

Eric An (Dong Gun)

Software Developer | Cybersecurity

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EDUCATION

University of Illinois at Urbana-Champaign

Bachelors of Science in Computer Science and Chemistry

August 2017- May 2020

Champaign, IL

William Rainey Harper College

Associates of Engineering in Engineering, Chemical Sciences

August 2015- May 2017

Palatine, IL

EXPERIENCE

Accenture

Technology Development Analyst - Cybersecurity Tools

September 2020 - Present

Chicago, IL

- Specialized in ForgeRock Identity and Access Management software providing secure user authentication into client applications
- Streamlined QA and monitoring through tools such as Jenkins and Dynatrace to ensure the integrity of infrastructures and software
- Lead a team of certified 24/7 off-shore support to provide clients with uninterrupted service and quality incident response

Facebook

UI/UX Intern

April 2020 - July 2020

Menlo Park, CA

- Collaborated with Facebook's New Product Experimentation Team on prototyping the initial stages of an undisclosed application
- Conducted root cause analysis on bugs and provided solutions to improve the product before beta release
- Launched a public survey to promote the application and collect extensive feedback to be reviewed for further development

UIUC Engineering IT

IT Consultant

September 2019 - April 2020

Champaign, IL

- Installed and maintained hardware and software with full regression testing to provide engineers with an adequate asset
- Provided service to OS troubleshooting requests from clients ranging from Windows, MacOS and Linux
- Managed communication across the IT team through organizing support tickets to provide quick service and transfer knowledge

Accenture

Web Tools Developer - Information Security

June 2019 - August 2019

Chicago, IL

- Developed HTML and CSS based staging sites with the graphic designers to be used as a template for production development
- Initialized AWS S3 bucket to be used as a cloud storage solution for testing and development environment
- Implemented an updating data table that corresponded with updates from mass data the internal security operations center provided

Connections

Application Developer - Data Sciences

June 2018 - August 2018

Chicago, IL

- Compiled data and created indexed databases to store, optimize, and query necessary data efficiently
- Utilized PowerBI to provide clients with easy-to-analyze data visualization to help understand the current state of their business
- Performed cohort analysis with the client to boost customer engagement on websites and applications

ACTIVITIES

MenuLikes - Start Up

Founding Developer

January 2019 - May 2020

Champaign, IL

Dr. Boppart Molecular Muscle Physiology Laboratory - UIUC

Head Web Developer / Teaching assistant

January 2019 - May 2019

Champaign, IL

XYZ Domain

Annual Web Developer Competition Winner

August 2018

Chicago, IL

SKILLS

Programming

C++, C, Java, Python, Swift, C#/.NET

Media Production

Adobe Photoshop, Adobe Premiere, Final Cut Pro, Logic Pro

Web/ Application Development

HTML, JavaScript, ReactJS, CSS, PHP, Postman APIs

Security Tools

ForgeRock, Okta, SailPoint, Dynatrace, Grafana, Prometheus

Data Analytics

Excel, PowerBI, Tableau, SQL, MySQL, Splunk

Other (QA, Systems, PM)

Jenkins, Selenium, Linux Red Hat, Azure, Agile (Jira, DevOps)