



MORSCO, Inc.

FPR Service Support Survey for Period Ending May 31, 2017

Survey Completed by: Tammi Villanueva

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Date: 09-07-17

Criteria	1	2	3	4	5	6	7	8	9	10
Service Call Experience										
Comments:										
Account Management Needs										
All requests of FPR have been promptly address and handled.										
Comments:										
FPR Professionalism										
Comments:										
Par-Level Management										
The par levels at the Water Gardens are low often. I have had some concerns at Branches running out of toner for the HP401/402's										
Comments:										
Servicing Companies Performance										
Comments:										
FPR has done an outstanding job assisting us with the management of surplus equipment.										
Additional Comments:										

***This document is to be completed by FPR personnel in front of client.**