Eric Eleam

eric.eleam@temple.edu

https://github.com/ericeleam

https://www.linkedin.com/in/ericeleam

EDUCATION

Temple University- College of Science and Technology, Philadelphia, PA

Bachelor of Science

Major: Computer Science   **Graduation**: Spring 2026

SOFTWARE SKILLS: Java, JavaScript, C, Python, React

RELEVANT COURSES

Program Design and Abstraction, Calculus II, Computational Probability and Statistics, Mathematical Concepts in Computing, Data Structures, Computer Systems and Low-Level Programming

PROJECTS

Portfolio Website, Coded in JavaScript, React and NextJS

- Developed and maintained to demonstrate my technical abilities as a software developer and product owner
- Created to connect with prospective employers,build engagement and showcase key performance metrics for personal branding

EXPERIENCE

Trader Joe's Crew Member   March 2023 - Present

- Increased Customer Satisfaction Score by 15% over six months through personalized service and proactive problem-solving, consistently receiving positive feedback from regular customers.
- Boosted customer retention by 20% by fostering a welcoming shopping environment, remembering regular customers' preferences, and providing tailored product recommendations
- Contributed to a 10% increase in daily sales by consistently upselling complementary products, leveraging in-depth product knowledge to enhance the customer experience and meet sales target

AFFILIATIONS

Temple ACM   Fall 2023 - Present

Temple Chess Club   Fall 2023 - Present