

Snapshot: Palo Alto Medical Foundation

Across our not-for-profit network, in more than 100 Northern California communities, we are building a truly integrated system that could one day serve as a national model for quality and efficiency.

Recognized Nationally

Truven Analytics recognized us in 2016, as a top five large health system in the nation for saving more lives, having fewer complications and spending less per patient episode of care.

Serving Diverse Communities

We compassionately care for more than 3 million patients from some of the most ethnically and economically diverse communities in the world; speaking more than 100 different languages.

We Give Back

Not-for-profit Sutter Health invested \$612 million in 2017 to provide care for patients in need and to support community health programs.

Caring For Underinsured

Our hospitals compassionately care for more low-income Medi-Cal patients in Northern California than anyone else – investing \$334 million in 2017.

Committed to Affordability

Our doctors and hospitals partner to reduce variation and adopt best practices. On

average, total charges for an inpatient stay in a Sutter hospital are lower than what other Northern California hospitals charge.

Supporting Local Economies

As one of the largest employers in Northern California, we are more than 53,000

employees strong. We invested more than \$10 billion in the past decade to build and improve healthcare facilities and to launch cutting-edge technologies.

The Palo Alto Medical Foundation for Health Care, Research and Education (PAMF) is a not-for-profit organization caring for 1 million patients across Alameda, Contra Costa, San Mateo, Santa Clara and Santa Cruz counties.

Part of the Sutter Health network, PAMF is a pioneer in the use of advanced electronic health record technologies to provide its patients with a coordinated network of care that includes more than 50 different locations and access to hundreds of specialists, including rare specialties such as gynecologic oncology and pediatric neurology.

Best of the Best

The California Association of Physician Groups Annual Standards of Excellence

Survey recognized us in 2017 with its Elite Status – the highest possible honor.

Healthcare Quality

The Human Rights Campaign Foundation recognized us as a leader in LGBTQ

Healthcare Equality in 2017.

For more information call 888-398-5677.

By the Numbers (2017)

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Patient Visits 3,	,425,111
Outpatient Surgeries	442,970
Urgent Care Visits	243,604
Urgent Care Centers	10
Care Centers	50
Communities Served	20
Medical Subspecialties	29
Laboratories	20+
Clinicians	1450
Employees	5600
Volunteer Hours in Community sutterhealth.org/pamf	40,236