



Bill of Supply for Electricity

E-BILL

Name: MS. SUNITA RANIW/O MR. RAMESH KUMAR .

Sanctioned Load (KW/KVA) 7.00/
 Contract Demand

CA No. 60010231300
 Energisation Date 18/08/2009
 Security Deposit 4200.00
 SLD Charges 3000.00
 Connection Type PERMANENT
 Tariff Category Domestic Lighting DL
 Bill Basis Actual(KWH)
 Bill Remark Bill On Reading
 Bill Date 12/12/2020
 Bill No. 14002221196

Billing Address: HOUSE NO 2053 FLOOR 3RD KINGS
 WAY CAMP OUTRAM LINE LANDMARK NEAR GTB METRO
 STATION NEW DELHI 110009

Supply Address: HOUSE NO 2053 3RD FLOOR KINGS
 WAY CAMP OUTRAM LINE CITY DELHI 110009
 LANDMARK NEAR METRO STATION

Mobile/Tel No. 9811388877
 E-mail rsprotocol@yahoo.in
 ECS/EBPP

Power Factor
 District
 Zone
 MRU No.
 Walking Sequence
 Pole/Pillar No.

MODEL TOWN
 Mukherjee Nagar
 MT16C001
 000171/2053/003
 413-30/5/2

Unit	Current Meter Detail		Removed Meter Detail		Units Consumed [(A-B) x MF] + [(C-D) x MF]
	Current Reading (A)	Previous Reading (B)	Removal Reading (C)	Previous Reading (D)	
	No.41263233,MF= 1.00				
	Status(Visual Inspection):OK,Single Phase				
	11/12/2020	10/11/2020			
KWH MDI KW	91811 0.06	91747			64



Due Date
NOT TO PAY
 (Immediate for Arrears)
 Total Amount Payable
Rs. -4450.00



Important Message

- * Last payment of RS. 6010.00 received on 27-MAY-2020 .
- * Nearest Payment Centres (1) TPDDL Payment Centre/ATPM, Naniwala Bagh, Azadpur , Delhi 110035
- * Make your cheque/DD payable to Tata Power Delhi Distribution Limited CA No. 60010231300. Please mention full name and phone number of drawer while making payment through cheque. Cheque should be A/c payee, payable at Delhi and not post dated.

Current Demand Details / वर्तमान शुल्क का विवरण

Bill Period 11/11/2020 to 11/12/2020
 Days: 31 Month: 1.0215

Fixed Charges 715.05
 7.00 *100.00 *1.0215=715.05.

Energy Charges 192.00
 Units Rate(Rs.) Amount(Rs.) Type
 64 X 3.00 192.00

Total 192.00

Power Purchase Cost Adj. Charge (PPAC)

PPAC On Fixed Charges 9.07
 # PPAC On Energy Charges 2.42
 Differential PPAC On Fixed Charges 51.05
 # Differential PPAC On Energy Charges 13.71

Surcharge

On Fixed Charge @8% 57.20
 # On Energy Charges @8% 15.36

Pension Trust Surcharge

On Fixed Charge 35.75
 On Energy charge 9.60
Electricity Tax @5% (on #) 11.18

Net Current Demand 1112.39

Consumption History

Billing Period	Days	Units	Bill Basis	Current Demand	Subsidy	Provisional Bill Refund	Total Amount Payable
10/10/20 to 10/11/20	32	118	Actual	1343.99	-1343.99	0.00	-4450.00
09/09/20 to 09/10/20	31	188	Actual	1596.03	-1596.03	0.00	-4450.00
08/08/20 to 08/09/20	32	198	Actual	1626.26	-1626.26	0.00	-4450.00
07/07/20 to 07/08/20	32	199	Actual	1603.98	-1603.98	0.00	-4450.00
07/06/20 to 06/07/20	30	182	Actual	1508.08	-1508.08	0.00	-4450.00
06/04/20 to 07/05/20	32	460	Provisional	3156.37	0.00	0.00	6010.00

Payment History

MAY-20	APR-20	MAR-20	JAN-20	DEC-19	NOV-19
6010.00	2981.00	4030.00	3140.00	3300.00	11850.00

Other Arrears not incl. in "Total Amount Payable"

On a/c of Theft of Electricity NTA/Disputed



Your Electricity Bill Summary / बिल सारांश

Net Current Demand	Subsidy	Arrears (included in Total Amount Payable)		Provisional Bill Refund	Adjustments	LPSC	Total Amount Payable
1112.39	-1112.39	Energy	Non-Energy				
		-4452.67	0				-4452.67

Powered by **BHARAT BILLPAY**

Wasn't at home when the meter reader visited

No Worries! Send us your reading along with photographs using Self-reading link in TPDDL Connect App or on WhatsApp.



96675 58009



"LET'S MOVE TO ELECTRIC VEHICLES FOR BETTER TOMORROW
 आइए मॉर्रर के लिए विद्युत वाहन की तरफ बढ़ाव करें"

(The Connection shall be liable to be disconnected on non-payment of all payable dues including arrears, after notice as per section 56(1) of the Electricity Act,2003 read with chapter VI of DERC (Supply Code and Performance Standards) Regulations 2017).

Tariff applicable w.e.f. 01-September-2020 as per DERC (for detail please visit www.derc.gov.in)

Category	Fixed Charges per month	Units per Month	Energy Charges
Domestic	Upto 2 kW	0-200 units	₹ 3.00/kWh
	>2 kW and ≤5 kW	201-400 units	₹ 4.50/kWh
	>5 kW and ≤15 kW	401-800 units	₹ 6.50/kWh
	>15 kW and ≤25 kW	801-1200 units	₹ 7.00/kWh
	>25 kW	above 1200 units	₹ 8.00/kWh
Single Points Delivery Supply at 11kV for GHS	₹ 20/kW		₹ 4.50/kWh
Non-Domestic	upto 3kVA		₹ 6.00/kVAh
	above 3kVA		₹ 8.50/kVAh
Industrial	₹ 250/kVA		₹ 7.75/kVAh
Agriculture	₹ 125/kW		₹ 1.50/kWh
Public Utilities	₹ 250/kVA		₹ 6.25/kVAh
Advertisement & Hoardings	₹ 250/kVA		₹ 8.50/kVAh
Charging Station for E-Rickshaw/E-Vehicle on single point delivery		LT	4.50/kWh
		HT	4.00/kVAh

TOD tariff shall be applicable on all consumers (other than Domestic) whose sanctioned load/MDI (whichever is higher) is 10kW/11kVA and above				
Months		TOD hours	Surcharge	Rebate
May to Sept	Peak Hours	14:00 to 17:00 hrs	20%	
		22:00 to 01:00 hrs		
	Off Peak Hours	04:00 to 10:00 hrs	20%	

- Surcharge @ 8% is applicable on fixed & Energy Charges w.e.f. 01-Jul-2021.
- Pension Trust Surcharge @ 5% on Fixed and Energy charges w.e.f. 01-Sep-2020
- Rebate of 3%, 4% & 5% on the Energy Charges for supply at 11kV, 33/66kV and 220 kV shall be applicable.
- For prepaid consumers, the additional rebate of 1% shall be applicable on the basic Energy Charges, Fixed Charges and all other charges on the tariff applicable.
- For all categories other than Domestic, Fixed/Demand Charges are to be levied based on billing demand per kW/kVA or part thereof. Where the Maximum Demand (MD), as defined in DERC (Supply Code and Performance Standards) Regulations, 2017, reading exceeds sanctioned load/contract demand, a surcharge of 30% shall be levied on the fixed charges corresponding to excess load in kW/kVA for such billing cycle only. Wherever, sanctioned load/contract demand is in kW/HP, the kVA shall be calculated on basis of actual power factor of the consumer, for the relevant billing cycle and in case on non-availability of actual Power Factor, the Power Factor shall be considered as unity for sanctioned load/contract demand upto 10kW/11kVA.

Power Purchase Cost Adjustment Charge Details for FY 2018-19, 2019-20 and 2020-21 (for detail please visit https://www.tatapower-dl.com/regulations-and-compliance/tariff-related/power-purchase-adjustment-charges)					
Period	Rate	Period	Rate	Period	Rate
*14.08.18 to 16.05.19	4.5% (Provisional)	17.11.19 to 16.02.20	4.5% (Provisional)	*01.03.20 to 18.08.20	2.64% (Differential)
17.05.19 to 16.08.19	8.06% (Final)	17.02.20 to 16.05.20	4.5% (Provisional)	17.08.20 to 16.11.20	1.92% (Provisional)
17.08.19 to 16.11.19	11.55% (Final)	17.05.20 to 16.08.20	4.5% (Provisional)	19.08.20 to 31.03.21	7.14% (Differential)

As per GoNCTD order no. F.11(111)/2012/Power/Vol-III/1417-1427 dated 20-Apr-2020 for FY 2020-2021

- Subsidy to domestic consumer will be applicable as below:
 - Subsidy will be provided equivalent to the entire current month bill charges utilizing consumption upto 200 units per month.
 - Subsidy will be provided upto Rs. 800 per month utilizing consumption between 201-400 units per month. This category of consumer will not get subsidy at (i) above. No subsidy to be given in case the consumption is above 400 units.
- Subsidy to Agriculture consumer will be applicable on existing tariff at Rs. 105/kW/month on fixed charges.
- Disclaimer: "This electricity bill is only for electricity supply to the premises occupied by the consumer and should not be construed as having bearing on the rights or titles over the premises." डिस्क्लेमर: यह बिजली बिल उपभोक्ता द्वारा अपने अधीन परिसर क्षेत्र के लिए कनेक्ट बिजली सप्लाई से सम्बंधित है एवं यह बिजली क्षेत्र के ऊपर स्वामित्व प्रस्ताव अधिकार के लिए प्रमाण नहीं साबित करता है।
- Please ensure "No Dues Certificate on the premise" is obtained from Tata Power DDL against the property prior to Sale/Purchase to avoid any inconvenience in future. (निश्चित करने की कृपया बिजली की अनुपेक्षा से बचें, भूतल पर बिल के बिना बिजली सप्लाई से सम्बंधित है।)
- Notice: In event of all dues (incl. previous bills/arrear) non-payment by due date, connection shall be disconnected after expiry of 15 days notice period as per sec 56(1) of EA, 2003. (नोटिस: शिफ्ट ऑपरेशन 2003, बारा 56.1 के अंतर्गत नोटिस देने के 15 दिनों के बाद बिजली (शिफ्ट) को बंद कर दिया जाएगा।)

Complaint Management : Three Tier Grievance Redressal Structure/ शिकायत प्रबंधन

Complaint Registration and Status Update/शिकायत का पंजीकरण एवं वर्तमान स्थिति

You may contact us through any of the following touch points/आप किसी भी निम्नलिखित/संपर्क बिंदु/शिकायत के लिए नीचे दिए गए बिंदुओं से किसी का संपर्क करके किसी का संपर्क करने के माध्यम से कर सकते हैं -

- Sampark Kendra/सम्पर्क केंद्र (19124)
- District Customer Care Centres/जिला उपभोक्ता सेवा केंद्र (9:30 AM to 5:30 PM-Mon-Fri/सोम-शुक्र 9:30 AM to 1:00 PM-Sat/शनि)
- Online through Complaint section on Tata power-DDL Website www.tatapower-dl.com or e-mail at customercare@tatapower-dl.com
- To report Harassment, unethical Practice or Theft/उपभोक्ता अनैतिक व्यवहार, बिजली की चोरी की सूचना व शिकायत के लिए 19124 पर संपर्क कर सकते हैं or write to us at vigilance@tatapower-dl.com

Complaint Management: Three Tier Grievance Redressal Structure Tier-I (Tata Power-DDL Complaint Escalation & Redressal Structure)

If not satisfied with the resolution received, you may visit the District Customer Care Centre and meet the following officials with complete details/यदि आप अपने किसी भी निवेदन/शिकायत के संबंध में पूर्ण कार्रवाई से संतुष्ट नहीं हैं तो आप जिला उपभोक्ता सेवा केंद्र जाकर नीचे दिए गए अधिकारियों से संपर्क कर सकते हैं।

- Level 1 - Customer Relations Executive (CRE)/उपभोक्ता संबंध अधिकारी
- Level 2 - Customer Service Manager (CSM)/District Manager/उपभोक्ता सेवा प्रबंधक/जिला प्रबंधक अधिकारी (on any working day/किसी भी कार्य दिवस पर)

- Level 3 - Circle Head (with prior appointment through Customer Service Manager)/वर्तमान प्रमुख (उपभोक्ता सेवा प्रबंधक के माध्यम से पूर्व अनुमति प्राप्त करें)

- Level 4 - Head (Customer Services)/समग्र प्रमुख (उपभोक्ता सेवा)
Customer Complaint Analysis Group (CCAG), उपभोक्ता शिकायत विश्लेषण समूह
TATA Power Delhi Distribution Limited, CEN CARE Building, Opposite C-2, Lawrence Road, Keshav Puram, Delhi-110035. Email: ccag@tatapower-dl.com

TIER-II (Independent Forum-CGRF)

If customer is still not satisfied with the resolution/response, after exhausting all complaint handling, escalation and redressal mechanism at TPDDL, in respect of grievances like new connection, Billing, Metering, Power Outage, Load Shedding, Load Enhancement/Reduction, Disconnection, Reconnection of Power Supply, Name Change, Street Lights, Transfer of Connection, then customer may approach

Consumer Grievance Redressal Forum (CGRF), Sub-Station Building, Police Colony, Model Town-11, Delhi - 110009, Tel: 011-27463809, Email: cgrf@tatapower-dl.com

Note: Forum shall not entertain a complaint if it pertains to the subject matter for which proceeding are pending before any court. Further, forum does not have jurisdiction to adjudicate on matters related to assessment in relation to unauthorized use of electricity, Appeal against the assessment, Theft of Electricity, Power to adjudicate, Compounding of offences, Notice of accidents and inquiries etc. which fall U/s 126, 127, 135, 139, 143, 152 & 161 of Indian Electricity Act, 2003.

TIER-III (Independent Forum-Electricity Ombudsman)

If not satisfied with CGRF order, an appeal against CGRF orders may be filed with the electricity Ombudsman, B-53, Pashchim Marg, Opp. Tagore International School, Vasant Vihar, New Delhi-110057.

Email: elect_ombudsman@yahoo.com

General Information / सामान्य सूचना

- बिल राशि Rs 4000/- से अधिक होने पर भुगतान Cheque/Demand Draft/Online modes द्वारा करें।
- Debit/Credit card द्वारा Rs 5000/- से अधिक बिल राशि के भुगतान पर Processing charges उपभोक्ता द्वारा देय होगी।
- Cheque Bounce होने पर Negotiable Instrument Act, 1881 की धारा 138 के तहत कानूनी कार्यवाही की जा सकती है। बिजली कनेक्शन काटा जा सकता है एवं Cheque वापसी शुल्क 200/- वसूल जायेगा।
- यदि बिलिंग चक्र से अधिक बिजली प्रयोग नहीं करने की स्थिति में सम्पर्क केंद्र या संबंधित जिला उपभोक्ता सेवा केंद्र को सूचित करें।
- बकाया राशि के भुगतान ना करने पर LPSC की गणना प्रतिदिन के आधार पर 18% प्रतिवर्ष की दर से होगी।
- कृपया किसी भी कार्यवाही आपके पास आने वाले प्रत्येक टाटा पावर-डीडीएल कर्मचारी के पहचान पत्र की जांच अवश्य करें। इसके लिए आप सम्पर्क केंद्र या मोबाइल एप पर चेक कर सकते हैं।
- In event of non-receipt of bills, a copy of the bill can be downloaded from Website or Mobile App.
- As per the DERC Guidelines, Reference Regulation Number of Supply Code Regulations 26, Special Meter Reading Charges, for LT Connection: INR 50/- only and for HT Connection: INR 200/- only

Payment Outlets	Mode of Payment	Timings
Tata Power-DDL collection Counters	Cash / Cheque / DD, Credit / Debit Card	9:00 AM - 5:00 PM *
Any Time Payment Machine (ATPM)		9:00 AM - 6:00 PM *
ITZ Cash/ Oxcash Cards	Cash Cards	
Online Payment at www.tatapower-dl.com	Net-Banking / Credit / Debit Card	24 Hours
Mobile Wallets / Apps	Paytm, Phonepe, Mobikwik, Freecharge, Airtel money, etc.	
Axis Bank/ATM Branches-Drop Boxes	Cheque / DD	
Citi Bank / HDFC Bank	NEFT / RTGS, IMPS	As per Bank timings
Yes Bank Branches	Cash / Cheque / DD	

* For specific timings, kindly visit our website www.tatapower-dl.com

Avail WhatsApp Services Through Registered Mobile Number (RMN)			
No Power Supply (NPS) complaints can now be registered through the following modes:		Electricity Bill on Whatsapp	
Missed Call Service @ 96196 19124 through Registered Mobile No (RMN)	NPSPH<space><RMN> or NPSPH XXXXXXXXXX	For Whatsapp Opt in give missed call at 7303482071 from RMN	
WhatsApp @ 7303482071	NPSCA<space><CA no> or NPSCA XXXXXXXXXX	Duplicate Bill on WhatsApp @ 7303482071	BILL<space><CA No>

Stay Safe, Stay Indoors!

Easy opt-in for e-bill available through WhatsApp now!

To opt, just give us a missed call through your registered mobile no. on our WhatsApp no.

7303482071

and get your bill.

amazon

TATAPOWER.DDL

FLAT

₹50

CASHBACK

On your 1st ever electricity bill payment

Valid 1st Oct to 1st Nov, 2020 | T&C apply

YOUR SAFETY IS OUR PRIORITY!

Tata Power-DDL promotes self-meter reading to ensure consumer safety during COVID-19

Use Self-reading feature in TPDDL Connect App

Welcome to

TATA POWER-DDL

CONNECT

with your Non-Stop

GET SMART POWER TIPS BY ROSHNI

VISIT TATA POWER-DDL'S WEBSITE AND CLICK ON "MEET ROSHNI" TAB

STOP PAPER BILLS AND BECOME A GREEN CUSTOMER BY OPTING FOR E-BILLS VIA CUSTOMER LOGIN SECTION ON WWW.TATAPOWER-DDL.COM OR BY CALLING ON 19124

#PoweringUpAgainstCorona

SOCIAL DISTANCING

WEAR A MASK

WASH YOUR HANDS WITH SOAP

Please Install Earth Leakage Protective device (ELCB) for All Connection for Safety of People and Appliances. It is mandated by CEA and DERC Guidelines.

with you Non-Stop

Regd. Office: TATA Power Delhi Distribution Limited, NDPL House, Hudson Lines, Kingsway Camp, Delhi- 110009.
CIN: U40109DL2001PLC111526 ; GSTIN NO. - 07AABCN6808R1ZV, PAN No: AABCN6808R ; HSN Code: 27160000, ELECTRICAL ENERGY