

Eric Arone

Cybersecurity Student

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EXPERIENCE

Barnstable County Sheriff's Office, Bourne MA— *IT Technician*

Commonwealth of Massachusetts

November 2022 - Present

Maintain and support systems, workstations, mobile devices, printers and peripherals; respond to user service requests; and resolve trouble tickets.

Ensure system security for desktop, mobile and cloud environments for high priority dispatch and public safety systems.

Cape Cod Alarm, Yarmouth MA— *Fire Alarm Technician*

March 2021 - May 2022

Installation and servicing of new and pre-existing fire alarm and security systems in commercial and residential settings.

Inspect new and pre-existing fire alarm systems on a yearly basis.

Apple Express, Wareham MA— *Technician*

September 2018 - May 2020

Repair broken or damaged computers and cellular devices.

Test new Apple equipment to ensure proper functionality and usage.

Occasionally diagnosing Windows PCs to ensure proper functionality and troubleshooting.

EDUCATION

Bristol Community College, Fall River MA— *Cybersecurity*

September 2019 - PRESENT

Pursuing an education and career in Cybersecurity

Upper Cape Technical School, Bourne MA— *Electrical*

September 2013 - June 2017

General High school Degree and Diploma, with a vocational focus on Electrical systems installation and implementation

SKILLS

Computer Skills

IT

Problem Solving

Active Directory

120 WPM typing

Interpersonal

Windows Support

VMware

Linux

Power-shell

WinSCP

SQL

Microsoft 365

Windows Admin

CAD

PC Hardware

Circuit Diagnosis

3D Printing

Arduino IDE

Raspberry Pi

CERTIFICATIONS

CPR/AED

OSHA 10 HOUR

