

Elizaveta Radaeva | Software Engineer

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PROFILE

Passionate **Software Engineer** with a strong foundation in **web development** and **problem-solving**, bringing a **business-first mindset** to tech. Transitioned from **business**, where I leveraged **data analysis**, **automation**, and **customer insights** to drive **efficiency**. Now, I combine my **business acumen** and **technical skills** to build **impactful, user-centric applications**.

SKILLS

Web Development: HTML, CSS, JavaScript, React.js, Node.js, Express.js, MySQL, REST APIs, Agile Development

Tools & Platforms: GitHub, OAuth, User Authentication, Document Object Model (DOM) APIs, Web APIs, Microsoft Office Suite

PROJECTS

Software Engineer | LensTracker

Feb 2025, Capstone Project

Developed a full-stack React and Node.js application with MySQL, integrating smart reminders and AI-powered chat via Google Gemini, along with secure authentication to help users track their contact lens wear schedule and reduce the risk of overwear.

Software Engineer | Microsoft AI Onboarding for Older Adults

Feb 2025, Partnered Industry Project

Built a React-based AI onboarding platform, incorporating interactive tutorials, secure authentication, and conversion-focused UX design to streamline AI adoption for older users.

EDUCATION

University of Toronto | Certificate, Machine Learning Software

APR 2025 - JULY 2025, TORONTO, CA

BrainStation | Diploma, Software Engineering

NOV 2024 - FEB 2025, TORONTO, CA

Niagara College Canada | Bachelors in Business Administration, Hospitality

SEPT 2015 - MAY 2019, NIAGARA-ON-THE-LAKE, CA

EXPERIENCE

Founder & Entrepreneur | Fitness Cakes by Eliza

NOV 2023 - Present, TORONTO, ON

- Design and launch **sugar-free, allergy-friendly desserts**, providing a solution for people with **diabetes and dietary restrictions**.
- Launch and manage a successful baking business, driving **67% revenue growth** in 2 months.
- Automate workflows, reducing manual tasks by **20%** and improving efficiency.

Guest Service Representative | Stellar Personnel

MAY 2023 - OCT 2023, TORONTO, ON

- Managed guest interactions across **multiple locations**, adapting to new environments daily.
- Collaborated with teams to ensure **seamless event operations**, following strict **food service regulations and safety protocols**.
- Resolved guest inquiries and issues efficiently, contributing to a **positive customer experience**.

Front Desk Agent | Embassy Suites by Hilton

APR 2017 - AUG 2019, NIAGARA FALLS, ON

- Managed **multi-line phone systems**, processed reservations, and handled **check-ins/check-outs** for **1000+ guests daily** in the world's largest Embassy Suites location.
- Liaised between guests and internal departments, ensuring quick issue resolution and **increasing guest satisfaction scores**.
- Conducted **nightly audits and financial reconciliations**, balancing accounts and processing transactions using the **Hilton software database**.