ERIC HUNG
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EDUCATION

2019-2019	**THE UNIVERSITY OF TEXAS** Austin, TX

Coding Bootcamp – Full Stack Web Development, May 2019

- MySQL Workout Bench – A geosocial networking app to match people based on workout type and availability, utilizing Node.JS, Express.JS, JQuery, Handlebars, Passport.JS, MySQL, and Sequelize npm
- Chore It – An organizational app used to distribute tasks between roommates with a merit/demerit system utilizing MongoDB, Express.JS, React.JS, Node.JS, JQuery, Bootstrap, and Passport.JS

2015-2018   **AUSTIN COMMUNITY COLLEGE**   Austin, TX

- Completed 56 credit courses in Accounting, Public Speaking, Entrepreneurship, US Government, and US History
- Honors Program (Jan 2016 – Dec 2018)

2012-2014   **NATIONAL CHIAO TUNG UNIVERSITY**   Hsinchu, Taiwan

Electronics Engineering

- Completed 33 courses in Electronic Circuits, Material Science, Logic Design, C, Calculus, Physics, and Chemistry

EXPERIENCE

2020-2024   **GoDaddy –** *Publicly listed internet domain registrar and web hosting company*   Austin, TX

Website Operator, Mar 2020 – August 2020, Nov 2020 – Jan 2024

- Engaged GoDaddy Social customers via phone and email to facilitate successful website set-up
- Maintained and updated websites for hundreds of small and medium-sized enterprise customers across the U.S.
- Conducted 500+ quality checks for websites created for customers to ensure content matches customer brand
- Worked cross-functionally with engineering and tech teams to troubleshoot customer requests

2015-2018   **TEXAS PANIC ROOM –** *A leading panic room operator with branches across Texas*   Austin, TX

Manager, Jan 2017 – June 2018

- Organized scheduling, payroll, and training for 20 employees of Texas Panic Room's Austin branch
- Asked by the CEO to travel to 4 Texas Panic Room branches in Austin, San Antonio, and Dallas to independently manage repairs, improvements, and facility set-ups
- Co-led the creation and execution of specialized corporate requests, such as company and executive offsites

Puzzle Room Designer, Jan 2017 – May 2018

- Coordinated project to renovate puzzles and aesthetics of the existing "Abandoned School" room
- Designed and created the "Phase Three: Human Trials" room with four other team members

Escape Room Operator, Dec 2015 – Dec 2016

- Operated 2-4 rooms weekly to create quality entertainment for groups of up to 10 customers
- Responded to customer email requests and managed customer experience by collaborating with other stakeholders

LEADERSHIP EXPERIENCE AND ACTIVITIES

2015-2018   **TZU CHI COLLEGIATE ASSOCIATION AUSTIN –** *Buddhist international humanitarian relief NGO*   Austin, TX

Active Member, Aug 2015 – May 2018

- Volunteered for over 150 hours of service throughout six semesters
- Assisted in Bastrop Flood Relief efforts by providing blankets, food and cash cards to those affected
- Tutored Andrews Elementary students in mathematics weekly

2015-2018   **FOUNDATION FOR THE HOMELESS –** *Local NGO focused on helping the homeless*   Austin, TX

Active Member, Aug 2016 – May 2017

- Volunteered for the Feed my People Program by preparing food and distributing breakfast to the homeless from 5am – 7am every Tuesday and Thursday
- Cleaned up venue before and after each distribution

ADDITIONAL INFORMATION

- **Computer Skills:** JavaScript, React, MongoDB, Express, Node, HTML5, CSS, PHP, GoDaddy Websites + Marketing
- **Languages:** Fluent in Mandarin Chinese
- **Interests:** Competitive West Coast Swing dancer, volleyball, cooking, violin, piano, ultimate frisbee, chess
- **Work Eligibility:** United States citizen, eligible to work with no restrictions