



Welcome to Sutter Health CPMC

Sutter Health CPMC and NEMS partner to make sure you get the health care you need. If you need to see a specialist, have a medical emergency or need hospital care, please go to a CPMC campus.

Mission: To serve our community by providing high quality, cost-effective health care service in a compassionate and respectful environment.

The medical center has four campuses that provide:

- Free Shuttle Service for Patients and Visitors
- Personalized Patient Care
- Expert Physician Specialists
- Caring Clinical Staff
- Hospital Care and Emergency Services
- Health Education
- Preventative Care

CPMC’s main phone number is
(415) 600-6000

Helpful Tips:

- For ease of access, CPMC campuses are located close to main roadways, and along major transit routes.
- For Emergencies Contact 9-1-1.
- Interpreters are available. Please request one when scheduling your appointment.
- Visiting Hours are from 11:00am to 8:00pm, but may vary depending on medical needs.
- To contact a patient by telephone, call 415-600-6000 and ask for the patient by name.
- Cafeterias are open:

Breakfast	6:30am - 9:30am (Weekdays)
Lunch	11:30am - 1:30pm
Dinner	4:30pm - 6:00pm
- Gift shops are open Monday - Friday with hours varying on each campus.
- Limited Tours are available for some departments, call for details.
- **Out of Network Charges:**
Depending on your insurance, please make sure to use CPMC campuses to avoid out-of-network hospital stays.



NORTH EAST MEDICAL SERVICES 東北醫療中心

North East Medical Services (NEMS) is one of the largest community health centers in the Bay Area serving the medically underserved Asian population. NEMS offers linguistically-competent

and culturally-sensitive health care services in many languages and dialects, including Cantonese, Mandarin, Toishan, Vietnamese, Spanish, Burmese, Korean, French, and Hindi.

Making Appointments:

If you need urgent care after hours, a NEMS provider is on-call 24 hours a day to advise you.

Dial (415) 391-9686 ext 8150 and specify which clinic and department you would like to make an appointment. You will need to provide:

- Your Name and NEMS Card Number.
- Your Provider’s Name
- The reason you need to see the provider.
- Any personal information that has changed such as a phone number, address or insurance coverage.
- Whether you have special requests, such as a wheelchair or language needs.

For life-threatening emergencies, call 9-1-1 immediately.

Canceling Appointments:

As a courtesy to other patients, please let us know immediately if you need to cancel your NEMS appointment. Call the NEMS 24-Hour Cancellation Message Line **(415) 352-5123** and follow the recorded instructions to leave a message.

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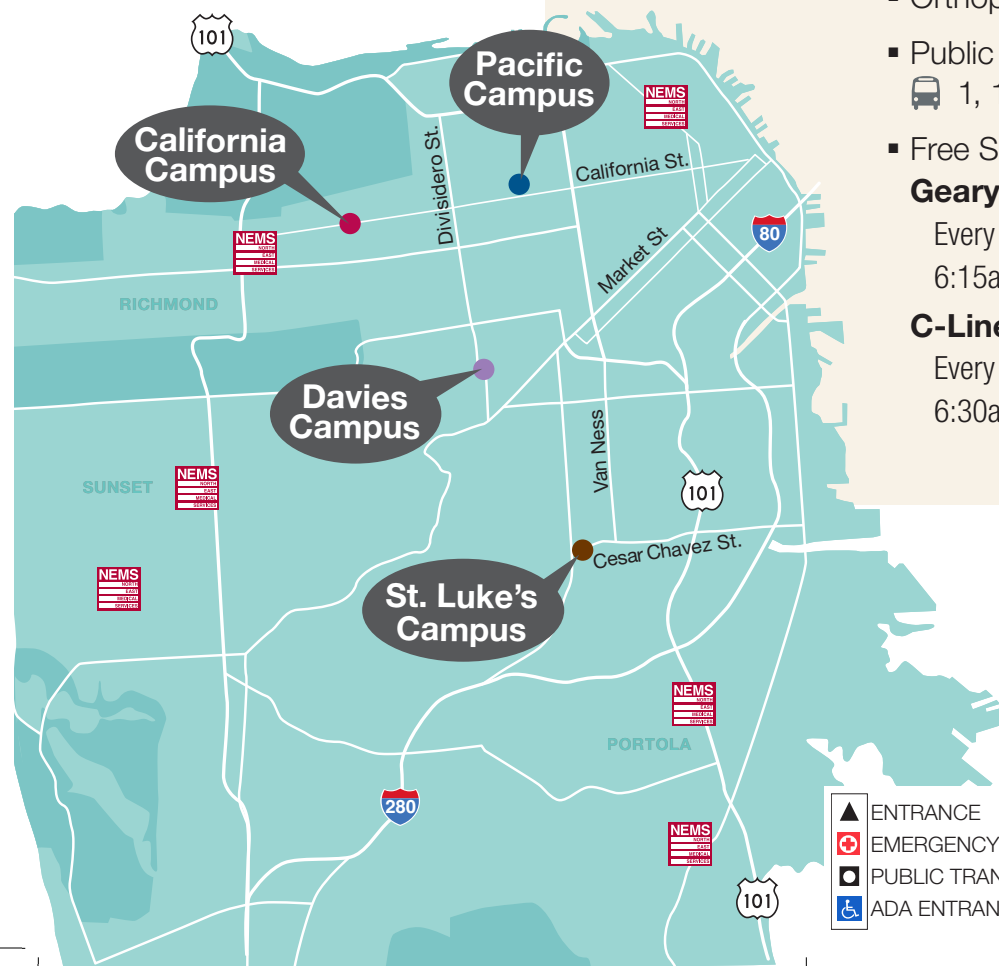
Welcome to
California Pacific
Medical Center



Sutter Health CPMC can provide you with:

- Emergency Care
- Pharmacy
- Lab
- Radiology

Please visit www.cpmc.org for more information



California Campus

Women and Children's Center
3700 California St., San Francisco, CA 94118

- Pediatric & Maternity Emergency Care
- Women and Children's Center
- Pediatric Specialty
- Pediatric Intensive Care Unit
- Newborn Intensive Care Unit
- MRI
- Alzheimer's Residential Care
- Joint Replacement
- Orthopedic Surgery

- Public Transit
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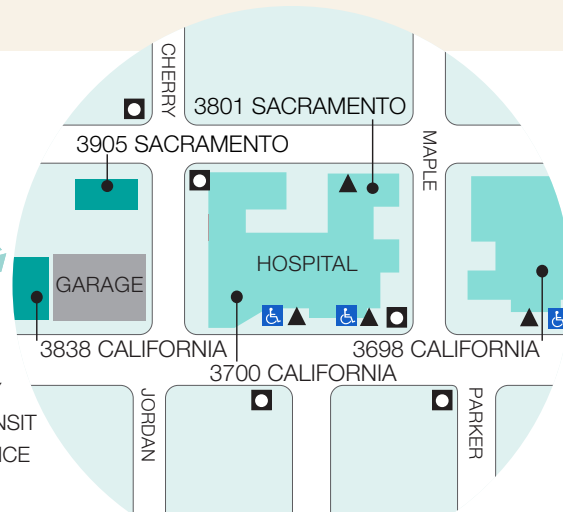
- Free Shuttles

Geary Mall garage at 16th Ave

Every 15 minutes
6:15am - 9:30am, 3:15pm - 6:15pm

C-Line: Cal - Pac Campus

Every 30 minutes
6:30am - 6:15pm



Pacific Campus

2333 Buchanan St.
San Francisco, CA 94115

- Heart and Vascular Center
- Comprehensive Stroke Care Center
- Cancer Care with Radiation Oncology
- Gastroenterology Services
- MRI
- Orthopedic Surgery
- Electrophysiology
- Organ Transplantation

- Public Transit
1, 10, 24

- Free Shuttles

C-Line: Cal - Pac Campus

Every 30 minutes: 6:30am - 6:15pm

D-Line: Davies - Pac Campus

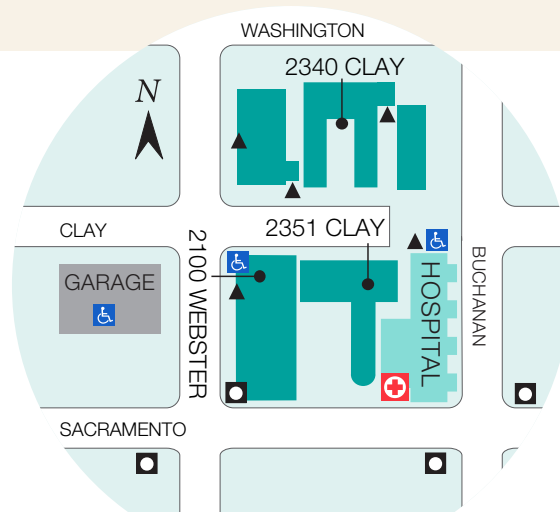
Every 30 minutes: 6:15am - 6:15pm

BV-Line: Civic Center - Pac Campus

Every 15 minutes: 5:45am - 6:15pm

K-Line: Pac Campus - Holiday Inn

Every 20 minutes: 6:30am - 6:20pm



Davies Campus

45 Castro St.
San Francisco, CA 94114

- Skilled Nursing Facility
- Rehabilitation Medicine
- Occupational Therapy
- Physical Therapy
- Neuro-oncology
- Back Pain Specialists
- Nuclear Medicine

- Public Transit
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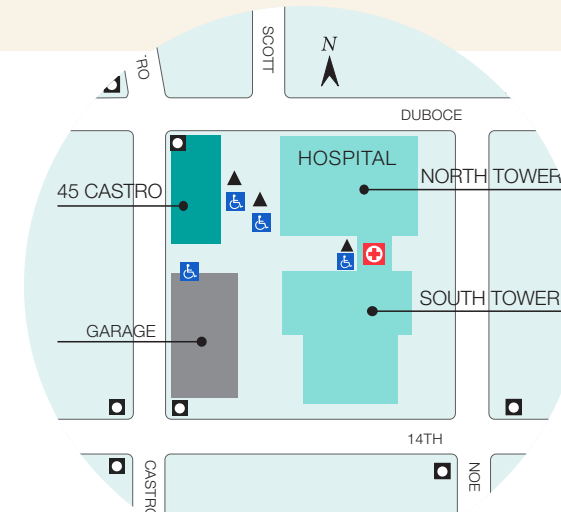
- Free Shuttles

D-Line: Davies - Pac Campus

Every 30 minutes:
6:15am - 6:15pm

St. Luke's - Davies Campus

Every 30 minutes: 6:00am - 6:15pm
Davies First Departure 6:00am
Davies Last Departure 6:00pm



St. Luke's Campus

3555 Cesar Chavez St.
San Francisco, CA 94110

- Women and Children's Center
- Midwifery Program
- Diabetes Services
- Lion's Eye Clinic
- Breast Health Center
- Occupational Therapy
- Orthopedics
- Public Transit
12, 14, 27, 36, 49

- Free Shuttles

St. Luke's - Davies Campus

Every 30 minutes: 6:00am - 6:15pm
St. Luke's First Departure 6:15am
St. Luke's Last Departure 6:15pm

St. Luke's - Mission BART

Pick up every 30 minutes:
6:10am - 9:10am
Departure every 30 minutes:
2:50pm - 5:50pm

