Senior Software Engineer, Builder Tools

1st August 2025

Human Interest

Dear Human Interest,

Hello!

For the last several years, I've been filling a role like the one you describe. During my last two roles at 2U, I've been the person to build and fix the tools that other developers use to deliver faster and better software– Implementing CI, CD, including the necessary architectural changes to code, automating away configuration issues with software, making the systems simpler by providing services that work across the stack, advocating for a unified authentication system to dramatically reduce the work of individual teams, and on and on.

And historically, this obsession with making the delivery pipeline painless goes way back. On my resume, for DAS I implemented processes dramatically reducing delivery failures. This was above my official role as developer at the time, but I noticed some things that told me something was wrong. We were delivering new software to QA very quickly, but we were also fixing things all the time, and some of the projects still weren't moving. Tracking and visualization helped uncover that much of the software we delivered had failures that could easily be prevented, and automated checking of configs and some process changes made delivery failures almost nonexistent after this point.

I think I could do the world some good in this role, and I'd love the oppor-

tunity to talk to you about it!

Sincerely,

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