# ERIC AN

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*Seeking to obtain an e-commerce operations position utilizing my retail management background and web development skillset.*

## PROFESSIONAL EXPERIENCE

**Web Development Mentor**                          February 2016 – Current
Career Foundry – *Berlin, Germany (remote)*

· Guide 8+ students through fundamentals of front-end/back-end development in a project-based environment
· Analyze task submissions done with HTML/CSS/Javascript/Ruby/Rails for code review
· Provide feedback and guidance in understanding key concepts: responsive design, frameworks, MVC architecture, RESTful protocol, API, user authentication/authorization, git workflow, app deployment
· Effectively communicate and motivate students towards producing an e-commerce website

**Assistant Mentor**                          December 2015 – February 2016
· Assist mentor with resolving students' issues in repositories and app deployment
· Identify code issues and offer working solutions and guidance in community forum

**Co-Owner/Operations Manager**                          June 2008 – September 2014
Postal Annex – *Irvine, CA*

· Drafted a comprehensive employee hiring/training manual that reduced training period from 3 mo. to 1 mo.
· Added new mailbox services to consistently achieve 98% occupancy on 400+ mailboxes for five years
· Controlled an inventory with over 150 different products and introduced 70 new product offerings
· Implemented new methods for package labeling, packing, and logging for outbound and inbound shipments, reducing damage and label error claims from 5-6 claims to 0-1 claims/mo.
· Cashiering experience with point-of-sale software, averaging over 80 transactions/day
· Dealt with customer service issues and claims processing for untraceable/lost/damaged packages
· Maintained a meticulous journal and administered oaths as a Notary Public, averaging 10 notarial acts a day

## EDUCATION

**University of California, San Diego** – June 2009
Bachelor's Degree in Economics

## VOCATIONAL SKILLS

**Flatiron School: Learn Verified** – *est.: March 2016*          **CareerFoundry** – December 2015
Full Stack Web Development                          Full Stack Web Development

## TECHNICAL SKILLS

**Languages**: HTML5, CSS3, Javascript, SQL, Ruby
**Frameworks/Libraries**: Ruby on Rails, Sinatra, ActiveRecord, jQuery, AngularJS, AJAX, JSON, Bootstrap
**Concepts**: Object Oriented Programming, procedural Ruby, MVC architecture, RESTful protocol, CRUD resources, Object Relational Mapping (ORM), Test Driven Development (TDD), responsive layouts
**Software/Services**: Git, GitHub, Heroku, CLI, Microsoft Excel

## VOLUNTEER EXPERIENCE

**Cadet Team Leader**                          August 2014 – August 2015
CSU Fullerton - Army R.O.T.C. – *Fullerton, CA*

· Trained, supervised, and motivated 3-4 team members in classroom material and execution drills
· Applied critical thinking skills in leading, executing, and guiding high-pressured mock field operations
· Received medal from The Military Order of The World Wars for excellence in military and academic achievement