***Eric Bates***

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LinkedIn: <https://www.linkedin.com/in/eric-b-247604108/>

GitHub: <https://github.com/ericbwebdev86>

Portfolio: <https://ericbwebdev86.github.io/airborne-dev/>

*Junior web developer, and ARMY combat veteran; ready grow and challenge my software development skills.*

# Technical Skills

Frontend: *Git, HTML5, CSS3, JavaScript, API’s, Bootstrap, Handlebars, ReactJS*

Backend: *SQL, MySQL / SequelizeJS, NoSQL / MongoDB / MongooseJS ExpressJS, NodeJS, Apollo Server, GraphQL*

# Projects

***My-outdoor-space***

*Repo:* [*https://github.com/p-fassbender/my-outdoor-space*](https://github.com/p-fassbender/my-outdoor-space)

*Deployed:* [*https://my-outdoor-space.herokuapp.com/*](https://my-outdoor-space.herokuapp.com/)

*Role in Group Project*: Backend; NoSQL database, controller routing

* *This is a forum site for outdoor lifestyle enthusiasts.*
* *This app allows users to create an account and post to different topics, they also have a user dashboard to see their posts and replies. My responsibilities involved the backend; building the database, modeling the data, creating the schema and setting relationships between tables and creating API routes between frontend and backend. This demonstrates my knowledge of and ability to establish an organization’s database to effectively manage information.*
* Tools/Languages: *HTML, CSS, JavaScript, MongoDB, NoSQL, MongooseJS, ExpressJS, ReactJS, NodeJS, ApolloServer, GraphQL, Concurrently, JavaScript Web Tokens*

***3-guys-pizza-n-pies***

*Repo:* [*https://github.com/ericbwebdev86/3-guys-pizza-n-pies*](https://github.com/ericbwebdev86/3-guys-pizza-n-pies)

*Deployed:* [*https://agile-bastion-05286.herokuapp.com/*](https://agile-bastion-05286.herokuapp.com/)

*Role in Group Project*: Full Stack: MySQL database, front-end styling, front-end JavaScript

* *This is an ecommerce site for a restaurant*
* *This app allows customers to check the menu, then create an account to order food. My responsibilities involved creating the SQL database, data modeling, demonstrated ability to utilize and understanding of building the back end of the tech stack, some styling and viewer layer work with handlebarsJS and some front-end JavaScript to make API calls.*
* Tools/Languages: *HTML, CSS, JavaScript, SQL, MySQL / SequelizeJS ExpressJS, handlebarsJS, NodeJS, bcrypt*

***Erics-tech-talk***

*Repo:* [*https://github.com/ericbwebdev86/erics-tech-talk*](https://github.com/ericbwebdev86/erics-tech-talk)

*Deployed:* [*https://enigmatic-tor-99381.herokuapp.com/*](https://enigmatic-tor-99381.herokuapp.com/)

*Role in Solo Project*: Full Stack: MySQL Database, Express controller routing, Handlebars views

* *This app is a blog for tech enthusiasts*
* *This app allows authenticated users to post content. My responsibilities involved everything as this was 100% coded by me. I demonstrated my understanding of building a full stack web app from the ground up.*
* Tools/Languages: *HTML, CSS, JavaScript, SQL, MySQL / SequelizeJS ExpressJS, handlebarsJS, NodeJS, bcrypt*

# Related Work Experience

***Menasha Packaging*** *6/21 - present*

*PKGIS Service Desk Analyst Menasha, Wi*

* *Created, improved and maintained technical and support documentation.*
* *Evaluated, analyzed and documented trends to provide data for leadership to improve customer relations*
* *Supported SAP, BI, EAM, Fusion, and BVP teams and customers with varying levels of technical issues*

***Parasol Alliance*** *5/17 – 11/20*

*System Support Analyst/ Business Systems Analyst/ Project Manager WI/IL*

* *Scoped, estimated, and compared various information system solutions for project stakeholders*
* *Partnered with stakeholders and development teams to deliver technical solutions based on functional requirements*
* *Exceeded client expectations with support ticket and project resolution times*

# Additional Work Experience

***Naval Hospital Great Lakes*** *9/10 – 5/17*

*EHR Helpdesk Tech / Cyber Security Analyst Great Lakes Naval Station, IL*

* *Supported over 3,100 users including doctors, nurses and medical techs fixing issues in the DoD’s electronic healthcare record system*
* *Partnered with desktop support, system admins, and network teams to maintain DoD IT security accreditation*
* *Improved security posture by reducing monthly vulnerabilities from 11,000+ down to 0.*
* *Provided guidance to key leadership to create and maintain security policies, practices, and procedures*

# Military Service

***US ARMY*** *7/04 – 8/11*

*112th Signal Battalion Special Operations Airborne*

*Sergeant Fort Bragg, NC*

* *Lead and trained a team of 8 special operations signal soldiers*
* *Accountable for over $1,000,000 assets*
* *Received early promotions multiple times for exemplary service*
* *Performed above expectations during 2 deployments*

# Education

*University of Wisconsin Extended Campus, WI 05/22*

*Full Stack Web Development Bootcamp Certificate*

*CompTIA 04/21*

*A+ Certification, ID: COMP001020619295*

*DeVry University, IL 06/13*

*Bachelor of Science in Computer Information Systems*