

# Eric Chow

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## EDUCATION

**California Polytechnic State University | San Luis Obispo**

**Expected Graduation:** June 2023

**Major:** Bachelor of Science in Business Administration

**Concentration:** Information Systems

**Dean's List:** Spring 2020, Fall 2021, Spring 2021

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## WORK EXPERIENCE

**Cal Poly SLO Information Technology Services (ITS)**

**San Luis Obispo, CA**

Junior Security Operations Center (SOC) Analyst

December 2020 – June 2021

- Develop alerts and dashboards in Splunk Enterprise Security SIEM for threat detection and incident response to identify compromised user accounts
- Monitor and triage phishing emails submitted by student, faculty, and staff to prevent suspicious user account activity
- Communicate with peers and supervisors on information security team through Slack and meetings to deliver effective reports and updates

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## PROJECTS

**Cyber@ANZ Virtual Experience Program**

- Applied social engineering concepts in the digital/open-source investigations on E-mails sent in
- Authored security reports analyzing malicious E-mail content
- Investigated a Packet Capture file using Wireshark to analyze network traffic and identify potential threats

**Information Security Blogging**

- Authored insightful information security-related content on personal website
- Published blogs on self-learned topics like risk management and malware

**Personal Portfolio Website**

- Implemented CSS, JavaScript, and HTML in the creation of a user-friendly website to exhibit personal blogs and projects
- Utilized Git commands in deployment of website on GitHub Pages

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## LEADERSHIP / INVOLVEMENT

**Cal Poly Information Systems Association**

January 2020 – Present

Director of Growth

- Participate in student-run organization focusing on the career opportunities in information systems
- Network with executives and members to learn more about information systems roles

**Cal Poly White Hat**

September 2020 - Present

- Participate in student-run organization focusing cybersecurity concepts and ethical hacking
- Engage with Malware Tech Team to learn about malware analysis in our own virtual machines

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## CERTIFICATIONS

**Fundamentals 2, Splunk**

December 2020

- Completed Splunk Fundamentals 1 as a prerequisite course
- Generated visualizations through the exploration of data structure requirements, charts, and timecharts
- Created GET and POST workflow actions that launch dynamically populated secondary searches