Eric Gustafson

Sr Staff Systems Engineer

Contact

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Skills

JavaScipt
HTML/CSS Bootstrap
MySQL / Sequelize
Infrastructure
PowerShell
Node.js / Express
GitHub / BitBucket
REST APIs / Web Services
JSON
MongoDB / Mongoose

Systems Engineer with 10+ years of experience in Infrastructure-as-a-Service roles. Experience with compute, storage, and virtualization. Software Engineer scripting and development skillsets. Reputation for resolving problems, improving customer satisfaction, and driving operational improvements.

Work History

2012-04 - Current

Sr Staff Systems Engineer
VISA, Highlands Ranch, Colorado

- Collaborated with private cloud team providing PowerShell scripts for automating hypervisor build configuration and validation.
- Partnered with Visa Operations team and Microsoft resources to define build standards and document operational processes.
- Worked with Operations teams to resolve stability problems, improve service uptime, and integrate best practices into future requirements.
- Collaborated with Capacity and Operations teams to plan and execute the migration of virtual machines in support of shared goal to reduce demand for VMware licensing.
- Developed culture of collaboration with Operations group to focus work on our shared goals.

2010-12 - 2012-04

Sr Systems Engineer
Teletech Holdings, Englewood, CO

- Standardized VMware hypervisor builds and rebuilt environment to a consistent state reducing the number of issues.

2006-07 - 2010-12

Microsoft Systems Engineer II
Catholic Health Initiatives, Englewood, CO

- Implemented VMware infrastructure for business services and products.
- Reduced datacenter costs for space and cooling with physical server consolidation.

Education

Master of Science: Computer Information Systems
Regis University - Denver, CO

Certificate: Full Stack Web Development
University of Denver - Denver, CO

Certifications

The Open Group Architecture Framework (TOGAF)9
ITIL Foundation
ITIL Intermediate Certificate in IT Service Operation
Lean IT Foundation
Microsoft Certified Solutions Expert: Cloud Platform and Infrastructure (MCSE: Cloud)