

HP Printers - Ink Supplies Limited Warranty

This HP Limited Warranty is for original HP ink cartridges, customer-replaceable printheads, and cleaning and maintenance kits, and applies only to HP branded products sold or leased a) from HP Inc., its subsidiaries, affiliates, authorized resellers, authorized distributors, or country/region distributors; and b) with this Limited Warranty.

NOTE: This warranty supersedes all previous warranties.

What this warranty covers

Each HP ink cartridge, customer-replaceable printhead, and cleaning and maintenance kit is warranted to be free from defects in materials and workmanship during the period of the warranty.

This warranty pertains to any HP ink cartridge, customer-replaceable printhead and cleaning and maintenance kit when used in its designated HP or authorized original equipment manufacturer (OEM) printing device. See the product manual for the printer to determine the correct ink cartridge and printhead selection.

For clarity, customer-replaceable printheads have latches which can be opened and closed to secure the part. Printheads that are not customer-replaceable are covered under a separate printer warranty.

What this warranty does not cover

This warranty does not cover HP ink cartridges, customer-replaceable printheads, or cleaning and maintenance kits that have been refilled, remanufactured, refurbished, misused, or tampered with.

If failure or damage to ink cartridges, customer-replaceable printheads, or cleaning and maintenance kits is attributable to the use of non-HP ink, a non-HP, expired or refilled ink cartridge, or to the use with a non-designated HP or unauthorized OEM printing device, HP is not responsible for the cost of replacement or refund of the purchase price.

How long the coverage lasts

The length of warranty coverage depends on the type of part.

Original Ink Cartridges - The coverage lasts until the HP ink is depleted or the "Warranty Ends" date has been reached, whichever occurs first.

Standard Printheads - For all customer-replaceable printheads, except the "Other Printheads" discussed below, the coverage lasts until the "Warranty Ends" date or the warranted usage limit has been reached, whichever occurs first. For standard printheads, the original printhead that came with the printer is covered under warranty until the warranted usage limit has been reached, or for 1 year from the date of printer purchase, whichever occurs first, even if the "Warranty Ends" date has passed.

Printhead Cleaning Kit cleaning rolls - Install before "Use By Date" printed on the product label, or the end of the cleaning roll is detected, whichever occurs first.

Printhead Cleaning Kit bottles and spittoons - until the reservoir is full.

HP 31, 32, GT52, GT53, V87XL, and Y42XL Ink Bottles - The coverage lasts until the bottle is opened or the "Warranty Ends" date has been reached, whichever occurs first.

Other Printheads:

- **One-year/90-day Printheads** - One-year/90-day printheads are identified by the ink cartridges that are used with them, which include the HP 564, 364, 178, 862, 920, 922, 950-959, and 962-969 ink cartridges. For printers using these types of printheads, the original printhead that comes with the printer is warranted for 1 year from the date of printer purchase. Replacement printheads are warranted for 90 days or the remainder of the applicable printer warranty, whichever is longest. Unlike other printheads, the date printed on the printhead is not the Warranty Ends date.
- **HP 711/713/729/739/4287** - Replacement printheads are warranted for 1 year from the date of installation, or 4000 ml, or until the Warranty Ends date printed on the printhead, whichever comes first.
- **HP 727/732 Printheads** - Warranted for 1 year from the date of installation, or 4000 ml, or until the Install By date printed on the printhead, whichever comes first.
- **HP 836/837 White Printheads** - warranted for 6 months after installation, or until the Warranty Ends date printed on the printhead and packaging materials, or up to the warranted usage limit, whichever comes first.
- **HP 841 Printheads** - warranted for 1 year from the date of installation, or 10000 ml, or 2 years after the manufacturing date printed on the printhead, whichever comes first.
- **HP 876 Printheads** - warranted for 1 year from the date of installation, or 16000 ml, or 2 years after the manufacturing date printed on the printhead, whichever comes first.
- **HP 886 White Printheads** - warranted for 6 months after installation, or 12000 ml, or up to the Warranty Ends date printed on packaging materials and on printhead, whichever comes first.
- **One-year/15,000 Page Printheads** - One-year/15,000 page printheads are identified by the printers that use them. These printers include HP Deskjet GT printers. The original printheads that come with the printer, and any printheads that are replaced during the first year after printer purchase, are warranted for 1 year from printer purchase or 15,000 pages, whichever is earlier. Printheads that are replaced more than a year after printer purchase are warranted until the "Warranty Ends" date on the printhead.
- **One-year/20,000 Page Printheads** - One-year/20,000 page printheads are identified by the printers that use them. These printers include HP Ink Tank (except for the HP Ink Tank 319) and HP Smart Tank (except for the HP Smart Tank 419) printers. The original printheads that come with the printer, and any printheads that are replaced during the first year after printer purchase, are warranted for 1 year from printer purchase or 20,000 pages, whichever is earlier. Printheads that are replaced more than a year after printer purchase are warranted until the "Warranty Ends" date on the printhead.
- **One-year/30,000 Page Printheads** - One-year/30,000 page printheads are identified by the printers that use them. These printers include HP Ink Tank 319, HP Smart Tank 419 printers, and HP Smart Tank 500, 600, 670, 720, 750, 6000, 7000, 7300 series printers. The original printheads that come with the printer, and any printheads that are replaced during the first year after printer purchase, are warranted for 1 year from printer purchase or 30,000 pages, whichever is earlier. Printheads that are replaced more than a year after printer purchase are warranted until the "Warranty Ends" date on the printhead.

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- **One-year/50,000 Page Printheads** - One-year/50,000 page printheads are identified by the printers that use them. These printers include HP Smart Tank 790 and 7600 series printers. The original printheads that come with the printer, and any printheads that are replaced during the first year after printer purchase, are warranted for 1 year from printer purchase or 50,000 pages, whichever is earlier. Printheads that are replaced more than a year after printer purchase are warranted until the "Warranty Ends" date on the printhead.



Large Format Production and DesignJet Cleaning and Maintenance Kits



- HP 91, 761, 771, 773 Maintenance Cartridge - until a front panel message prompts replacement.
- HP 792, 789/792 Ink Maintenance Kit - 90 days from purchase, or until a front panel message prompts replacement.
- HP 789, 792, 831 Latex Maintenance Cartridges; HP 614 Stitch Maintenance Cartridges - until the "Warranty Ends" date printed on the cleaning cartridge is reached, or the end of the cleaning roll is detected, whichever occurs first. For best results, HP recommends replacement of the printhead cleaning kit if you have used the same cleaning roll for 6 months without reaching the end of it.

Warranted usage limits: Some printheads have warranted usage limits, as shown:

- HP 10 printheads:
 - Black: 530 ml
 - Color: 200 ml
- HP 11 printheads:
 - Black: 530 ml
 - Color: 200 ml
- HP 14 printheads:
 - Black: 550 ml
 - Color: 400 ml
- HP 70 printheads: 1000 ml
- HP 72 printheads: 1000 ml
- HP 73 printheads: 1000 ml
- HP 80 printheads: 1000 ml
- HP 81 printheads: 1000 ml
- HP 83 printheads: 1000 ml
- HP 84 printheads: 200 ml
- HP 85 printheads:
 - Black: 530 ml
 - Color: 200 ml
- HP 90 printheads: 1000 ml
- HP 91 printheads: 1200 ml
- HP 614 printheads: 1000 ml
- HP 618 printheads: 12000 ml
- HP 705 printheads: 1000 ml
- HP 706 printheads: 1200 ml
- HP 711 printheads: 4000 ml
- HP 713 printheads: 4000 ml
- HP 727 printheads: 4000 ml
- HP 729 printheads: 4000 ml
- HP 731 printheads: 1200 ml
- HP 732 printheads: 4000 ml
- HP 739 printheads: 4000 ml
- HP 744 printheads: 1000 ml
- HP 746 printheads: 1200 ml
- HP 761 printheads: 1200 ml
- HP 762 printheads: 1200 ml
- HP 769 printheads: 1200 ml
- HP 771 printheads: 1200 ml
- HP 773 printheads: 1200 ml
- HP 774 printheads: 1200 ml
- HP 777 printheads: 1200 ml
- HP 789 printheads: 1000 ml
- HP 792 printheads: 1000 ml

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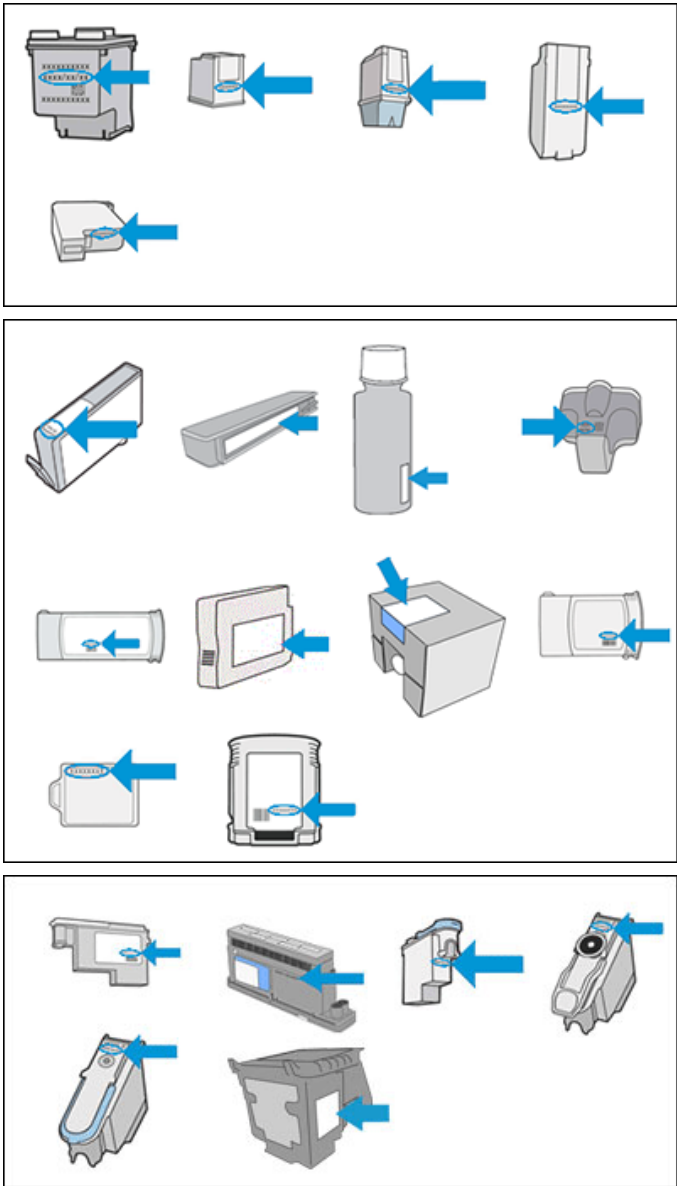
- HP 831 printheads: 1000 ml
- HP 836 printheads:
 - Color: 1500 ml
 - White: 1000 ml
- HP 837 printheads:
 - Color: 1500 ml
 - White: 1000 ml
- HP 841 printheads: 10000 ml
- HP 876 printhead: 16000 ml
- HP 881 printheads: 12000 ml
- HP 886 printheads: 12000 ml
- HP 886 White Printheads: 12000 ml
- HP 940 printheads: 560 ml
- HP 941 printheads: 560 ml
- HP 4287 printheads: 4000 ml
- HP LX600 printheads: 12000 ml
- HP LX610 printheads: 12000 ml



Warranty Ends date locations

To find the “Warranty Ends” date, look at the pictures for the date's location on each product.

The date follows the YYYY/MM/DD or YYYY/MM format, where YYYY indicates the year, MM indicates the month, and DD indicates the day. If the day is not specified, coverage extends to the last day of the month.



What HP will do

HP will, at HP's option, either replace products under warranty that prove to be defective or refund the purchase price.

How to make a claim, or return an HP Inkjet product

If a problem with an HP Inkjet product occurs, visit the retailer, call the regional customer support phone number listed on the product insert, or click Contact HP on this page for more support options.

How state, province, or country laws apply

This warranty gives you specific legal rights. You may have other rights that vary from state to state, province to province, or country to country.

TO THE EXTENT ALLOWED BY LOCAL LAW, THE ABOVE WARRANTIES ARE EXCLUSIVE AND NO OTHER WARRANTY, WHETHER WRITTEN OR ORAL, IS EXPRESSED OR IMPLIED AND HEWLETT-PACKARD SPECIFICALLY DISCLAIMS ANY IMPLIED WARRANTIES OR CONDITION OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR SATISFACTORY QUALITY. TO THE EXTENT ALLOWED BY LOCAL LAW, THE REMEDIES IN THIS WARRANTY STATEMENT ARE YOUR SOLE

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