

Erica Siegel

siegel.eric@gmail.com

Experienced server bringing enthusiasm, dedication and an exceptional work ethic. High energy and outgoing with a dedication to positive guest relations. Experience in fine dining, fast paced environments, and customer service.

Education

2005 - 2009 Bachelor of Fine Arts in Acting
Elon University. Elon, North Carolina.

2020 - 2021 UCLA Coding Bootcamp
UCLA. Los Angeles, California.

Skills

Tech Savy	HTML, CSS
Photoshop	React
Cake Baking & Decorating	JavaScript
Excellent	Node.js
Communication/People	Express.js
Skills	Mysql, Mongo DB
Organized	Mongoose

Professional Experience

2017 – Present Server/Manager
Terra at Eataly LA

- Greet customers and advise them of current specials and house favorites.
- Take food orders in a timely fashion, clear plates and silverware as needed, run drinks and food to respective tables.
- Managed staff and helped with seamless communication between front and back of house
- created menu study materials, preshift notes and service manuals.
- Helped customers and staff navigate various situations

2014 – 2017 Server
The Galley

- Greet customers and advise them of current specials and house favorites.
- Take food orders in a timely fashion, clear plates and silverware as needed, run drinks and food to respective tables.

Experience Cont.

2012 – 2014 Server
The Happy Ending Bar & Restaurant

- Greet customers and advise them of current specials and house favorites.
- Take food orders in a timely fashion, clear plates and silverware as needed, run drinks and food to respective tables.

2011 – 2012 Server/Lead Trainer
The Grand Lux Cafe

- Greet customers and advise them of current specials and house favorites.
- Take food orders in a timely fashion, clear plates and silverware as needed, run drinks and food to respective tables.
- Trained new hired servers about food, drinks, policies, and steps of service.

2009 – 2011 Host/Food Runner
The Cheesecake Factory

- Greet customers, add them to wait lists, and seat them in a timely fashion.
- Bring bread and food to tables once the tickets were completed.

2010 – 2014 Photo Retouching
Erica's Touchup Studio

- Self-owned business
- Photoshoped headshots for actors
- Some graphic design.

2004 – 2009 Website Design
Erica's Web Design

- Self-owned business
- Created websites for businesses, non-profits, public services, and individuals

References

Professional: Dan Kleinberg (323) 469-7038,