# Eric Flynn

# **Analytics Engineer**

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# **SUMMARY**

Motivated problem solver with 2+ years of experience implementing data-driven solutions. Skilled in data modeling, ETL development, and data visualization. A systems thinker with the ability to quickly dissect business processes. Capable of leading complex projects and facilitating cross-functional collaboration between technical and non-technical stakeholders.

# **WORK EXPERIENCE**

1-800-Flowers.com Inc.

A network of 10+ subsidiaries which form the leading floral and gifting conglomerate in the continential United States

Manager, Business Analytics

06/2023 - Current

- Lead the development of a self-service analytics ecosystem aimed to simplify data accessibility for end-users
- Orchestrate a set of standard data tranformations to define a single source of truth for key performance metrics
- Revamp existing analytics infrastructure from legacy SAS/Excel systems into Snowflake/Tableau

Kiss Products Inc. Port Washington, NY

Worlds leading supplier of artificial nails, press on nail manicure kits, and false eyelashes; available in over 100 countries

Senior Business Analyst, Data Engineer

08/2022 - 06/2023

- Managed a team of three analysts tasked with the development of corporate-level BI initiatives
- Translated various business-oriented requirements from cross-functional teams into technical solutions
- Operated as a primary liaison between business stakeholders and IT system administrators
- Designed, implemented, and maintained ETL pipelines in a self-managed Apache Airflow environment

# **Junior Supply Chain Analyst**

04/2021 - 08/2022

Jericho, NY

- Delivered 10+ Power BI dashboards providing strategic insights into Supply Chain operation
- · Continuously monitored inventory outlook and performed actions to reduce backorders and combat overstock

#### NOTEWORTHY PROJECTS

#### **E-Commerce Data Centralization - Kiss Products**

03/2023 - 06/2023

Proof of concept project aimed to consolidate various third party data sources into one centralized data warehouse

- Leveraged Fivetran ETL provider to establish automated data pipelines from 5+ data sources into Google Big Query
- Provided budget and manpower estimates for future production system implementation

#### Big Data & AI Architecture - Kiss Products

11/2022 - 06/2023

Coporate-level initiatve to introduce big data architecture and machine learning capabilities

- Aggregated interdepartmental stakeholder requirements to devise a corporate-level big data architectural design plan
- Evaluated multiple cloud-based data providers based on their ability to meet technical organizational needs

# **EDUCATION**

# Binghamton University, State University of New York - Watson School of Engineering

BS & MS in Industrial and Systems Engineering, 4+1 Accelerated Masters Program

# **SKILLS**

**General:** Business Analytics, Cloud Computing, Continuous Improvement, Data Engineering, Data Visualization, DevOps, E-Commerce, Project Management, Team Leadership

**Technical:** AWS, Apache Airflow, Docker, Git, Google Analytics, Google Big Query, JavaScript, Linux, Power BI, Python, SAP, SAS, Snowflake, SQL, Tableau

# **CERTIFICATIONS**

AWS Solutions Architect (Associate), Databricks Lakehouse Fundamentals, Lean Six Sigma Green Belt, Snowflake SnowPro Core