

Eric Gustafson

Sr Staff Systems Engineer

Systems Engineer with 10+ years of experience in Infrastructure-as-a-Service roles. Experience with compute, storage, and virtualization. Software Engineer scripting and development skillsets. Reputation for resolving problems, improving customer satisfaction, and driving operational improvements.

Work History

**2012-04 -
Current**

Sr Staff Systems Engineer

VISA, Highlands Ranch, Colorado

- Collaborated with private cloud team providing PowerShell scripts for automating hypervisor build configuration and validation.
- Partnered with Visa Operations team and Microsoft resources to define build standards and document operational processes.
- Worked with Operations teams to resolve stability problems, improve service uptime, and integrate best practices into requirements.
- Collaborated with Capacity and Operations teams to plan and execute the migration of virtual machines in support of shared goal to reduce demand for VMware licensing.
- Developed culture of collaboration with Operations group to focus work on our shared goals.

**2010-12 -
2012-04**

Sr Systems Engineer

Teletech Holdings, Englewood, CO

- Standardized VMware hypervisor builds and rebuilt environment to a consistent state reducing the number of issues.

**2006-07 -
2010-12**

Microsoft Systems Engineer II

Catholic Health Initiatives, Englewood, CO

- Implemented VMware infrastructure for business services and products.

Contact

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LinkedIn

<https://www.linkedin.com/in/eric-gustafson-4006b4/>

WWW

<https://github.com/eric-gustafson1>

Skills

JavaScript

HTML/CSS Bootstrap

MySQL / Sequelize

Infrastructure

PowerShell

Node.js / Express

GitHub / BitBucket

REST APIs / Web Services

JSON

MongoDB / Mongoose

- Reduced datacenter costs for space and cooling with physical server consolidation.

Education

Master of Science: Computer Information Systems

Regis University - Denver, CO

Certificate: Full Stack Web Development

University of Denver - Denver, CO

Certifications

The Open Group Architecture Framework (TOGAF)9

ITIL Foundation

ITIL Intermediate Certificate in IT Service Operation

Lean IT Foundation

Microsoft Certified Solutions Expert: Cloud Platform and Infrastructure (MCSE: Cloud)