Order Entry Practice

1. Customer calls in with this information – I would like to repeat the same order that I placed the last time. My order was #282348. Please place the order the exact same as their most recent order.
2. You receive a forwarded email from lori\_sylvester@redlands.k12.ca.us. She would like to order 50 more of the same locks that she ordered last time. She also need 2 keys. PO # 54789
3. Peachtree moving calls in. They would like to order 6121KA like the last time, but wants a longer shackle (1-1/2”). They want the same key # too. Everything else will be the same as last time.
4. New customer calls in. John Cook. 123 Main St. houston, TX 77018. I want a quote on 1KA, key #2001. I want 20. I need to know the shipping costs as well.
5. John Cook calls back and wants to know if there is a price break for ordering a larger quantity. What do you tell him? Please give him a new quote with the price break and calculate a new shipping quote.