

Evelyn Rodriguez

Software Developer | (917) 304-8401 | evrodriguezdev@gmail.com | New York, NY

[LinkedIn](#) | [Github](#)

TECHNICAL SKILLS

Languages: JavaScript, SQL **Databases:** PostgreSQL, Relational Databases **Test Tools:** Postman, Mocha, Chai
Frameworks/Libraries: React.js, Redux.js, Node.js, Express.js, Sequelize, Socket.IO, Material UI, HTML5, CSS
Tools: Git, Heroku, Google API, Restful APIs, OAuth, HTML, CSS, Jira

PROJECTS

Adventure Map | *Fullstack Developer* | [Deployed](#) | [Repository](#)

- Integrated Google Maps API for map interface driven app
- Leveraged Socket.io to implement private chat feature that sent messages/captured responses to users
- Utilized React and Material UI to build out responsive, uniform front-end views
- **Tech Stack:** React, Node, Express, PostgreSQL, Sequelize, Google Maps API, Socket.io

Folio Four | *Fullstack Developer* | [Repository](#)

- Fully functional ecommerce website with authentication, filtering, admin capabilities, persistent user sessions/cart, and Stripe payment checkout
- Wrote RESTful API endpoints to supply front end with relevant data using Express and Sequelize ORM
- Simplified state management of front-end React components with Redux and React-Redux
- **Tech Stack:** React, Node, Express, PostgreSQL, Sequelize, Google Books API, Stripe API

EXPERIENCE

Content Migration Specialist (Contract) | *First Citizens Bank*

Mar 2023 - Present

- Create, manage and schedule content migration plan from intranet environment with a 10,000+ employee reach to Contentful CMS environment
- Actively liaise with internal content owners across 15 depts for the migration and publication of content
- Troubleshoot and resolve content, technology issues as they arise during the design, development and testing of the content management system

Client Services Coordinator | *Altourage*

Oct 2021 – Mar 2023

- Worked cross-functionally with support engineers, customer success, and clients to coordinate initial response for technical issues and ensure tickets/issues were actioned within SLA standards
- Fielded ~60-80 service requests daily and prioritized requests for 14 support engineers based on availability/urgency. Resolved client care issues and facilitated scheduling of 10-15 on-site requests weekly

Operations & Event Manager | *TAO Group Hospitality*

Oct 2016 - Apr 2021

- Launched Goldbelly shipping program - executed 150-200 weekly shipments of 7 unique TAO Group products nationwide and increased weekly revenue by ~10-17%
- Directed TAOxMSG VIP suite catering program to execute ~150 events per year yielding \$1-1.5M revenue
- Developed and implemented cost-effective procedures for department operations in 8 restaurants with a 20% (~\$1.2-1.5M) increase in revenue YOY (2018-2020)
- Coached and supervised delivery/catering staff of ~45 employees

Data Specialist | *Viacom*

Sept 2014 - Sept 2016

- Supervised and led a 6-person team that audited data of media projects across 7 brands
- Verified data for ~1200 episodes with third party sites to increase SEO by 80% for Nickelodeon brand
- Identified data quality issues in Viacom's CMS and coordinated with internal groups to determine efficient solutions for data cleanup

EDUCATION

Fullstack Academy, *Full Stack Web Development*
University of Maryland, *Bachelor of Arts, English*

June 2022
August 2021