

MORSCO, Inc.

	FPR Service Support Survey for Period Ending May 31, 2017
Survey Completed by: Tammi Villanueva	Tammi Villanueva
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09-07-17

Date:

Criteria	1	2	3	4	5	9	7	8	6	10
Service Call Experience										×
Comments:										
Account Management Needs										×
Comments:	All re	All requests o	of FPR L	lave bee	n promp	FPR have been promptly address and handled	ress and	handle	<u>. وط</u>	
FPR Professionalism		# 1 m								×
Comments:										
Par-Level Management								×		
Comments:	The par some cor	levels	at	Water (ches rur	Gardens nning ou	the Water Gardens are low often. I have had Branches running out of toner for the HP401/402's	often. ner for	I have had the HP401/4	e had 401/402	ω.
Servicing Companies Performance										×
Comments:										
	FPR has done	done ar	n outsta	nding j	ob assi	an outstanding job assisting us with the management	with t	he mana	gement	
	of surp	of surplus equipment.	ipment.							
Additional Comments:										

*This document is to be completed by FPR personnel in front of client.