Dear Sir/Madam,

With over twenty-five years of experience in the Information Technology sector, initially as an Analyst Developer, my career has evolved towards Quality Assurance and Software Integration Consulting. These roles highlight my comprehensive IT background, my analytical skills, and my ability to support users, focusing on the functional aspect rather than pure programming.

My career path has allowed me to thrive in complex and critical software environments. This experience has provided me with a deep understanding of the full Software Development Life Cycle (SDLC), including requirements analysis, configuration and installation, functional validation, user training, and post-implementation support.

Throughout my career, I have been regularly involved in:

- Installing and configuring software solutions;
- Preparing training environments;
- Training users and internal teams;
- Providing application support to both clients and internal teams;
- Analyzing requirements to formulate concrete and tailored recommendations;
- Integrating and applying high-level Quality Assurance processes.

These responsibilities are precisely what motivate me today. I particularly appreciate environments where communication, active listening, and knowledge transfer are essential to a project's success.

Bilingual (French/English), autonomous, and organized, I am eager to leverage my experience, versatility, and service-oriented mindset to make a concrete contribution to your company's success.

Thank you for considering my profile. I would welcome the opportunity to discuss my potential contributions with you in more detail.

Sincerely,

Eric Leblanc