Eric Chow

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EDUCATION

California Polytechnic State University | San Luis Obispo   June 2023
Major*:* Bachelor of Science in Business Administration
Intended Concentration: Information Systems
Honors: Deans List Spring 2020

CUSTOMER SERVICE EXPERIENCE

Central Services Technician Volunteer| Methodist Hospital of Southern California, Arcadia, CA
November 2016 – October 2018

- Facilitated hospital deliveries and operations
- Managed and assessed inventory for entire Methodist Hospital of Southern California
- Communicated with 100+ nurses, on special access floors, to accurately dispatch materials and instruments for surgical cases and specific hospital needs

BUS 346 Notetaker| Cal Poly Disability Resource Center, San Luis Obispo, CA
June 2020 – August 2020

- Prepared comprehensive, legible notes for Principles of Marketing
- Provided copies of notes to DRC students regularly

PROJECTS

Personal Portfolio Website

- Implemented CSS, JavaScript, and HTML in the creation of a user-friendly website to exhibit personal blogs and projects
- Utilized Git commands in deployment of website on GitHub Pages

Information Security Technical Blogging

- Authored insightful information security-related content on personal website
- Published blogs on self-learned topics like Network/Cloud Security and Ethical Hacking

CLUB INVOLVEMENT

Cal Poly Fintech
August 2019 - Present

- Senior Member
- Participated in student-run organization aimed to educate students about the future through technology, focusing on Artificial Intelligence, Blockchain, Cloud, and Big Data

Cal Poly Information Systems Association
January 2020 - Present

- Participated in student-run organization focusing on the career opportunities in information systems

CERTIFICATIONS

Introduction to Data Analysis Using Excel, Microsoft

- Created flexible data aggregations using Pivot Tables
- Calculated margins and other common rations using calculation on pivot tables
- Generated aggregate reports using formula-based techniques