ERIC AN

Portfolio: eric-an.github.io ◆ E-mail: erican@me.com

EDUCATION

University of California, San Diego June 2009
Bachelor's Degree in Economics

EXPERIENCE

CareerFoundry *Remote*   September 2015 – Current
STUDENT
- Built a responsive portfolio website using HTML5, CSS3, Javascript, and jQuery
- Implemented various Bootstrap components like grid system, modal buttons, image carousel, accordion plugin
- Built an e-commerce web application with Ruby on Rails, AngularJS, AJAX, JSON
- Utilized version control software like Git
- Learned MVC architecture, RESTful protocol, and CRUD resources
- Created authentication, authorization, and validation processes
- Applied a secure payment system to a web-app
- Utilized RSpec for automatic unit and functional testing
- Learned debugging methods using Rails gems
- Reviewed security issues involving sessions, CSRF, user management, and injection
- Gained familiarity with Heroku, Github, and terminal commands
- Received guidance and code review through a one-on-one mentorship

California State University, Fullerton - Army R.O.T.C. *Fullerton, CA*   August 2014 – May 2015
CADET TEAM LEADER
- Trained, supervised, and motivated 3-4 team members in classroom material and execution drills
- Effectively and efficiently communicated and delegated important program and training information
- Counseled team members about performance, expectations, and goals
- Applied critical thinking skills in leading and executing mock field operations
- Kept accountability and provided guidance for team members during high-pressure training exercises

Postal Annex *Irvine, CA*   June 2008 – September 2014
OPERATIONS MANAGER
- Directed daily operations by composing a strong business plan and vision
- Drafted a comprehensive employee hiring and training manual
- Controlled and monitored an inventory with over 400 products
- Prepared package labeling, packing, and logging for outbound and inbound shipments
- Experienced dealing with shipping couriers like UPS, FedEx, USPS, DHL, OnTrac, GSO
- Delegated routine and atypical tasks on products/services to employees
- Updated computer system hardware/software on a routine basis
- Researched and innovated new products/services to increase revenue and customer count
- Dealt with customer service issues and claims processing for untrackable/lost/damaged packages
- Created and designed presentation boards, brochures, folders, and flyer handouts for customers
- Cashiering experience with point-of-sale software
- Operated and troubleshot complex facsimile, scanner and copier machines

NOTARY PUBLIC
- Prevented document fraud by witnessing the signing and verification of the person's identity
- Maintained a meticulous and secure journal, recording precise and detailed information
- Administered oaths and affirmations, authenticating the person's awareness and understanding of the notary act