

ERIC P JONES

Technical Product Manager

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Seattle, WA

SKILLS

Product

Requirements Gathering
User Experience Design
Agile Project Management
Priority and Scope Management
Technical Communication
Client Support

Dev, Test, Ops

Python
HTML, CSS, JavaScript
SQL, PowerBI
Git, Release Management
Team City (Build and CI)
Bash, Powershell

EDUCATION

Data Analyst Nanodegree

Udacity 2017

B.S. Electrical and Computer Engineering

Olin College 2013

Alpharetta High School

Alpharetta GA 2009

OBJECTIVE

Mid-level technical product manager looking for a position in the education, sustainability, or transportation space where I can apply my four years' PM experience, strong technical insight, and collaborative design strategies to deliver novel and supportable solutions for public good.

EXPERIENCE

Technical Product Manager, Schlosser Geographic Systems Inc.

Seattle, WA

April 2018 – present

- PM: Manage priorities across multiple projects, clarify requirements, and lead planning process to translate client requests into technical system designs and small, testable pieces of development work.
- DevOps: Manage overall release process including CI and build pipelines, test strategies, and deployment process. Provide on-call support for Linux hosted web map system.
- Test: Develop and execute testing plans, create detailed bug and performance reports, and collaborate with development team to resolve any issues to meet client and internal quality requirements.
- UX: Create and iterate on user interactions and visual designs using tools from paper sketches to Figma to html/css/js code.

Teacher, C2 Education.

Redmond, WA.

January 2018 – May 2018

- Teach students of all ages math and science concepts and problem solving skills via one on one instruction. Encourage students to explore while developing confidence and independence.

Web Developer.

Independent Contract. Remote.

June 2016- September 2016

- Mobile-first restaurant website redesign and development (PHP, Bootstrap, WordPress) to better serve 70% mobile customer base. Store manager can update menu, pricing, and coupons in minutes.

Program Manager, Microsoft.

Redmond, WA.

August 2013 – December 2015

- Fostered collaboration across disciplines to design, launch, and support features for the Windows Developer Center.
- Prioritized bugs and deliverables, verified testing strategies, and guided a software development team transitioning from waterfall to agile / scrum planning methods.
- Redesigned registration process which led to 25% decrease in support volumes. Extensible token system gracefully expanded scope from payment coupons to opt-in beta programs.
- Designed cross-team infrastructure and dashboards to bring telemetry data into daily decision making for teams and leadership.