

ERIC GWOZDA

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ANALYST

Established Analyst with extensive experience in financial services data operations. History of success as a Business Analyst (or similar role) supporting business needs to improve productivity, data accuracy, and overall efficiency. Success in data analysis, research, and integration. Possess an MBA in Financial Management.

Data Analysis | Database Structures | Business Analysis | Project Management | Operations | Leadership | Agile | SQL

PROFESSIONAL EXPERIENCE

S&P GLOBAL INC- New York, NY (Remote)

Data Steward / Data Specialist

January 2018-February 2021

Data Steward for Credit Default Swaps and Leveraged Data and Commentary products. Included Business Analyst tasks for new projects and enhancements.

- Co-led 2-year project to integrate a large data set of an acquired company into existing company database, facing issues with inconsistent data, budget, and IT resources, resulting in higher efficiency for clients to get all the data from one database.
- Provided fixed Income data analysis which uncovered data gaps and improved data accuracy, decreasing the number of error payouts made to clients by 75%.
- Improved data accuracy and timeliness by analyzing and enhancing systems that process data, such as database structures, and vendor feeds/loaders which led to lower number of client data challenges and less error payouts.
- Participated in Agile product / software development process, including attended daily agile scrum calls as data steward, gathered and wrote requirements and test scripts, performed user acceptance testing, and provided signoff for release / rollout.
- Created and implemented numerous automated data validations to maintain and improve data quality.
- Strict adherence to MDM and Data Governance policies
- Performed thousands of SQL queries (also for colleagues, superiors, and clients).

INTERCONTINENTAL EXCHANGE (ICE)- New York, NY

Data Analyst II

October 2016-December 2017

Member of S&P Securities Evaluations/Operations Dept sold to ICE in October 2016. Identified and corrected erroneous data using SQL queries. Wrote and maintained QA / QC reports to identify and correct bad data.

- Created and instituted policies to eliminate manual data errors which led to higher client satisfaction scores, above 90%, up from 70% .
- Collaborated with internal clients to understand the business need, draft requirements, and formulate a functional and timely solution.
- Spearheaded several projects as Business Analyst, from gathering/writing requirements, user acceptance testing, end to end testing, and production release which improved production levels and eliminated or lowered errors.
- Improved employee productivity by teaching 12 colleagues SQL to allow them to write queries, instead of spending hours on manual data pulls, and also freeing up IT staff to work on important system enhancements and fixes instead of spending time pulling data.

STANDARD & POOR'S SECURITIES EVALUATIONS- New York, NY

Manager of Research

January 2006-October 2016

Performed a number of tasks from research and data entry to managing entire groups, and business analysis. Directly managed groups of 5-22 direct reports at various points, both on-shore and off-shore (India, Pakistan, Philippines).

- Increased data accuracy by conducting daily analysis of bond terms and conditions to identify erroneous data and data gaps.
- Improved response time to clients by providing data to traders and pricing evaluators through queries.

- Ensured productivity levels remained high by regularly reporting status to mid-level and executive level management.
- Liaison between customers, trading floor, and the Evaluations department to improve efficiency in data flow through the system.
- Increased client retention by providing superior direct customer service, while adhering to MSRB regulations.
- Increased new employee productivity by providing offshore training for new hires in India (made 2 trips of 6 weeks each).

EDUCATION

Pace University Lubin School of Business
Master of Business Administration in Financial Management
Reinhold Dreher Scholar

New York, NY

Syracuse University College of Arts & Sciences
Bachelor of Science in Economics
Dean's Scholar

Syracuse, NY

ADDITIONAL SKILLS

- Trilingual—fluent in English, Polish, and Spanish
- Serena (similar Agile project tracking application to Jira)
- Tableau / Python
- Relational data modeling experience
- Computer science background
- Advanced spreadsheet experience
- All Microsoft Office applications
- Excellent SQL skills, Oracle and Microsoft SQL Server
- S & P's Kennyweb / Kennybase / KennyConnects / Bloomberg
- Advanced quantitative skills
- Licensed private Pilot- good decision-maker, quick-thinker, and attention to detail