

# ZELONG (ERIC) ZHANG

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Data scientist with 7+ years in computational modeling and data analytics. Storyteller, passionate about discovering business insights behind complex data for better decision-making.

## SKILLS

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**Programming:** Python (Jupyter Notebook, PyCharm), AWS, SQL, Bash

**ML libraries:** pandas, NumPy, scikit-learn, Matplotlib, Bokeh, statsmodels, NLP, TensorFlow, OpenCV

**Quantitative:** Statistics & Probability, Linear Algebra, Multivariable Calculus, Optimization Methods

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## EXPERIENCE

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**AI Data Scientist**, Change Healthcare, Seattle, WA Jan 2021 – Present

Apply computer vision to characterize teeth and dentition in X-rays for dental claim risk prediction

- Presented the winning project in Change Healthcare Codefest 2021 (hackathon)

Assess the denial risk of health insurance claims to reduce claim rework

- Build AI models and end-to-end solutions to detect denials due to the incorrect procedure info
- Spotlights Awards "Align - Fosters Teamwork" and "Navigate - Advances Innovation"

Predict delivery date of payment explanation to reduce the call volume of tech support

- Analyze historical trends through AWS and provide estimations tailored to stakeholders' needs

**Fellow**, Insight Data Science Fellowship, San Francisco, CA Sep 2020 – Dec 2020

Developed a predictive model to forecast user churn in THE RUN EXPERIENCE™, a fitness app

- Fine-tuned NLP BERT model by hand-labelling to extract text sentiment
- Provided a 4-week time window for retention team to engage users at high risk of churning
- Performed descriptive analysis to estimate customer lifetime value using time-series data

**Reviewer**, NeurIPS, [Machine Learning and the Physical Sciences](#) 2019 – 2020

**Trainee**, [Deep Learning Summer School](#), Lawrence Berkeley National Laboratory Jul 2019

- Obtained hands-on experience of TensorFlow 2.0 on high-performance computers

**Research Assistant**, Geology & Geophysics, Louisiana State University Sep 2014 – Aug 2020

Predict material formation of binary systems using machine learning algorithms

- Applied a stacked ensemble (Random Forest, LightGBM, Naïve Bayes, etc.) to improve prediction

Forecast environmental degradation rates of nuclear waste materials using regression analysis

- Developed predictive models using time-series data to improve nuclear materials disposal safety.
- Produced an award-winning short film showcasing cross-team synergy ([US Dept. of Energy 2019](#)).

Identify optimal condition for shale oil extraction using molecular modeling on HPC

- Generated and analyzed data on the scale of terabyte to predict optimal temperature and salinity
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## EDUCATION

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**Ph. D. in Computational Geochemistry**, Louisiana State University, Baton Rouge, LA Sep 2020

Dissertation: Investigating Geochemical Processes on Materials Related to Energy and Environment

- Honor, Leadership LSU (2015)

**M. Sc. in Geochemistry**, Stony Brook University, Stony Brook, NY May 2014

**B. Sc. in Geochemistry**, China University of Geosciences, Wuhan, China Jul 2010