I6: Individual Assignment #6 - Heuristic Evaluation

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Bautista/Patel/Sun | Instructions | Prototype

1. **Positive comment:** The top navigation bar is useful and anchoring since it shows up no matter what page you're on. I like how clicking the "Agora" name brought me back to the homepage. I used that feature multiple times while navigating around the app.
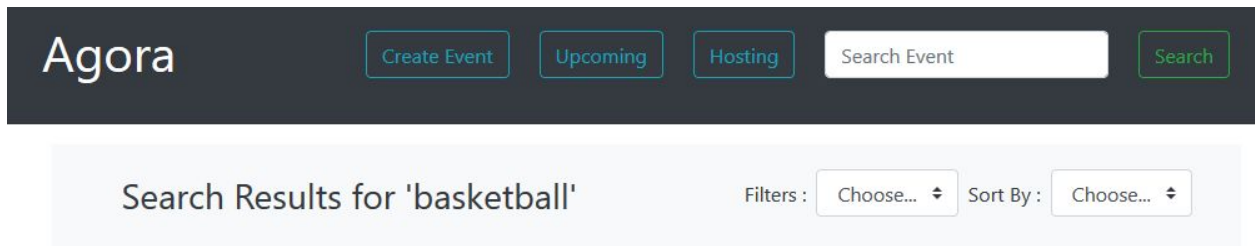**Heuristics:** Minimize user memory load, Consistency

2. **Problem:** Search results don't indicate explicitly if there are zero applicable results. This could confuse users who don't know whether there are no results or if the results are still loading.
Heuristics: Feedback, Help and documentation
Severity: major
Screenshot:

3. **Problem:** Placeholder text for "Event Summary" when creating an event seems to be for an address ("Apartment, studio, or floor") instead.
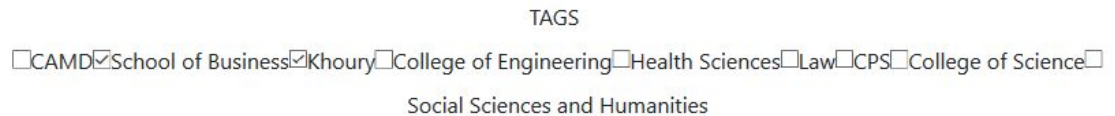**Heuristics:** Speak the user's language, Prevent errors
Severity: minor
Screenshot:

4. **Positive comment:** The date picker for creating an event is a simple way to prevent errors.
   Heuristics: Prevent errors, Minimize user memory load

5. **Problem:** The displayed list of tags with checkboxes probably won't scale well as the list increases. The horizontal list is confusing because a user could lose track of whether a box refers to the label before or after and the display could benefit from more spacing between list items. Also, the options for "Tags" don't make sense if they're just Northeastern's colleges, but I understand that these might just be placeholders options for the prototype.
   Heuristics: Prevent errors, Simple Design
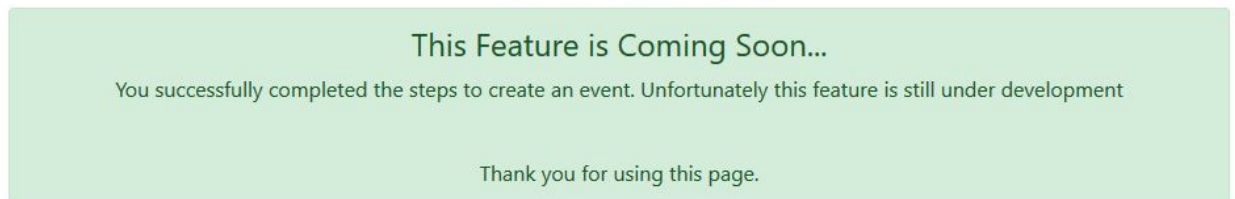   **Severity:** minor
   Screenshot:

TAGS

☐CAMD☑School of Business☑Khoury☐College of Engineering☐Health Sciences☐Law☐CPS☐College of Science☐
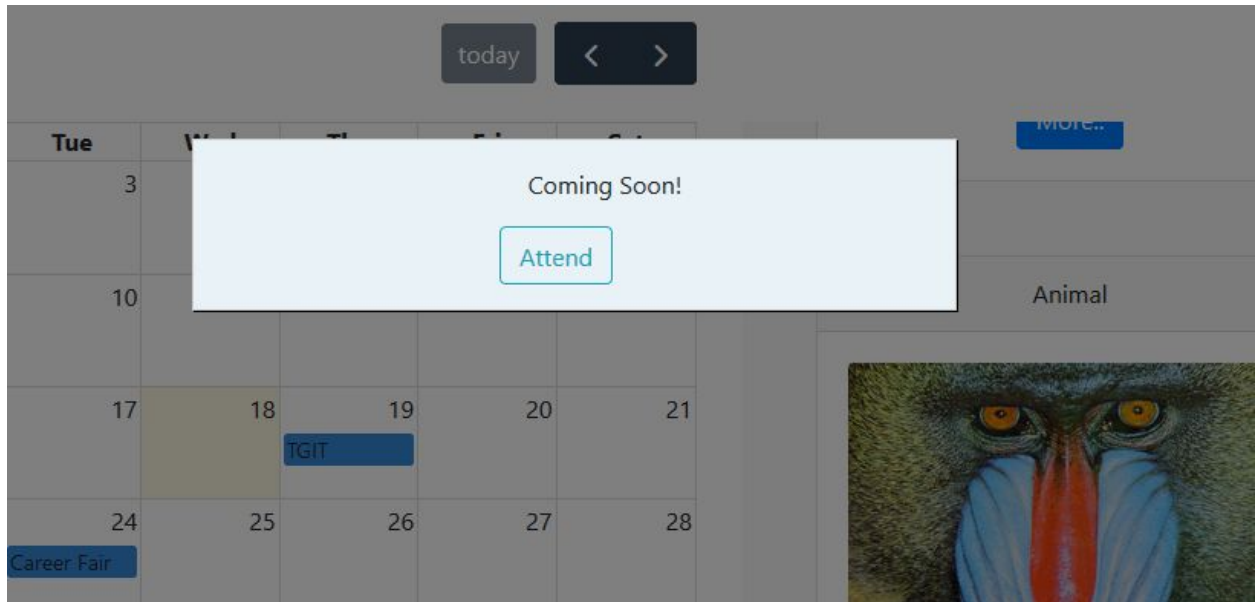Social Sciences and Humanities

6. **Positive comment:** The green background color for positive feedback is helpful and familiar.
   Heuristics: Feedback, Consistency, Good error messages

Create Event

This Feature is Coming Soon...
You successfully completed the steps to create an event. Unfortunately this feature is still under development

Thank you for using this page.

7. **Problem:** The "Upcoming" menu option in top nav bar is not implemented yet, but I'm already unsure if it would provide upcoming events, my own selected upcoming events, or my own created upcoming events (or all of the above).
   Heuristics: Minimize user memory load, Simple design
   Severity: minor
   Screenshot:

8. **Problem:** Dialog boxes should have exit buttons. Clicking outside popup dialogs closes them, so I'm not sure what would happen to any entered data if, for example, a user was RSVPing for an event through the popup and then accidentally clicked outside the popup. Would they lose all entered data?
   Heuristics: Clearly marked exits/navigation/freedom
   Severity: major

9. **Problem:** I would like there to be a way to see a list of all events in addition to calendar view and list of recommendations. I accidentally came across this list by clicking "Search" without any terms, but that option seems hidden to most users.
Heuristics: Shortcuts/flexibility/accelerators
Severity: major
Screenshot: