ERGI MAQELLARI

in Ergi Maqellari ergi.maqellari@gmail.com Toronto, Ontario 416-878-0906

SKILLS

Languages: Python, C, C++, Bash, HTML, CSS, Terraform

Technologies: GCP, Azure, SharePoint, Power Automate, Linux

CERTIFICATES

WE ACCELERATE - MICROSOFT STREAM

• AZ-900: Microsoft Azure Fundamentals

• Al-900: Microsoft Azure Al Fundamentals

EXPERIENCE

QUESTRADE 09/2024 - 12/2024

Infrastructure & Cloud Operations Intern

- Developed foundational skills in Terraform by updating pre existing infrastructure to provision, decommission, and enhance GCP resources, with version control and collaboration facilitated through GitLab.
- Collaborated on a cloud cost optimization project, identifying areas for improvement and implementing solutions that are projected to save the company \$180,000 annually.
- Communicated effectively across multiple teams within the organization to gather critical information, streamline workflows, and drive projects to successful completion.

COMPASS COMMUNITY SERVICES

02/2024 - 04/2024

IT Support Intern

- Leveraged Sharepoint and Power Automate to develop efficient company-side communication solutions, showcasing self-direction and adeptness at implementing others' ideas.
- Provided comprehensive remote IT support to a diverse team of 40 individuals, ensuring seamless operations and resolving technical issues promptly to maximize productivity.
- Demonstrated strong collaborative skills by working with teammates to design and deploy an automated phone system, highlighting teamwork and technical proficiency in telecommunications.

PROJECT: PREVENTING FINANCIAL FRAUD AGAINST OLDER ADULTS

05/2023 - 08/2023

Project Member

- · Outlined and presented an email fraud tool within a group to stop financial fraud against the elderly
- Proposed a business case for our email fraud tool by researching competition and estimating the cost of the service to show that our product would be economically viable
- Organized and planned group meetings by frequent communication to increase group cohesion and project quality

EDUCATION

UNIVERSITY OF WATERLOO 2022 - 2027

• Term: 3B 3.9/4.0 GPA

- Distinctions:
 - On track to graduate with Dean's Honours (Cumulative Average of 87%+)
 - President's Scholarship of Distinction (Admission average of 95%+)
 - TTC John Lorimer Memorial Scholarship