

# Eric Chow

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## EDUCATION

### California Polytechnic State University | San Luis Obispo

June 2023

**Major:** Bachelor of Science in Business Administration

**Intended Concentration:** Information Systems

Honors: Deans List Spring 2020

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## CUSTOMER SERVICE EXPERIENCE

### Central Services Volunteer | Methodist Hospital of Southern California, Arcadia, CA

November 2016 – October 2018

- Facilitated hospital deliveries and operations
- Communicated with 100+ nurses, on special access floors, to dispatch various medical devices
- Managed inventory for entire Methodist Hospital of Southern California

### BUS 346 Notetaker | Cal Poly Disability Resource Center, San Luis Obispo, CA

June 2020 – August 2020

- Provide comprehensive, legible notes for Principles of Marketing
- Provide copies of notes to DRC students regularly

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## PROJECTS

### Personal Portfolio Website

- Exposed to CSS, JavaScript, and HTML in creating a user-friendly website to showcase blog and projects
- Utilized Git commands in deployment of website

### Information Security Technical Blogging

- Create insightful information security-related content on personal website
- Composing blogs on self-learned topics like Network/Cloud Security and Ethical Hacking

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## CLUB INVOLVEMENT

### Cal Poly Fintech

August 2019 - Present

- Senior Member
- Participated in student-run organization aimed to educate students about the future through technology, focusing on Artificial Intelligence, Block Chain, Cloud, and Big Data

### Cal Poly Information Systems Association

January 2020 - Present

- Participated in student-run association focusing on the career opportunities in information systems

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## CERTIFICATIONS

### Introduction to Data Analysis Using Excel, Microsoft

- Created flexible data aggregations using Pivot Tables
  - Calculated margins and other common ratios using calculation on pivot tables
  - Generated aggregate reports using formula-based techniques
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