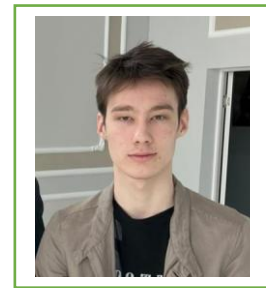**Name: Eraslan Zhidebaev**

Contact Information:

- Phone: +77072790123
- Email: eraslaneraslan766@gmail.com
- Location: Almaty

Objective

My name is Eraslan Zhidebayev. I am passionate about technology and programming, with a focus on web and software development. I am constantly seeking opportunities to apply my skills in real-world projects and enhance my expertise in creating innovative solutions.

Skills

- **Programming Languages:** Java, Python
- **Frameworks & Technologies:** Spring Boot, JavaFX, REST API
- **Databases:** MySQL
- **Web Development:** HTML, CSS, JavaScript
- **Version Control & Collaboration:** Git, GitHub, GitLab
- **DevOps & Tools:** CI/CD, IntelliJ IDEA, Visual Studio, Sublime Text
- **Networking:** Cisco CCNA (basic networking knowledge)

Work Experience

- **Customer Support Representative**
  Sulpak Call Center
  • Provided technical support and customer service for electronics and home appliances.
  • Assisted customers with product information, troubleshooting, and processing orders.
  • Enhanced customer satisfaction by offering tailored solutions and resolving issues efficiently.
- **Sales Manager**
  BlueOcean – Specialized in Black Seed Oil Sales
  • Led the sales team and developed strategies to increase sales.
  • Managed client relationships and ensured customer satisfaction.
- **Math & Informatics Curator**
  UmSchool (Online Education Platform)
  • Guided students in mastering math and basic programming/informatics concepts.
  • Provided support, feedback, and customized learning plans to help students succeed.
- **Junior Java Developer (Personal/Academic Projects)**
  Freelance / Self-Initiated
  • Developed several full-stack Java applications using Spring Boot, REST API, MySQL.
  • Implemented user interfaces with HTML/CSS/JavaScript and JavaFX.
  • Practiced version control and collaboration with Git, GitHub, and GitLab.

• Set up basic CI/CD pipelines for testing and deployment.
• Gained hands-on experience in building and debugging backend logic and database integration.

Projects

- **Food Ordering System (JavaFX)**
  Developed a desktop-based online food ordering system using JavaFX. Applied design patterns such as Singleton and Factory Method to ensure code scalability and maintainability. Integrated user-friendly UI and basic order processing logic.
- **Online Chess Game**
  Designed and implemented a real-time multiplayer chess game. Focused on move validation, player interaction, and game logic. Used Java for backend logic and network communication between players.
- **Online Tic-Tac-Toe Game (JavaFX)**
  Built a multiplayer Tic-Tac-Toe game with JavaFX. Implemented Observer and Singleton patterns to manage game state and synchronize interactions. Ensured smooth real-time communication between players.

Languages

- English — B2
- Russian — C1
- Kazakh — C1