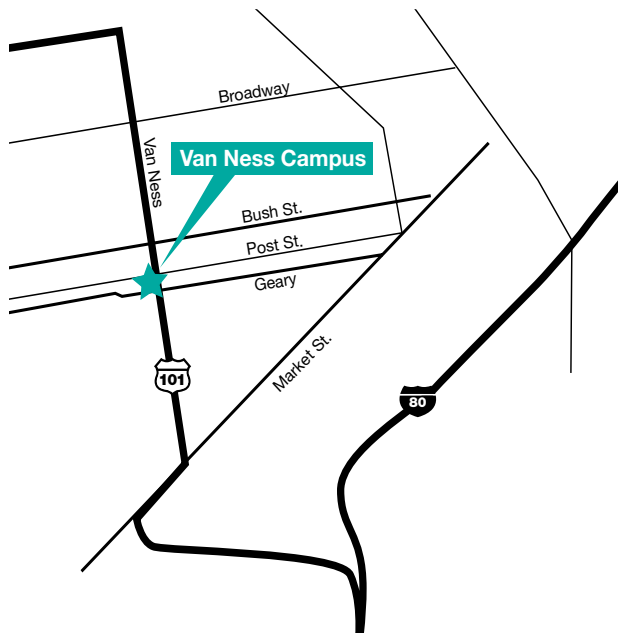


## Family and Friends

Move day will be busy for us as we carefully and safely move all of our patients. However, we understand that your family and visitors will want to be with your child in the new room, and we are excited for them to see our new campus. A cozy lounge has been set aside in the new campus across from the cafe. Guests can wait here until patients are safely in their new rooms. We have also designated a family waiting area in the CAL Campus Cafeteria.

Families and visitors may like to use our free shuttle service or may choose to drive to our new location at 1101 Van Ness Ave. The shuttle service will depart from the California Campus and bring visitors directly to the Van Ness Campus. We will provide a convenient shuttle service every 20 minutes between the two locations, from 5:30 a.m.–9 p.m.

If your family and visitors choose to drive their own vehicle, they will enter the hospital parking from Post Street. Volunteers will be present to help direct them.



## Moving to Your New Hospital: Mother and Child



# After years of careful planning and preparation, we will move to the new Van Ness Campus on Sunday March 3, 2019.

You and your child's comfort and safety are at the heart of all of our planning. This pamphlet provides information about the move and answers important questions for you and your loved ones. A member of our Patient and Family Move Team will meet with you and your family to address any concerns before and after the move.

This is an important day for Sutter Health CPMC and our community. We are excited about the move and look forward to caring for your family on our new campus. We have furnished our patient rooms, family lounges and public areas with comfortable furnishings to feel more like a home. And, we have incorporated therapeutic design elements to help our patients and families heal and feel more at ease.

## Safety First

Your doctor will make sure you and your child move safely. After a complete assessment, the doctor and nursing team will determine the safest time for your child's move. We have partnered with quality ambulance companies whose ambulances are equipped with everything necessary to give your child a gentle and safe ride. Any special equipment required for your child's care will be available to ensure a safe move.

Moving mother and child should take approximately 30 minutes from the time you and your child leave your old room to the time you are settled in your new room.

In addition, our watchful security team will be on campus to ensure your child's safety throughout the move.

## Medical Care During Your Child's Move

The day before you and your child's move, the nurse will explain the schedule. A nurse will be by your child's side during the entire move, including the ride in the ambulance. An entire team of health care professionals will be nearby at all times. They know each person's medical condition and will take every precaution to ensure your child's safety. All medications will be given in a timely manner to make the move comfortable. Your child's nurse will immediately address you and your child's concerns before, during and after the move and will be in contact with your doctor with any questions.

## Individual Needs

All patients and their families will be moved with care and clinical excellence.

**Cultural Awareness** - We will meet your family's language and/or cultural, spiritual and other needs.

**Attentiveness** - The clinical team will pay special attention to your child's needs both before the move, during and after the settling into the new room.

**Respect** - We will provide privacy and confidentiality during the move.

**Empathy** - We will listen to and respond to you and your child's concerns and questions.

## Personal Belongings

Please take home all your child's non-essential items, such as toys, books, games, etc., in the days before the move. You may keep important items that provide your child comfort. We will place them in a personalized bag to move with your child. Toys, activities, movies, etc., will be available to your child when your child arrives at our new hospital. Our Patient and Family Move Team will visit the day before the move to check that everything is labeled and ready.