ERIC VARGAS

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Summary

Full Stack Developer familiar with a wide range of programming utilities and languages. Knowledgeable of backend and frontend development requirements. Able to handle any part of the process with ease. Collaborative team player with excellent technical abilities. Skilled in using HTML/CSS, JavaScript, NodeJS and PostgreSQL.

Skills

- HTML and CSS expertise
- JavaScript proficiency
- API design knowledge
- · Database design
- W3C DOM methods
- Refined system debugging skills

- Website and portal monitoring
- Concept development
- Project documentation
- Excellent problem-solving abilities
- Exceptional communication skills
- Detail-oriented

Work History

Teaching Assistant, 02/2018 to 03/2018

TechHire Open Code

- Organized grade records to increase reference speed.
- Facilitated group sessions and provided one-on-one support.
- Collaborated with teachers and administrators to discuss the academic needs of students including programming best practices, coding fundamentals and General Assembly readiness.

Customer Care Representative, 06/2013 to Current

Raymour & Flanigan Furniture and Mattress Store

- Politely assisted customers in person and via telephone.
- Answered an average of 40 calls per day by addressing customer inquiries, solving problems and providing new product information.
- Handled all customer relations issues in a gracious manner and in accordance with company policies.
- Directed calls to appropriate individuals and departments.
- Mentored new sales associates to contribute to the store's positive culture.
- Processed cash and credit payments rapidly and accurately.
- Verified that all customers received receipts for their purchases.

Web Development Immersive / Engineering Fellow, 02/2017 to 06/2017

General Assembly

General Assembly's Web Development Immersive (WDI) is a 12-week long training program dedicated to prepare students to think like engineers and approach problems creatively in order to build the next generation of web applications and digital products.

Education

Certificate of Completion: Web Development, 2017

General Assembly - New York, NY

Certificate of Completion: TechHire Open Code, 2017

LaGuardia Community College of the City University of New York - Long Island City, NY