

ERIC AN

Ph: (949) 677-7479

<http://eric-an.github.io>

Email: erican@me.com

Seeking to obtain an e-commerce operations position utilizing my retail management, web development, and data analysis skillsets.

TECHNICAL SKILLS

Languages: HTML5, CSS3, Javascript, SQL, Ruby

Frameworks/Libraries: Ruby on Rails, Sinatra, ActiveRecord, jQuery, AngularJS, AJAX, JSON, Bootstrap

Concepts: Object Oriented Programming, procedural Ruby, MVC architecture, RESTful protocol, CRUD resources, Object Relational Mapping (ORM), Test Driven Development (TDD), responsive layouts, data statistical methods/analysis

Software/Services: Git, GitHub, Heroku, CLI, Microsoft Excel

PROFESSIONAL EXPERIENCE

Web Development Mentor

February 2016 – Current

Career Foundry – *Berlin, Germany (remote)*

- Guide 8+ students through fundamentals of front-end/back-end development in a project-based environment
- Analyze task submissions done with HTML/CSS/Javascript/Ruby/Rails for code review
- Provide feedback and guidance in understanding key concepts: responsive design, frameworks, MVC architecture, RESTful protocol, API, user authentication/authorization, git workflow, app deployment
- Effectively communicate and motivate students towards producing an e-commerce website

Assistant Mentor

December 2015 – February 2016

- Assist mentor with resolving students' issues in repositories and app deployment
- Identify code issues and offer working solutions and guidance in community forum

Co-Owner/Operations Manager

June 2008 – September 2014

Postal Annex – *Irvine, CA*

- Drafted a comprehensive employee hiring/training manual that reduced training period from 3 mo. to 1 mo.
- Added new mailbox services to consistently achieve 98% occupancy on 400+ mailboxes for five years
- Controlled an inventory with over 150 different products and introduced 70 new product offerings
- Implemented new methods for package labeling, packing, and logging for outbound and inbound shipments, reducing damage and label error claims from 5-6 claims to 0-1 claims/mo.
- Cashiering experience with point-of-sale software, averaging over 80 transactions/day
- Dealt with customer service issues and claims processing for untraceable/lost/damaged packages
- Maintained a meticulous journal and administered oaths as a Notary Public, averaging 10 notarial acts a day

EDUCATION

University of California, San Diego – June 2009

Bachelor's Degree in Economics

VOCATIONAL SKILLS

Flatiron School: Learn Verified – *est.: March 2016*

Full Stack Web Development

CareerFoundry – December 2015

Full Stack Web Development

VOLUNTEER EXPERIENCE

Cadet Team Leader - CSU Fullerton - Army R.O.T.C. – *Fullerton, CA*

August 2014 – August 2015

- Trained, supervised, and motivated 3-4 team members in classroom material and execution drills
- Applied critical thinking skills in leading, executing, and guiding high-pressured mock field operations
- Received medal from The Military Order of The World Wars for military and academic achievement