applicable on all consumers(other than Domestic) whose sanctioned load/MDI(whichever is higher) is 10kW/11kVA and above

Months		TOD hours	Surcharge	Rebate
May	Peak Hours	14:00 to 17:00 hrs	20%	
to		22:00 to 01:00 hrs	20%	
Sept	Off Peak Hours	04:00 to 10:00 hrs		20%

• Surcharge @ 8% is applicable on fixed & Energy Charges w.e.f. 01-Jul-2012.

(for detail please visit www.derc.gov.in)

- Pension Trust Surcharge @ 5% on Fixed and Energy charges w.e.f. 01-Sep-2020
- Rebate of 3%, 4% & 5% on the Energy Charges for supply at 11kV, 33/66kV and 220 kV shall be applicable.
- For prepaid consumers, the additional rebate of 1% shall be applicable on the basic Energy Charges, Fixed Charges and all other charges on the tariff applicable.
- For all categories other than Domestic, Fixed/Demand Charges are to be levied based on billing demand per kW/kVA or part thereof. Where the Maximum Domand (MD), as defined in DERC (Supply Code and Performance Standards) Regulations, 2017, reading exceeds sanctioned load/contract demand, a surcharge of 30% shall be levied on the fixed charges corresponding to excess load in MV/KVA for such billing cycle only. Wherever, sentioned load/contract demand is in MV/HP, the kVA shall be calculated on basis of actual power factor of the consumer, for the relevant billing cycle and in case on non-availability of actual Power Factor, the Power Factor shall be considered as unity for sanctioned load/contract demand upto 10kW/11kVA.

As per GoNCTD order no. F.11(111)/2012/Power/Vol-III/1417-1427 dated 20-Apr-2020 for FY 2020-2021

- 1. Subsidy to domestic consumer will be applicable as below:
- (i) Subsidy will be provided equivalent to the entire current month bill charges utilizing consumption upto 200 units per month.
- (ii) Subsidy will be provided up to Rs. 800 per month utilizing consumption between 201-400 units per month. This category of consumer will not get subsidy at (i) above. No subsidy to be given in case the consumption is above 400 units.
- Subsidy to Agriculture consumer will be applicable on existing tariff as Rs. 105/kW/month on fixed charges.
- 3. Disclaimer: "This electricity bill is only for electricity supply to the premises occupied by the consumer and should not be construed as having bearing on the rights or titles over the premises "विकासी पर वह विचासी तिल रामांचल द्वारा उनमें अर्थान परिवार त्या के दिए कंपल विजली पास्पर्व में गर्वायत है एवं यह उस परिवर क्षेत्र के उत्तर स्वामित्व अववा अधिकार के किए प्रयोग में नहीं लाग जाएगा ()
- 4. Please ensure "No Dues Certificate on the premise" is obtained from Tata Power DDL against the roperty prior to Sale/Purchase to avoid any inconvenience in future. (मध्यिय में होने करी किसी भी असुविधा नक्षक हेतु. समनि सरीद / किसी से पूर्व. टाटा मावर—डीडीएल से "<u>समनि पर देश मुक्ति प्रमण—पत्र</u> "अवस्थ प्राप्त करें (
- Notice: In event of all dues (incl. previous bill/s arrear) non-payment by due date, connection shall he disconnected after expiry of 15 days notice period as per sec 56(1) of EA, 2003. (सेटिस - विद्वा अधिनियम 2003. ब्या 56,1% के अल्टेंगत मेटिस देने के 16 दिनों के बाद देय पत्ति (गिक्सते बिस्तों के बकाया सहित) कर नुस्तान मा किए जाने पर कनेक्शान की आपूर्ति बंद करने के दिए बारग होने ।]

General Information / सामान्य सूचना

- बिल राशि Rs 4000/- से अधिक होने पर भुगतान Cheque/Demand Draft/Online modes द्वारा करें।
- 2. Debit/Credit card द्वारा Rs 5000/- से अधिक बिल राष्ट्रि के भुगतान पर Processing charges उपसोकता द्वारा देव शेगी।
- 3. Cheque Bounce होने पुर Negotiable Instrument Act, 1881 की धार 188 के तहत कानूनी कार्यवाही की जा सकती है। विकली कनेक्शन काटा जा सकता है एक्स Cheque वापसी झूल्क 200/- वसूला जीवना | 4. दो बिलिंग चक्र से अधिक बिजली प्रयोग नहीं करने की स्थिति में सम्पर्क केन्द्र या संबंधित जिला उपनोक्ता सेवा केन्द्र को सूचित करें।
- 5. बकाया राशि के भुगतान ना करने पर LPSC की गणना प्रतिदिन के आधार पर 18% प्रतिवर्ष की दर से डोगी।
- 6. क्या किसी मी कार्यवश जायके पास आने वाले प्रत्येक टाटा पावर—डीडीएल कर्मचारी के पहचान पत्र की जांच जवश्य करें। इसके लिए जाप सम्पर्क केन्द्र या मोबाईल एन पर चैक कर सकते हैं।
- 7. In event of non-receipt of bills, a copy of the bill can be downloaded from Website or Mobile App.
- As per the DERC Guidelines, Reference Regulation Number of Supply Code Regulations 26, Special Meter Reading Charges, for LT Connection: INR 50/- only and for HT Connection: INR 200/- only

Mode (of Payment	
Payment Outlets	Mode of Payment	Timings
Tata Power-DDL collection Counters	Cash / Cheque / DD,	9:00 AM - 5:00 PM *
Any Time Payment Machine (ATPM)	Credit / Debit Card	9:00 AM - 6:00 PM *
ITZ Cash/ Oxicash Cards	Cash Cards	
Online Payment at www.tatapower-ddl.com	Net-Banking / Credit / Debit Card	24 Hours
Mobile Wallets / Apps	Paytm, Phonepe, Mobikwik, Freecharge, Airtel money, etc.	24 Hours
Axis Bank/ATM Branches-Drop Boxes	Cheque / DD	
Citi Bank / HDFC Bank	NEFT / RTGS, IMPS	As per Bank timings
Yes Bank Branches	Cash / Cheque / DD	1 ,

* For specific timings, kindly visit our website www.tatapower-ddl.com

Avail WhatsApp Services Through Registered Mobile Number (RMN)					
No Power Supply (NPS) complaints can now be registed	Electricity Bill on Whatsapp				
Missed Call Service @ 96196 19124 through Registered Mobile No (RMN) NPSPH <space><rmn> or NPSPH XXXXXXXXXX</rmn></space>		For Whatsapp Opt in give missed call at 7:	03482071 from RMN		
WhatsApp @ 7303482071	NPSCA <space><ca no=""> or NPSCA XXXXXXXXXXXX</ca></space>	Duplicate Bill on WhatsApp @ 7303482071	BILL <space><ca no.=""></ca></space>		







On your 1st ever electricity

Valid 1" Oct to 1" Nov, 2020 | T&C apply





GET SMART POWER TIPS BY ROSHNI VISIT TATA POWER-DDI'S WERSITE AND CLICK ON 'MEET ROSHNI' TAB

STOP PAPER BILLS AND BECOME A GREEN CUSTOMER BY OPTING FOR F-BILLS VIA CUSTOMER LOGIN SECTION ON WWW.TATAPOWER-DOL.COM OR BY CALLING ON 19124



Please Install Earth Leakage Protective device (ELCB) for All Connection for Safety of People and Appliances. It is mandated by CEA and DERC Guidelines.